





We recommend that our products be installed and serviced by professionals who are certified in the U.S. by NFI (National Fireplace Institute). www.nficertified.org

# **Deva 100** (8220) Wood-fired cookstove

**OWNER'S MANUAL** INSTALLATION AND OPERATING INSTRUCTIONS

CONTACT LOCAL AUTHORITIES HAVING JURISDICTION (BUILDING DEPARTMENT or FIRE OFFICIALS) ABOUT PERMITS REQUIRED, RESTRICTIONS AND INSTALLATION INSPECTION IN YOUR AREA.

PLEASE READ THIS ENTIRE OWNER'S MANUAL BEFORE YOU INSTALL AND USE YOUR NEW Deva WOOD STOVE. To reduce the risk of fire, follow the installation instructions. Failure to follow these instructions may result in property damage, bodily injury, or even death.

SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE!



Deva 100 Model# 8220 6400-40460 Revised 10-12-07

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# Introducing Your Deva 100 Wood-fired Cookstove

Congratulations! You have just invested in a most unique wood burning cook stove – the **Deva 100** from HearthStone Quality Home Heating Products Inc®. The Deva 100 Model 8220 is a wood burning cook-stove. At 1.6 cubic feet firebox and 2.47 cubic feet oven capacity you can be proud to join the HearthStone family with our *Premier* Wood Burning Cookstove. The generous height allows for loading of wood through the front up to 17" inches long!

Your purchase insures years of clean, comfortable heat and cooking with minimal maintenance. The Deva 100 blends modern technology with the unique beauty of cast iron. We trust that you will appreciate the quality of our handcrafted product.

Please read this manual in its entirety. Its purpose is to familiarize you with your cookstoves safe installation, operation and maintenance. It contains information that will be useful to you now and in years to come, so keep it handy and refer to it as needed.

Use these instructions as well as national, state, and local building codes to install your cookstove. Be sure to maintain the designated stovepipe and cookstove clearances to walls, ceilings, hearth, and other combustible surfaces. This will help reduce the risk of fire. Failure to follow these instructions can result in property damage, bodily injury, and even death.

Locate your cookstove in a safe, convenient, open area; away from traffic flow, doors, and hallways; and near a chimney and chimney connector. Review the proper clearance measurements from combustible surfaces. You can safely reduce required clearances in most cases with a special connector pipe and special wall coverings as specified by this manual, the NFPA 211 codes, and your local authorities having jurisdiction.

Keep furniture, drapes, curtains, wood, paper, and other combustibles far away from the stove. Never install the cookstove in a location where gasoline, kerosene, charcoal lighter fluid or other flammable liquids are used or stored.

### **SAFETY NOTICE:**

A HOUSE FIRE MAY RESULT IF THIS COOKSTOVE IS NOT INSTALLED PROPERLY. FOR YOUR SAFETY, CAREFULLY FOLLOW THE INSTALLATION DIRECTIONS. CONTACT LOCAL BUILDING OR FIRE OFFICIALS ABOUT RESTRICTIONS AND INSTALLATION INSPECTION IN YOUR AREA. The performance of your stove depends on many variables. Since all installations are unique, the general information and operating procedures presented here can only serve as useful if you have any questions; do not hesitate to contact your dealer for additional information.

Validate your warranty - return your warranty registration card to HearthStone within 30 days of purchase to validate your warranty. Contact your dealer for any necessary warranty service.

This cookstove is manufactured and warranted by:

HearthStone *Quality Home Heating Products Inc*®

# CODES

When you install your Deva, it is imperative that you adhere to all local codes, which can be obtained from either of the following two national sources:

American National Standards Institute, Inc. (ANSI) 1430 Broadway New York, NY 10018

National Fire Protection Association, Inc. (NFPA) Battery March Park Quincy, MA 02269

# SAFETY INFORMATION

Read and understand this Owner's Manual thoroughly before installing and using this stove.

### Make sure to install your stove:

- According to the manufacturer's recommendations.
- □ In accordance with all applicable codes.
- With the proper sized chimney.

## When using your stove:

- Warn children and others unfamiliar with wood-fired cookstoves the danger of touching hot, radiating surfaces of your stove. For your additional safety, obtain hearth and stove guards through your local dealer. Keep pets away from the stove to prevent unnecessary hazards.
- Burn natural wood only. Higher efficiencies and lower emissions result when burning air-dried, seasoned wood, as compared to green or freshly cut wood.
- Use caution when loading firewood into a hot stove.
- □ Keep the fuel loading door closed at all times except when loading wood.
- Keep the ash pan tray fully inserted.
- Avoid grease build-up when cooking on the top surface. Clean the surface regularly after using the cook top surface.
- Use care when cooking on the glass top. Scratching the surface will weaken and shorten the life of the glass. (Pick up your cooking pots pans instead of sliding them on the surface.)

- **Never** modify this cookstove in any way.
- Never burn kiln dried wood, painted or treated wood, solvents, trash, plywood, colored or glossy paper, artificial logs, cardboard, coal, garbage or driftwood. *Especially, do not burn coal in this stove.*
- Never Use gasoline type fuel, kerosene, charcoal lighter fluid, or other liquid fuels or solid fire starters to start or invigorate the fire. These fuels can possibly generate carbon monoxide, which can sap the supply of oxygen or even create an explosion. Keep all such materials away from the stove.
- □ **Never** use a wood grate andirons or other device to elevate the fire.
- □ **Do not** allow logs to rest against or otherwise come in contact with the glass when the door is closed.
- **Do not** slam the door or use it to force wood in to the cookstove.
- Never over-fire your cookstove. (See page 22)
- Never put articles of clothing or candles on a hot cookstove.
- **Do not** connect the cookstove to a flue that is serving another appliance.
- □ **Do not** set any materials on the cook top that are not intended. The surface will become very hot during operation and even though ignition may or may not take place the heat will melt or burn most objects which may in turn drip into the firebox will may create an ignition.

## Other safety guidelines

□ Keep all combustible items such as furniture, drapes, clothing, and other items,

at least 36" (0.92 m) from the cookstove (See page 100 for more clearance to combustible information)

- □ Install a smoke detector.
- □ Keep a fire extinguisher handy. We recommend the type rated "A B C."
- □ Dispose of ashes properly. (See page 22)

# **PERIODIC CHECKLIST**

Perform each of these tasks at the specified intervals. (While these are to be used as a rule of thumb, HearthStone recommends that a qualified service technician should inspect your wood burning system approximately every other month during the heavy use season)

### **Every Week:**

• Empty ashes from the firebox and ash pan, sooner if the firebox is full.

## **Every Month:**

- Visually inspect chimney connector and chimney for creosote; clean accordingly.
  - Tap the outside of the pipe to feel for buildup of creosote. If the pipe feels hollow, your pipe is most likely clean and safe for use. If the pipe feels solid or full, it is probably full of creosote and should be cleaned before further use.

## **Every Other Month:**

- A visual inspection of the chimney connector and chimney for creosote is recommended depending upon your use of the stove.
- Check the fuel loading door seal using the "dollar bill test." (When the fire is out and the stove is cool, shut the door on a dollar bill. If the bill pulls out without any resistance, then your stove's door isn't

sealed properly.) To tighten the seal, change the door gasket.

# **Every Season:**

Have a qualified service technician inspect your chimney and wood burning system.

- Dismantle the chimney connector and clean it thoroughly. Replace any pieces that show signs of rust or deterioration.
- Inspect and, if necessary, clean your chimney.
- Thoroughly clean out the inside of the stove.
- Inspect all door gasket material and replace if worn, frayed, cracked or extremely hard.
- Clean and inspect the oven and oven door components.

# **EMERGENCY PROCEDURES**

If you have a stovepipe or chimney fire, follow these instructions:

1. If the fire is too threatening, leave the area and call the fire department immediately! If not, perform the next three steps.



