



3408 Indale Road
Fort Worth, Texas 76116

2012 Catalog

Simple Solutions for a Better Life



KA1000TR Telephone Ring Transmitter
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Krown 200
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Pocket Sign Language Translator
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KA300 Alarm Monitoring System
Page 13

Order toll-free: (800) 366-9950
Order by fax: (817) 738-1970
Order online: KrownMfg.com

OUR MISSION

Our mission is to improve the quality of life for people who are deaf and hard of hearing by providing excellent assistive technology equipment for individuals, businesses and professionals in any place including the home, workplace and in all public facilities.

About Company

Krown Manufacturing maintains a full product line of text telephones and many other devices with various degrees of sophistication for the hearing impaired. In addition, Krown Manufacturing provides the equipment necessary to make companies and organizations accessible to the hearing impaired market as required by the Americans with Disabilities Act. Since the company is owned by deaf individuals who test and evaluate every device the company sells, we are in a unique position to fully understand what is needed to make facilities accessible to the deaf and hard of hearing. Our products have been featured in worldwide events and venues supported by quality workmanship and education to its clientele.

Contact US

Write to [Krown Manufacturing, Inc.](#)
3408 Indale Rd, Fort Worth, TX 76116

Voice: (817) 738-2485 TTY: (817) 738-8993
Videophone: (882) 200-1331 Fax: (817) 738-1970
E-mail: info@krownmfg.com
Web Site: Krownmfg.com

Warranty

All products are covered by a one-year warranty from date of purchase against any defects in materials or workmanship.

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TYPE, PLAY and LEARN

3,500+
word vocabulary

DEVICE STANDING



CARRYING CASE for SLT100
(Optional, not included)



TOUCH SCREEN



Sign Language Translator

K-SLT100

\$229.00

Krown's Sign Language Translator is an ideal teaching tool for those desiring or interested in learning Sign Language. Enter a word using the touch screen keyboard and watch a video clip signed by a live individual. This product is ideal for those in education, public service, students, friends and family.

NO MORE HEAVY BOOKS!

FEATURES

- 3,500 Signs including numbers, letters and pronouns
- Stylus Pen (included)
- Rechargeable battery with USB power port (USB cable included)
- Battery Life: Up to 6 hours of continuous use
- Software based touch screen keyboard
- Display: 320 X 240 pixel (Height: 2" x Width: 3")
- Product Size: Height: 3.1" x Width: 5.6" x Depth: 0.75"
- Product Weight: 5.9 oz

Carrying Case for SLT100

K-SLTCASE

\$14.95

Protect your Sign Language Translator on-the-go with a protective carrying case.

Stylus Pens for SLT100

K-SLTPEN

\$10.00

Stylus Pen (2-Pack) for Sign Language Translator



INCOMING VOLUME
UP TO 60 dB
RINGER VOLUME
UP TO 95 dB

Serene HD-65
 Amplified Telephone with Caller ID

S-HD65
 \$149.95

- Amplifies the incoming sound up to 600 times louder (up to 60 dB), the most powerful in its class
- HDS (Hi-Definition Sound) technology makes every word clear and intelligible, it eliminates virtually all distortion, echo effects and unwanted static noise
- Digital Tone Settings allow you to selectively enhance the tone of difficult to hear words making them easy to understand again
- Six (6) easy to program one-touch speed dial buttons
- Super louder ringer (95+dB) w/ adjustable ringing volume & tone
- 2 bright visual ringer flashers so you'll never miss another call again
- Battery back-up for full operation during power outage
- Output jack for tele-coil, neck-loop and other assistive accessories, and Hearing aid compatible handset



INCOMING VOLUME
UP TO 55 dB
RINGER VOLUME
UP TO 90 dB

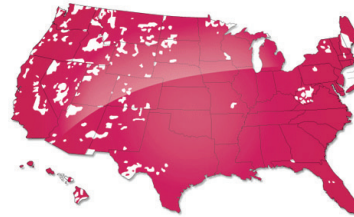
CL-60HS Handset
 Extension for CL-60

Serene CL-60 Amplified Cordless Tele. with Caller ID
 S-CL60 \$149.95
 S-CL60HS (Handset Extension for CL-60) \$99.95

- (High-Definition Sound) technology for unmatched clarity, a new standard in amplified telephone technology
- Selectable loud and clear voice enunciation of the caller's number Selectable talk-back key pad
- High performance speakerphone & Visual Voice mail indicator
- One touch Call-for-Help button for hands-free emergency calls
- 3 one-touch speed dial memory buttons
- Bright ring flashers and super loud ringer on handset and base
- Jacks for headset, neck loop, tele-coil and other accessories
- Battery back-up for full operation during power outage
- Hearing aid compatible handset



Color optional: red, graphite and white



GreatCall's Network Coverage available



GreatCall Jitterbug J Amplified Telephone Booster

G-JJ
\$99.99

We listened when our customers said they wanted an easy way to stay connected to friends and family. That