- 2. Close the primary air control.
- 3. Close the stovepipe damper (if present).
- 4. Keep all doors to the stove closed!

# WARNING:

DO NOT ATTEMPT TO PUT OUT A STOVEPIPE OR CHIMNEY FIRE BY THROWING WATER ONTO THE STOVE, STOVEPIPE, OR CHIMNEY. THE EXTREMELY HIGH TEMPERATURE ASSOCIATED WITH SUCH FIRES CAN CAUSE INSTANT-ANEOUS STEAM AND **SERIOUS** BODILY HARM.

Once the chimney fire has expired, leave the primary air control closed and let the fire in the stove die out completely. The cookstove should not be fired again until the stove, stovepipe, and chimney are all thoroughly inspected for any sign of damage. You must correct any damage before using your cookstove again.

# Specifications

Oven Capacity: 2.47 cubic feet

**Firebox Capacity** 1.6 cubic feet

Maximum Heat Output: 46,000 BTUs per hour of cordwood (based on independent laboratory test results)

Maximum Log Length: 17" (43 cm) fuel loading door

Height: 33-3/4" (85 cm)

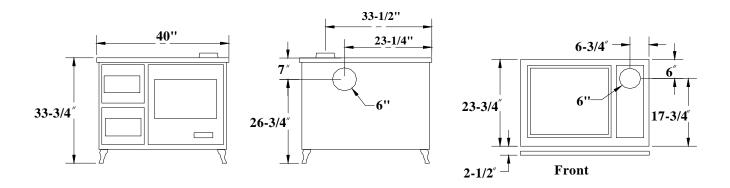
Width: 40" (102 cm)

**Depth**: 23 3/4" (60 cm)

**Fuel loading door dimension:** 7"x 9-3/4" (18 cm x 25 cm)

Stovepipe Size

6" (15.2 cm) diameter



# Setting Up Your Deva Wood Stove

# UNPACKING

HearthStone packages your Deva 100 cookstove with the greatest care, so that it ships safely. Under certain circumstances, however, damage can occur during transit and handling. When you receive your cookstove, unpack it carefully, inspecting your stove and all parts for damage. Also, make sure that all parts are included in the box. If any parts are damaged or missing, please contact your dealer immediately.

# **INSTALLING YOUR STOVE**

# The Deva 100 is not approved for installation in a mobile home.

The Deva 100 Cookstove does not require the use of additional outside air for combustion. There is no kit available for this installation so please keep this in mind when installing and planning your Deva 100.

First you must decide where your stove will reside. After choosing an appropriate spot, inspect this location to make sure that the stove will have enough clearance to combustible materials. These combustibles can include walls, floor, ceiling, cabinets, fireplace, and You must carefully consider the chimney. clearances to all of these combustibles before actually connecting your cookstove. When considering these clearances, also decide the kind of floor the stove will rest on. Depending on your floor, you can install your stove as it is, or use a floor protector, some types of flooring may require additional floor protection.

Please use this section to plan how to locate your stove.

Read this chapter to obtain a sound understanding of how to properly install your stove.

If you use a close clearance connector pipe, it must be tested to UL standards and listed.

Check the listing for <u>your</u> pipe for actual clearances. The diagrams in this manual represent typical installations, but are specific to the Simpson Dura-Vent DVL brand. Clearances cannot be reduced without the use of close clearance connector pipe and/or by protecting the surfaces per NFPA 211 standards.

# CLEARANCES TO NFPA 211 PROTECTED SURFACES

You can reduce the clearances to combustible surfaces by using any National Fire Protection Agency (NFPA) approved wall protection system. Please refer to NFPA 211 for specifications and complete details. You can obtain this information directly from NFPA.

> National Fire Protection Agency Batterymarch Park Quincy, MA 02269 1-800-344-3555 1-617-770-3000

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# HEARTH REQUIREMENTS AND FLOOR PROTECTION

Install your stove on the following:

□ A non-combustible floor protector that you obtain from your dealer, or any other noncombustible material. A floor protector is any noncombustible surface laid on the floor underneath the stove that extends, 16 inches -US (or 46 cm in Canada) beyond the fuel loading door and 8 inches (20 cm) beyond each side of the cook stove. (See Figure 1) The hearth protection for your Deva 100 must have an R-value of at least 0.89 or be a UL Listed floor protection.

An example of a non-combustible floor protector would be a hearth constructed with a continuous layer of a listed backer board (such as Wonder-Board or Durock) used for ember protection with a tile, brick, slate, or another noon-combustible facing.

For horizontal chimney connector installations, the floor protection must be installed beneath the connector and 2" beyond each side.

Floor protector's come with various types of specifications. To convert a floor protector's specification to an R-value, do one of the following:

- If the R-value is given, use that value no conversion is needed.
- If a K-factor is given with a required thickness (T) in inches, use this formula: R-value = 1/K x T
- If a C-factor is given, use the formula: R-value = 1/C

To determine the R-value of the proposed alternate floor protector:

- Use either the K-factor or the C-factor formula explained above to convert specifications not expressed as R-values.
- For multiple layers of floor protectors, simply add the R-values of each layer to

# determine the overall R-value of the layers.

If the overall R-value of your setup is greater than the R-value of the specified floor protector, then your setup is acceptable.

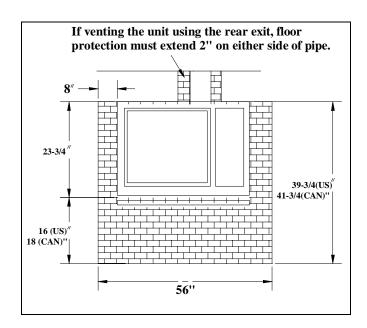


Figure 1. Hearth Protection for top vent installations

# **CLEARANCES TO COMBUSTIBLES**

Please use this section to plan the layout for your stove. Consider clearance of *pipe* to combustibles and *cookstove* to combustibles.

You must follow minimum clearances for the Deva 100 cookstove to combustibles such as walls and ceilings. You may reduce the general clearances if installing the stove near *Protected Surfaces*.

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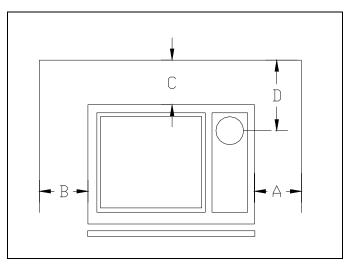


Figure 2. Clearance to Combustibles

Clearances	Single wall connector			Double walls connector				
	Top Exit Rear Exit		Top Exit		Rear Exit			
	(in)	(cm)	(in)	(cm)	(in)	(cm)	(in)	(cm)
Α	10	26	4	11	4	11	4	11
В	10	26	4	11	4	11	4	11
С	16	41	16	41	14	36	16	41
D	21.5	55	n/a	n/a	19.5	50	n/a	n/a

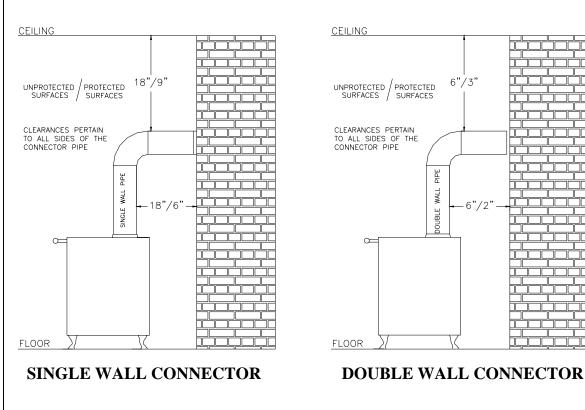
# MINIMUM CLEARANCES TO COMBUSTIBLES (from closest point of stove)

ALCOVE	Top exit connector				
Clearances	Single wall	l connector	Double wall connector)		
	(in)	(cm)	(in)	(cm)	
Α	7	18	4	11	
В	16	41	14	36	
С	16	41	14	36	
D	21.5	55	19.5	50	

# **Alcove requirements**

Maximum alcove depth is 48"/122cm Minimum alcove height is 96"/ 2439cm Minimum alcove width is 63"/ 160cm (with single wall connector) Minimum alcove width is 58"/ 147cm (with double wall connector)

# CHIMNEY CONNECTOR CLEARANCE TO COMBUSTIBLES



# VENTING COMPONENTS AND CONFIGURATION

# COMPONENTS OF A VENTING SYSTEM

### DO NOT CONNECT THIS UNIT TO A CHIMNEY FLUE SERVING ANOTHER APPLIANCE

The complete venting system consists of several components: chimney connector, wall thimble, wall pass-through, chimney, and liner. It is *absolutely necessary* that if you install all of these components, they must remain within the clearances to combustibles discussed earlier to

install your stove safely. To protect against the possibility of a house fire, you *must properly install and constantly maintain the venting system*. Upon inspection, immediately replace rusted, cracked, or broken components.

• The *chimney connector* is the stovepipe from the woodstove to the chimney. The chimney connector stove pipe must be 6" (152 mm) diameter, 24 MSG or 25 MSG blued steel connector pipe. *Do not use aluminum or galvanized steel pipe* - they cannot withstand the extreme temperatures of a wood fire.

- o Double wall connector (close clearance pipe) which must be used with a listed factory-built "Type HT" chimney and may also be used with a masonry chimney to reduce clearances, is available from several manufacturers, your dealer can help you choose. Some air insulated connector pipe models available are: Simpson Dura Vent DVL, Metalbestos following models The DS. have acceptable close clearance connector pipe for the Deva 100; Security, GSW and Ameritec.
- Chimney connector shall not pass through floor or ceiling, nor any attic or roof space, closet or similar concealed space. Where passage through a wall or partition of combustible construction is desired, the installation shall conform to NFPA 211 or CAN/CSA - B365.
- It is very important to follow minimum clearances for chimney connectors to combustibles such as walls and ceilings when installing the stove near non-combustible surfaces. Typical chimney connector clearances are outlined below. The single wall clearances are generic; the Double wall clearances are for Simpson Dura Vent DVL. CHECK THE SPECIFICATIONS THE FROM MANUFACTURER OF YOUR CONNECTOR.
- A *thimble* is a manufactured (or siteconstructed) device installed in combustible walls through which the chimney connector passes to the chimney. It keeps the walls from igniting. You must use a wall thimble when installing a chimney connector through a combustible wall to the chimney.
- A *wall pass-through* (or chimney support package) also keeps the walls from igniting.

You must use one when connecting through a wall or ceiling to a prefabricated chimney.

• Only install this stove to a *lined masonry chimney* or an approved high temperature *prefabricated residential* type building heating appliance chimney. *Do not* connect this stove to a chimney serving another appliance; you will compromise the safe operation of both the wood cookstove and the connected appliance.

# WARNING:

DO NOT CONNECT THIS APPLIANCE TO ANY AIR DISTRIBUTION DUCT OR SYSTEM.

• A *liner* is the UL 1777 or ULC S635 (for factory built fireplace or masonry) chimney.

You must connect your stove to a chimney comparable to those recommended in this manual. *Do not use stovepipe as a chimney or liner system*. Use stovepipe for freestanding installations only to connect the stove to a proper chimney.

# INSTALLING A VENTING SYSTEM

Stovepipe sections must be attached to the stove and to each other with the crimped end toward the stove. If creosote builds up, this allows the creosote to run into the stove and not the outside of the stovepipe and onto the stove.

Secure all venting joints. Attach the stovepipe to the stove's flue collar, with at least three sheet metal screws. Install #10 x 1/2" (3 mm x 13 mm) sheet metal screws into the holes predrilled in the flue collar.

You can simplify connecting stovepipe by using additional accessories such as telescoping pipes, slip-connectors or clean-out tees. These accessories ease the inspection of your chimney, as well as allowing you to easily dismantle the stovepipe (without moving the cookstove) when you periodically inspection the stovepipe connection and chimney. Install the stove as close as practical to the chimney, while maintaining all proper clearances. Install stovepipe that is as short and as straight as possible. Horizontal runs of stovepipe should always rise away from the stove a minimum of 1/4" per foot (21mm/m).

Long runs of stovepipe to increase heat dispersal are not recommended. Using longer lengths of stovepipe or more connecting elbows than necessary increase the chances of draft resistance and the accumulation of creosote buildup.

In general, you do not need to install a stovepipe damper with the Deva. Some installations, however, could benefit from a stovepipe damper, such as a tall chimney which can create a higher than normal draft. In such cases, a damper can help regulate the draft. The Deva requires a draft between 0.06" w.c. and 0.1" w.c. For drafts above 0.1" w.c, install a stovepipe damper. Locate your local HearthStone dealer to purchase a draft gauge to measure the draft of your chimney and flue system.

Remember, the NFPA has recommended, minimum clearances for chimney connectors to combustibles such as walls and ceilings.

# CONNECTING YOUR WOOD-FIRED COOKSTOVE

You can install your Deva 100 to a prefabricated metal chimney or a masonry chimney.

# CONNECTING TO A PREFABRICATED METAL CHIMNEY

When connecting the Deva 100 to a prefabricated metal chimney, you must follow, precisely, the manufacturer's installation

instructions. Use only Type HT (2100 deg. F), prefabricated metal chimneys listed per UL 103 or ULC S629 standards.

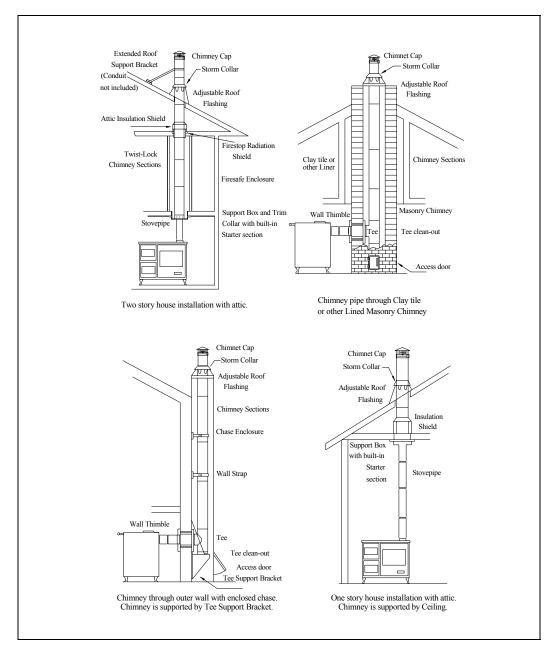
### WARNING: DO NOT CONNECT THE STOVE TO A CHIMNEY FLUE SERVING ANOTHER APPLIANCE.

Make sure the size of the chimney's flue is appropriate for the Deva 100. The Deva 100 requires a 6" (152 mm) inside diameter flue for new installations. A 6" diameter flue provides adequate draft and performance. You can use an 8" (203 mm) diameter existing flue with a reducer. An oversized flue contributes to creosote accumulation. (In this case, bigger is NOT better.)

When purchasing a prefabricated chimney to install with your stove, be sure to also purchase from the same manufacturer, the wall passthrough (or ceiling support package), "T" section package, fire-stops (when needed), insulation shield, roof flashing, chimney cap, and any other needed accessories. Follow the manufacturer's instructions when installing the chimney and accessories. In addition, be sure to maintain all manufacturers' recommendations for the proper clearances to the chimney.

There are two ways to install a prefabricated metal chimney:

- An *interior* installation where the chimney passes inside the residence through the ceiling and roof.
- An *exterior* installation where the chimney passes through the wall behind the stove then up the outside of the residence.



Whenever possible, choose an interior chimney. An interior chimney heats up more quickly and retains its heat; thus promotes a better draft and discourages the formation of creosote. An exterior chimney does not benefit from the warmth of being surrounded by the building, so it typically operates at lower flue temperatures than an interior chimney. An exterior chimney's draft is not as strong and may experience increased creosote accumulation.

# **REVERSAL OF THE FLUE COLLAR**

In order to reverse the flue collar to vent the stove straight out the back, follow these simple steps;

1) Using a 10mm wrench, or socket. Locate and remove the four bolts holding the flue collar in place. Once all four bolts are removed pull the collar away from the stove. Inspect the gasket, ensuring it is in place, and in working order.

- 2) Locate and remove the four bolts that hold the block-off plate on the back of the stove. Remove the plate.
- 3) Place the flue collar on the back of the stove over the rear flue exit with the gasket side towards the stove. Rotate the collar so the 3 chimney connector screws are easiest to access when necessary to install later. Replace the four bolts using the 10mm wrench.
- 4) Place the cover plate over the flue exit on the top of the stove, using the same four bolts that were removed.

# CONNECTION TO A MASONRY CHIMNEY

Consider two primary elements when connecting your stove to a masonry chimney: the chimney itself and the thimble where the stovepipe connects to the chimney. Use only Code approved masonry chimneys with a flue liner.

Before connecting to a masonry chimney, hire a professional to examine the chimney for cracks, loose mortar, and other signs of deterioration and blockage. If the chimney needs repair, complete the project before installing and using your stove. Do not install your stove until the chimney is safe for use.

Make sure the chimney's cleanout is complete and working properly. To avoid a loss of draft, the cleanout must close off completely. If allowed to cool, your stove will perform poorly and creosote will build up in the chimney.

Make sure the size of the chimney's flue is appropriate for this stove and that it is not too large. Use a masonry chimney with an 8" x 8" (203 mm x 203 mm) tile size for best results. An oversized flue will contribute to the accumulation of creosote.

Use the following checklist to ensure that your masonry chimney meets these minimum requirements:

### Chimney wall construction:

- Brick or modular block at least 4" (102 mm) thick.
- □ A rubble or stone wall at least 12" (305 mm) thick.

## Flue liner:

- □ Minimum thickness of 5/8" (16 mm).
- □ Installed with refractory mortar.
- □ At least 1" (25 mm) air space.
- □ An equivalent flue liner must be a <u>listed</u> chimney liner system meeting type HT requirements or other <u>approved</u> material.

## **Interior chimney requirements:**

- □ At least 2" (51 mm) clearance to combustible structure
- □ Fire stops must be installed at the spaces where the chimney passes through floors and/or ceiling.
- □ Insulation must be 2" (51 mm) from the chimney.

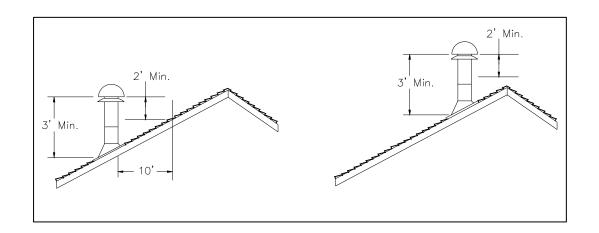
## **Exterior chimney requirements:**

□ At least 1" (25 mm) clearance to combustible structure.

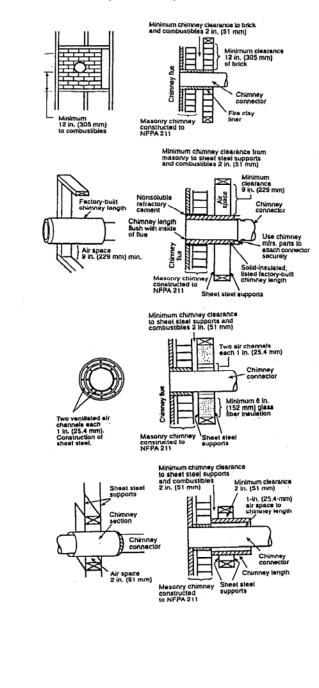
**Chimney height requirements:** (See Illustration)

- □ At least 3 feet (0.9 m) higher than the highest part of the roof opening through which it passes.
- □ At least 2 feet (0.6 m) higher than any part of the roof within 10 feet (3 m) measured horizontally from the top of the chimney.

This stove requires a minimum chimney height of 13 feet (4 m). The maximum allowable chimney height is 30 feet (9 m).



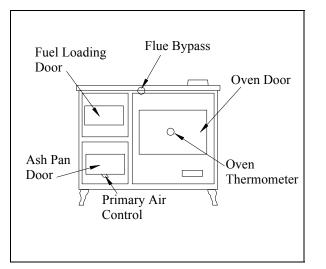
#### Chimney Connector Systems and Clearances from Combustible Walls for Residential Heating Appliances



- A Minimum 3.5-in thick brick masonry all framed into combustible wall with a minimum of 12-in brick separation from clay liner to combustibles. The fireclay liner shall run from outer surface of brick wall to, but not beyond, the inner surface of chimney flue liner and shall be firmly cemented in place.
- B Solid-insulated, listed factory-built chimney length of the same inside diameter as the chimney connector and having 1-in. or more of insulation with a minimum 9-in. air space between the outer wall of the chimney length and combustibles.

C Sheet steel chimney connector, minimum 24 gauge in thickness, with a ventilated thimble, minimum 24 gauge in thickness, having two 1-in. air channels, separated from combustibles by a minimum of 6-in. of glass fiber insulation. Opening shall be covered, and thimble supported with a sheet steel support, minimum 24 gauge in thickness.

D Solid insulated, listed factory-built chimney length with an inside diameter 2-in. larger than the chimney connector and having 1-in. or more of insulation, serving as a pass-through for a single wall sheet steel chimney connector of minimum 24 gauge thickness, with a minimum 2-in. air space between the outer wall of chimney section and combustibles. Minimum length of chimney section shall be 12-in. chimney section spaced 1-in. away from connector using sheet steel support plates on both ends of chimney section. Opening shall be covered, and chimney section supported on both sides with sheet steel supports securely fastened to wall surfaces of minimum 24 gauge thickness. Fasteners used to secure chimney section shall not penetrate chimney flue liner.



**Figure 2 Controls and Features** 

# **Operating Your Deva Wood Stove**

### WARNING:

DO NOT INSTALL IN A SLEEPING ROOM

### WARNING:

HOT WHILE IN OPERATION. KEEP CHILDREN, CLOTHING AND FURNITURE AWAY. CONTACT MAY CAUSE SKIN BURNS.

Please read this entire chapter before lighting your first fire. It explains the controls and features of your wood stove, how to choose firewood, and how to use your stove on a daily basis.

# **CONTROLS AND FEATURES**

Before lighting any fires, become familiar with the location and operation of your stove's controls and features and learn how to use them. For your own safety, do not modify these features in any way.

*FLUE BYPASS SYSTEM:* When starting a fire in a cold Deva 100 you will need to use the flue bypass system. This is the handle at the top center of your stove that pushes and pulls in and out. To open the bypass, pull the handle out. This opens a "bypass" channel that allows the hot gases to heat up the chimney quicker. This bypass allows for a direct outlet of the flue gases and smoke. With the bypass closed the gases follow the normal route around the oven and then out. You should keep the bypass open until your flue has established a draft. Once a draft has been established push the bypass closed. This will ensure the most efficient use of your Deva.

\*Burning the Deva 100 with the bypass open will not allow the oven to reach maximum temperatures.

*FUEL LOADING DOOR HANDLE*: The fuel loading door allows you to load wood into your stove. To open the door, lift the handle to the 9 o'clock position and pull the door. To latch the door, lower the handle to the 6 o'clock position. Pull gently on the door to make sure it is properly latched.

*PRIMARY AIR CONTROL:* This feature is located on the lower portion of the ash door of the stove. The primary air control allows you to regulate the amount of air entering the firebox. Generally speaking, the more air allowed into the firebox, the faster and hotter the rate of burn; conversely, less air creates a slower burn. Push the lever to the left to open the primary air control; push the lever to the right of the stove to close the primary air control.

ASH PAN: The ash pan is located under the firebox door. The ash pan collects burned ash from a fire and allows you to conveniently remove the ash from your wood stove. The ash pan is easy to remove. Sift the ashes across the grate and into the ash pan, then rotate the ash door handle to the 9:00 o'clock and pull to open. Remove the ash pan by grabbing the handle and sliding it out carefully. After you have disposed of the ashes, push the ash pan all the way into the stove and close the ash door by turning the handle to the 6 o'clock position.

Remove ashes when the stove is cold. If the ash pan is warm, use protective fireplace gloves. Exercise extreme caution when handling, storing or disposing of ashes.

# **CHOOSING FIREWOOD**

Your Deva 100 cookstove is designed to only burn firewood-also known as cordwood.

CAUTION:

DO NOT USE CHEMICALS OR FLAMMABLE FLUIDS SUCH AS GASOLINE, NAPHTHA. KEROSENE. CHARCOAL LIGHTER FLUID OR ENGINE OIL TO START A FIRE. DO NOT USE CHARCOAL, PELLETS, COAL, ARTIFICIAL LOGS OR ANY OTHER MATERIALS AS FUEL; THEY ARE NOT SAFE. DO NOT BURN GARBAGE.

The quality of your firewood affects heat output, duration of burn and performance of your stove.

Softwoods generally burn hotter and faster, while hardwoods burn longer and produce more coals. Density and moisture content are two critical factors to consider when purchasing wood for your stove.

The following is a list of wood species and their relative BTU (British Thermal Unit) content. The higher the BTU the longer the burn. Firewood with higher BTUs is generally considered more ideal for a wood stove.

*HIGH:* Apple, Black Birch, Hickory, Locust, White Oak, Black Beech, Mesquite

*MEDIUM HIGH:* White Ash, Beech, Yellow Birch, Sugar Maple, Red Oak

*MEDIUM LOW:* Black Ash, White Birch, Grey Birch, Elm, Norway Pine, Pitch Pine, Black Cherry, Soft Maple, Tamarack

*LOW:* White Pine, White Cedar, Balsam Fir, Spruce, Aspen, Basswood, Butternut, Hemlock

Moisture content also plays a key role in the performance of your stove. Wood freshly cut from a living tree (green wood) contains a great deal of moisture. As you might expect, green wood has difficulty burning and should be seasoned before using it in your cookstove. To properly season green wood, it should be split, stacked and allowed to air dry for a period of one year.

Stack the firewood on skids or blocks to keep it off the ground, cover only the top of the stack. Plastic or tarps that cover the sides of the woodpile trap moisture and prevent the wood from drying. As for stacking, an old Vermonter said, "The spaces between the logs should be large enough for a mouse to get through, but not for the cat that's chasing it."

Firewood should not be stored within the stove's specified clearances to combustible materials.

# **BUILDING YOUR FIRST FIRE**

Once you understand the controls of your wood stove and have chosen the appropriate firewood, you are ready to start a fire.

When you light your first fires, the wood stove will emit some smoke and fumes. This is normal "off-gassing" of the paints and oils used when manufacturing the wood stove. If you find it necessary, open a few windows to vent your room. The smoke and fumes will usually subside after 10 to 20 minutes of operation. The odor and smoke will end once the stove is "cured".

The first fires may produce other odors from impurities that exist in the area immediately surrounding the stove. Some of these impurities can be cleaning solvents, paint solvents, cigarettes, smoke, pet hair, dust, adhesives, a new carpet, and new textiles. These odors will dissipate over time. You can alleviate these odors by opening a few windows or otherwise creating additional ventilation around your stove.

# **BUILDING A FIRE**

- 1. Open the door and place five or six double sheets of tightly twisted newspaper in the center of the firebox. Arrange kindling in a crisscross pattern over the newspaper. Kindling should be approximately ten pieces, 1/2" (13 mm) in diameter and 10" to 17" (254 to 431 mm) long.
- 2. Open the flue bypass system by pulling the handle out completely. (as described on page 18)
- 3. Fully open the primary air control by pushing the lever toward the left of the stove.

- 4. Light the paper under the kindling. Leave the door slightly ajar momentarily until the kindling has started to burn and draft begins to pull.
- 5. Close the door and allow the fire to burn.
- 6. Once the kindling is burning, open the door and add logs, small at first, to build the fire up. Otherwise, keep the fuel loading door and ash door closed while the stove is in use.

# Do not open the fuel loading door with the bypass closed!

- 7. Close the bypass system by pushing the handle all the way in.
- 8. Once the fire is burning well, use the primary air control to regulate the desired rate of burn. Pushing the lever to the left of the stove opens the PRIMARY AIR CONTROL for a high rate of burn or pushing it to the right of the stove for a low rate of burn.
- 9. The flue bypass is used to control the cook top and oven temperature.

Note: When opening the door to reload or re-arrange logs, it is advisable to open the door just a crack, pause for a moment, then open the door completely. This procedure will allow the firebox to clear of smoke before the door is opened fully. **You must open the flue bypass system prior to opening your fuel loading door**. Also, reloading on a bed of hot, red coals reduces smoking time and will bring fresh fuel up to a high temperature rapidly.

# **BURN RATE**

HIGH BURN: Fully load the firebox with wood on a bed of hot coals or on an actively flaming fire and fully open the primary air control. A high burn rate is recommended once or twice a day to fully heat the stovepipe and chimney, which will help minimize creosote accumulation.

MEDIUM BURN: Set the primary air control to a mid-range setting appropriate for the heating needs of the area being heated. A medium burn rate should be the typical setting and is preferable if the stove is to be left unattended.

LOW BURN: Close the primary air control for a low burn rate. A low burn rate over extended periods of time is not advisable as it may promote the accumulation of creosote. The venting system should be inspected frequently if low burn rates are maintained consistently.

# **OVER-FIRE CAUTION**

Over-firing means the stove is operating at temperatures above the recommended temperatures outlined above in the *BURN RATE* section. Over-firing should be carefully avoided since it will cause damage to the stove. Symptoms of over-firing include short burn times, a roaring sound in the stove or stovepipe, and discoloration of the stovepipe.

Over-firing can be caused by excessive draft, inappropriate fuel, and operator error. Correct an over-fire situation as follows:

EXCESSIVE DRAFT: Contact your dealer to have a draft reading taken. Any draft in excess of 0.1 wc requires a damper in the stovepipe. Some installations may require more than one damper.

INAPPROPRIATE FUEL: Do not burn coal, kiln dried lumber, wax logs or anything other than natural cordwood.

OPERATOR ERROR: Make sure all the gaskets are in good condition. Replace worn out or compressed gaskets. Do not burn the stove with the fuel loading door, or ash pan door in the open position.

Monitoring the temperature is the best way to determine that the stove is over-firing. If you suspect that your stove is over-firing, contact your dealer immediately. Damage done by over-firing is not covered by your warranty. Results of over-firing can include: warped or burned out internal parts, cracked refractory, discolored or warped external parts, and damaged enamel.

## NOTE: ANY SYMPTOMS OF OVER-FIRING WILL VOID YOUR WARRANTY!!

# **REMOVAL AND DISPOSAL OF ASHES**

Ashes should be removed when the stove is cold. Use protective fireplace gloves when the pan is warm. Exercise extreme caution when handling, storing or disposing of ashes.

To remove ashes from the firebox, sift the ashes across the ash grate using a poker or other suitable implement. Remove the ashes by pulling the handle on the ash pan and sliding it carefully out. Dump the ashes as described below. Re-insert the ash pan by pushing it in all the way. Be sure that the ash pan has been pushed firmly into place. Alternately, the ashes can be removed with a shovel through the fuel loading door.

Ashes should be dumped from the ash drawer into a metal container with a tight fitting lid. Do not place any other items or trash into the metal container. Replace the lid onto the container and allow the ashes to cool. Do not place the ash disposal container on a combustible surface or vinyl flooring, as the container will be <u>hot</u>!

Pending disposal, place the closed ash container on a noncombustible floor or on the ground, well away from all combustible materials. Ashes should be retained in the closed container until all cinders have thoroughly cooled. Ashes should NEVER be placed in wooden or plastic containers, or in paper or plastic bags, no matter how long the fire has been out. Coals within a bed of ashes can remain hot for several days once removed from the firebox.

# MAINTENANCE

# CREOSOTE FORMATION AND NEED FOR REMOVAL

When wood is burned slowly, it produces tar and other organic vapors, which combine with expelled moisture to form creosote. These creosote vapors condense in the relatively cool chimney flue of a slow-burning fire. As a result, creosote residue accumulates on the flue lining. When ignited, this creosote makes an extremely hot fire, which may damage the chimney or even destroy the house.

To prevent the buildup of creosote:

- 1. Burn the stove with the primary air control fully open and the flue bypass open for 30 minutes daily to burn out creosote deposits from within the stove and the venting system.
- 2. After reloading with wood, burn the stove with the primary air control fully open for 20 to 30 minutes. This manner of operation ensures early engagement of the secondary combustion system which, when engaged, minimizes creosote buildup in the chimney.

The stovepipe connector and chimney should be inspected regularly during the heating season to determine if a creosote build-up has occurred. If a creosote residue greater than 1/4" (6 mm) has accumulated, it should be removed to reduce the risk of a chimney fire.

The venting system must be inspected at the stove connection *and* at the chimney top.

Cooler surfaces tend to build creosote deposits quicker, so it is important to check the chimney at the top (where it is coolest) as well as from the bottom near the stove.

Accumulated creosote should be removed with a cleaning brush specifically designed for the type of chimney in use. A certified chimney sweep should be used to perform this service. Contact your dealer for the name of a certified chimney sweep in your area (your dealer may be a certified sweep!).

# GASKETS

Gasket material should normally be replaced every two to three seasons, depending on stove use. If the door seal is loose, a new gasket will assure a tight seal and improved stove performance. Contact your dealer for a gasket kit, which includes instructions, and gaskets for your stove.

To replace the fuel loading door gasket, first remove the old gaskets with a utility or putty knife. Clean all gasket channels with a wire brush. Apply gasket cement to the channels and push the new gasket into place without stretching the gasket material. The door should be shut immediately to fully press the gasket into place and assure a positive seal.

We require the use of the following gaskets:

FUEL LOADING DOOR: 40" (102 cm) Length, 1/4" Diameter, Low Density Black Rope

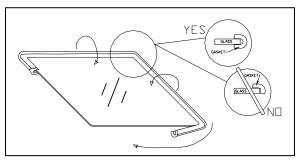
FUEL LOADING GLASS: 40" (102 cm) Length, 3/4" adhesive backed flat tape

ASH PAN DOOR: 40" (102 cm) Length, 1/4" Diameter, Low Density, Black Rope

REVERSIBLE FLUE: 28" (71 mm) Length, 1/4" Diameter, Low Density, Black Rope

## GLASS

Do not operate the stove with a broken door glass. Do not abuse the fuel loading door by striking or slamming it.



When necessary, the glass can be cleaned with low alkaline content commercial stove glass cleaners, which are available from your local dealer. Never attempt to clean the glass while the fire is burning or the glass is hot. Following the instructions provided with the cleaner can clean most deposits. To clean heavier deposits, remove the door from the cookstove and lay the it face down on a workbench or table. Apply the cleaner to the glass and allow it to set for a few minutes. By laying the door flat, it will allow the cleaner to penetrate rather than running off the surface of the glass. Wipe the cleaner off with a soft cloth.

**Important:** scratching or etching the glass will weaken the integrity of the glass. Do not use a razor blade, steel wool, or any other abrasive material to clean the glass. Use low alkaline content cleaners only.

The fuel loading door glass is a ceramic, shockresistant glass, made specifically for use in wood-burning stoves. Do not use any replacement glass other than the ceramic glass manufactured and supplied for use in this cookstove. Replacement glass is available through your local dealer.

The fuel loading door glass should be replaced immediately if broken. Contact your local dealer for replacement glass, which is accompanied with instructions and everything needed for the repair. If you replace the glass yourself, wear work gloves and safety glasses.

The procedure for the fuel loading door glass and glass gasket replacement is as follows:

- 1. Remove the top hinge straight up and away from the stove.
- 2. Remove the door by pulling it up and away from the stove.
- 2. Place the door face down on a flat, smooth surface.
- 3. Apply penetrating oil to the 2 screws in the retention frame. Remove the 2 screws. Separate the cast iron window frame from the door.
- 4. Carefully lift the damaged glass from the door and discard.
- 5. Peel the paper backing from the tape gasket. Apply the new gasket to the new glass as illustrated above.
- 6. Place the gasketed glass onto the door.
- 7. Screw the window frame back on the door.
- 8. Install the door.

### MAINTENANCE OF THE GLASS COOK TOP

Be sure utensils have no rough spots to scratch the surface. Be sure the surface is clean before the fire is started. Avoid spills and boil-overs by turning down heat to lowest possible setting for cooking task, and by using large enough pan. Wipe up wet spots promptly, being careful to avoid steam burns. Don't cook with foil on the glass cook top. It could be damaged by foil melting onto it. Cover pans to prevent spatters.

## CLEANING OF THE GLASS COOK TOP

Special care should be taken when removing hot substances. Turn off all surface units affected by the spillover and remove the hot pans. Wearing an oven mitt to hold the scraper, scrape the spill to a cool area of the cook top and use a paper towel to remove any excess. Do not continue to use the soiled area until all the spillover has been removed. A couple of recommended cook top cleaners are:

Weiman Cooktop Cleaning Creme Cera Care Hopes Cooktop Cleaning Creme Cerama Bryte"

# **CAST IRON**

Exterior cast iron parts are porcelainized with an enamel finish. Use a damp sponge to wipe clean. Dry the cast iron thoroughly to prevent rusting.

Enamel castings can be cleaned with a standard glass cleaner. With time and use, a very fine, subtle network of crazed lines may appear seemingly beneath the surface of the enamel. Crazing is a natural predictable process and does not represent a flaw.

# TROUBLESHOOTING

Most are correctable and generally require only a minor adjustment of the stove, installation, or operating technique. In cases where weather conditions dramatically affect stove performance, the problems are typically temporary and solve themselves once the weather changes.

One common cause of poor performance is an oversized chimney flue. Oversized chimney flues result in decreased pressure, which prevents the smoke from rising out the chimney. Oversized flues are also more difficult to heat effectively, especially when burning a high efficiency stove. Cool flue temperatures inhibit the establishment of a strong draft (and encourage the accumulation of creosote). The lack of a strong draft will cause the fire to die down and may even force the smoke to pour into the room.

If your chimney is the proper size and a strong draft is not easily established, there is the possibility of the chimney being too cold. Again, hot chimneys promote a stronger draft.

Other draft guidelines are as follows:

AN "**AIRTIGHT**" **HOUSE:** If your home is super-insulated or especially well sealed, the (infiltration) air supply to the interior of the house may be inadequate. This phenomenon of air starvation within the building can be exacerbated if exhaust fans, such as clothes dryers, bathroom fans or cook-stove exhaust fans, are in operation within the home. The need for additional air may be accommodated by opening a window to provide the adequate air.

**TALL TREES OR BUILDINGS:** These obstructions, when located in proximity to the top of the chimney can cause chronic or occasional downdrafts. When selecting a site for a new chimney, take care to consider the placement of other objects in the vicinity of the proposed chimney location.

**WIND VELOCITY:** Generally, the stronger and steadier a wind, the stronger (better) the draft. However, "gusty" wind conditions may cause erratic downdrafts.

**BAROMETRIC PRESSURE:** Chimney drafts are typically sluggish on balmy, wet or muggy days. This is a weather-related phenomenon, which generally is self-correcting as the weather changes.

**BRISKNESS OF FIRE:** The hotter the fire in your stove, the hotter your chimney and, therefore, the stronger the draft.

**BREAKS IN THE VENTING SYSTEM:** An unsealed clean-out door at the bottom of the chimney, leaky stovepipe joints, a poor stovepipe-to-thimble connection, or a leaky chimney may cause inadequate draft.

**SEASONAL FACTORS:** Early fall and late spring are generally difficult seasons in which to establish proper drafts. The colder the outside air (relative to room temperatures), the stronger the draft.

<b>PROBLEM</b>	POSSIBLE CAUSE	SOLUTIONS		
STOVE SMOKES	Operating Technique	Fully open the primary air control one minute before opening doors. Fully open the flue bypass sytem		
	Cold Chimney	Preheat the chimney when first starting a fire.		
	Blocked Chimney	Examine the chimney and stovepipe for blockage or creosote		
		accumulations.		
	Oversized Chimney	Reline the chimney to the appropriate diameter		
	Undersized Chimney	Install a draft inducer or replace the chimney.		
	Chimney Too Short	Lengthen the chimney.		
	Air Infiltration Into The	Seal chimney connections and openings in clean-out doors.		
	Chimney			
	More Than One Appliance Connected to the Flue	Disconnect all other appliances and seal openings.		
BACK-PUFFING OR	Operating Technique	Fully open the primary air control one minute before opening the		
GAS EXPLOSIONS	Operating Teeninque	door and keep it fully open for a few minutes after reloading.		
GAS EAI LOSIONS	Extra Low Burn Rate	Burn the stove at a higher burn rate.		
	Chimney Down-draft	Install a chimney cap.		
	Excessive Ash Build-up	Empty ash pan more frequently.		
UNCONTROLLED	Unsealed or Open Door	Close the door tightly or replace the gaskets.		
OR SHORT BURN	enseared of open boot	close the door lightly of replace the gaskets.		
OK SHOKT BOKN	Excessive Draft	Check the installation. Operate at LOW BURN. Install stovepipe		
	Excessive Bruit	damper.		
	Deteriorated Cement Seals	Reseal the stove with furnace cement.		
	Extra Long Chimney	Shorten the chimney. Install stovepipe damper.		
	High Winds or Hilltop	Install a chimney cap.		
	Location:	5 1		
	Excessive Draft	Draft in excess of 0.1 wc should be corrected with a stovepipe		
		damper.		
		Completely close the flue bypass system		
INSUFFICIENT HEAT	Poor Quality or Green	Use only air-dried wood, preferably dried at least one year.		
	Wood			
	Low Burn Rate	Operate the stove at a higher burn rate.		
	Air Insulated Chimney	Replace with a pre-fabricated insulated chimney system or a		
		properly sized masonry chimney.		
	Cold Exterior Chimney	Reline or insulate the chimney.		
	Leaky Stovepipe or	Check the installation.		
	Chimney			
	Too Much Heat Loss From	Caulk windows, seal openings in home.		
	House			
INSUFFICIENT	Fuel Bypass is open	Push Flue Bypass in to close the bypass.		
OVEN HEAT	Oven door is not sealed	Check the seal and repair if necessary		
	properly			
BLISTERING OF	Operating Technique	Do not over-fire the stove. Monitor stove temperatures. Use		
ENAMEL CASTING	Operating rechnique	seasoned wood only.		
	Excessive Draft	Check the DRAFT. A damper may be required. Operate the stove a		
	Excessive Druit	a LOW BURN range.		

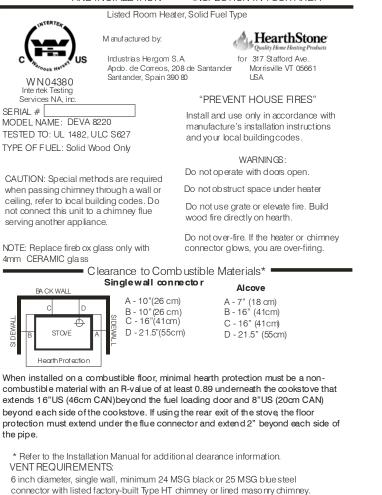
# HearthStone Quality Home Heating Products Inc ®

## **REPLACEMENT PARTS & OPTIONAL ACCESSORIES**

PART NUMBER:	DESCRIPTION:	<b>PART NUMBER:</b>	DESCRIPTION:	
	GLASS			
3030-050 FUEL LOADING DOOR GLASS		MISC. COMPONENTS		
3030-051	OVEN DOOR GLASS	91-59710	SIDE ASSEBLY	
91-58710	TOP GLASS ASSEMBLY	91-58711	OVEN DOOR ASSEMBLY	
		91-58712	ASH DOOR ASSEMBLY	
		91-58713	FUEL LOADING DOOR ASSEMBLY	
	HANDLES	2650-016	FLUE COLLAR	
91-71710	OVEN DOOR HANDLE	5170-005	HANDLE BAR SUPPORT	
91-71711	FIREBOX DOOR HANDLE	5170-007	HANDLE BAR	
91-71712	ASH DOOR HANDLE	5170-010	REFRACTORY STONE BRACKET	
		DE	FRACTORY STONE	
		3060-432 REFRACTORY BASE		
		3060-433	LEFT REFRACTORY	
		3060-434	RIGHT REFRACTORY	

### SAFETY LABEL

#### CONTACT YO UR LOCAL BUILDING AND INSTALLATION OFFICIALS ABOUT RESTRICTIONS INSPECTION IN YOUR AREA



CAUTION: HOT WHILE IN OPERATION. DO NOT TOUCH. KEEP CHILDREN, CLOTHING AND FURNITURE AWAY. CONTACT MAY CAUSE SKIN BURNS. SEE NAMEPLATE AND INSTRUCTIONS. INSPECT AND CLEAN CHIMNEY AND CONNECTOR FREQUENTLY. UNDER CERTAIN CONDITIONS OF USE, CREOSOTE BUILDUP MAY OCCUR RAPIDLY. U.S. ENVIRONMENTAL PROTECTION AGENCY Certified to comply with July 1, 1990 particulate emissions standards Date of Manufacture 2007 2008 2009 Feb Nov Jan Mar May Aug Sep Oct Dec Apr Jun 

3300-619 Rev A

DO NOT REMOVE OR COVER THIS LABEL

# HEARTHSTONE WOODSTOVE LIMITED WARRANTIES

### These warranties give you specific legal rights. You may also have other rights, which vary from State to State.

HearthStone Quality Home Heating Products, Inc. (HearthStone) warrants <u>to the original purchaser only</u> (the "Original Purchaser") the new wood burning cookstove sold by HearthStone and purchased by the Original Purchaser (the "Cookstove") against any of the occurrences listed in this document that result from defects in material or workmanship. All obligations of HearthStone under this document commence on the date the Original Purchaser purchases the Cookstove (the "Purchase Date").

# LIMITED LIFETIME WARRANTY

HearthStone warrants the following parts of the Cookstove against the following occurrences that result from defects in material and workmanship:

- All cast iron parts against breakage, cracking or burn-through.
- Air supply systems against breakage, cracking or burn-through.
- Glass against breakage due to thermal shock.

# LIMITED FIVE-YEAR WARRANTY

HearthStone warrants the following parts of the Cookstove against the following occurrences that result from defects in material and workmanship:

- Refractory brick against breakage and deterioration *not* resulting from physical damage or over-loading of the wood burning cookstove.
- Door handles and latch mechanisms against breakage.
- This warranty expires on the fifth (5<sup>th</sup>) anniversary of the Purchase Date.
- Ceramic cook top-

# LIMITED ONE-YEAR WARRANTY

HearthStone warrants the following parts of the wood burning cookstove against the following occurrences that result from defects in material and workmanship:

- Enamel Finish against peeling or fading, <u>excluding</u> chipping, mechanical abrasion, chemical abrasion or crazing.
- Stove cement and all gaskets against breakage or deterioration.
- Accessories and electrical components such as blowers, switches and thermo discs, <u>excluding</u> venting components, hearth components, electrical components and other components or accessories used in conjunction with the installation of the Cookstove *not* manufactured or supplied by HearthStone against breakage or malfunction.

### This warranty expires on the first (1<sup>st</sup>) anniversary of the Purchase Date.

# EXCLUSIONS

The warranties contained in this document do not cover, nor is HearthStone responsible for:

- 1. Damage resulting from installation or operation of the Cookstove in a manner contrary to the owner's manual.
- 2. Damage or non-performance resulting from faulty or incomplete setup, installation and start-up or mishandling, abuse, or misuse of the Cookstove, including but not limited to over-firing.
- 3. Damage resulting from installation, modification, alteration, repair or service of the Cookstove by any party other than HearthStone or an authorized HearthStone dealer (a "Dealer").
- 4. Damage resulting from the use as fuel of driftwood, treated wood, wax, artificial or manufactured logs, coal or other material other than natural wood.
- 5. Damage due to water or due to installation of the Cookstove in a damp or high condensation area.

- 6. Damage due to installation of the Cookstove in an atmosphere contaminated by damaging chemicals, including but not limited to chlorine, fluorine or salts.
- 7. Scratches on glass, enameled surfaces or stones due to mechanical abrasion.
- 8. Standard wear and tear of the Cookstove resulting from normal usage over time.
- 9. Damage resulting from operational-related problems such as over-firing, downdrafts, smoke spillage, or use of corrosive driftwood.
- 10. Damage or inadequate performance caused by site, installation or environmental conditions beyond HearthStone's control, including but not limited to nearby trees, rooftops, buildings, wind, hills, mountains, inadequate or excessive venting, insufficient make up air, or negative air pressure whether or not caused by mechanical systems such as furnaces, exhaust fans, clothes dryers, etc.
- 11. A defect in any part of the Cookstove if the Original Purchaser fails to comply with HearthStone's or a Dealer's request to ship the part or the Cookstove to HearthStone or a Dealer, as the case may be.

THE WARRANTIES CONTAINED IN THIS DOCUMENT ARE EXCLUSIVE AND ARE GIVEN BY HEARTHSTONE AND ACCEPTED BY THE ORIGINAL PURCHASER IN LIEU OF ALL OTHER EXPRESS WARRANTIES AND ANY OBLIGATIONS, LIABILITIES, RIGHTS, CLAIMS, OR REMEDIES IN CONTRACT OR TORT, WHETHER OR NOT ARISING FROM HEARTHSTONE'S NEGLIGENCE, ACTUAL OR IMPUTED. ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE GIVEN <u>ONLY</u> TO THE EXTENT REQUIRED BY FEDERAL OR STATE LAW. EXCEPT AS OTHERWISE REQUIRED BY STATE LAW, UPON THE EXPIRATION OF THE EXPRESS LIMITED WARRANTIES CONTAINED HEREIN, <u>NO</u> IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY TO THE SUBJECT COOKSTOVE. <u>SOME</u> **STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.** 

THE WARRANTIES CONTAINED IN THIS DOCUMENT EXTEND <u>ONLY</u> TO THE ORIGINAL PURCHASER OF THE COOKSTOVE WARRANTED HEREUNDER. THEY DO NOT EXTEND TO ANY SUBSEQUENT OWNERS.

UNDER NO CIRCUMSTANCES SHALL HEARTHSTONE BE LIABLE TO THE ORIGINAL PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO DAMAGE TO PROPERTY OR PERSONAL INJURIES, WHETHER ARISING OUT OF BREACH OF WARRANTY, TORT, OR OTHERWISE, EVEN IF HEARTHSTONE HAS BEEN APPRAISED OF THE POSSIBILITY OF SUCH DAMAGES. <u>SOME STATES DO NOT ALLOW THE</u> <u>EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE</u> <u>ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.</u>

# QUALIFYING FOR WARRANTY COVERAGE

To obtain performance of any obligation under this document, the Original Purchaser must, <u>within the applicable</u> <u>warranty time period</u>, contact HearthStone, at the address listed in the Warranty Registration section below or a Dealer for instructions regarding the return of defective parts for repair, the return of the Cookstove for repair, or a Dealer service call. The Original Purchaser should refer to the Dealer network search engine contained on HearthStone's Web site (<u>www.hearthstonestoves.com</u>), to find a Dealer nearest the Original Purchaser's location.

# **REMEDY**

The remedy for any breach of the foregoing warranties will consist of repair or replacement, at HearthStone's option, of any covered defect in the Cookstove. When the Original Purchaser contacts HearthStone or a Dealer, HearthStone or the Dealer, as the case may be, will instruct the Original Purchaser to <u>either</u> return the defective part, or the entire Cookstove (if needed), with shipping prepaid, to HearthStone or a Dealer <u>or</u> allow a Dealer to make a service call at the place where the Cookstove is located. In the event the Original Purchaser refuses to

allow a Dealer to make a service call, HearthStone or a Dealer, as the case may be, will request that the Original Owner return the defective part, or the entire Cookstove (if needed), with shipping prepaid, to HearthStone or a Dealer. Notwithstanding any other provision of this document, the Original Purchaser shall pay for any travel fees and service charges related to a Dealer's service call.

**Parts:** HearthStone will replace defective parts covered by the foregoing warranties at no charge. **Labor:** Within the first (1<sup>st</sup>) year after the Purchase Date, HearthStone will pay for warranty labor performed by a Dealer at HearthStone's published labor rates in effect at the time the labor is performed. Thereafter, the Original Purchaser is responsible for the cost of labor.

**Shipping cost for parts:** Within the first ninety (90) days after the Purchase Date, HearthStone will pay for the shipping of Cookstove parts covered by any of the foregoing warranties to and from HearthStone or a Dealer, as the case may be. Thereafter, the Original Purchaser is responsible for all shipping costs related to shipping Cookstove parts to and from HearthStone or a Dealer, as the case may be.

**Shipping cost for the Cookstove:** Within the first (1<sup>st</sup>) year after the Purchase Date, if the Original Purchaser is instructed to return the Cookstove to HearthStone or a Dealer for repair, HearthStone will pay fifty percent (50%) and the Original Purchaser will pay fifty percent (50%) of the <u>shipping</u> costs related to shipping the Cookstove to and from HearthStone or a Dealer, as the case may be. Thereafter, the Original Purchaser is responsible for one hundred percent (100%) of all of the shipping costs related to shipping the Cookstove to and from HearthStone or a Dealer, as the case may be. Notwithstanding any other provision of this document, in no event will HearthStone pay for any Dealer fees or other fees for pick up or delivery of the Cookstove returned for repair; the Original Purchaser shall be responsible for any such fees.

## WARRANTY REGISTRATION

The Original Purchaser may send a completed and signed Warranty Registration Form, which is enclosed in the Coodstove warranty packet, to the following address:

HearthStone Quality Home Heating Products, Inc. Warranty Department

# NOTE: SENDING IN THE SIGNED WARRANTY REGISTRATION FORM IS *NOT* A CONDITION OF WARRANTY COVERAGE OR HEARTHSTONE'S PERFORMANCE.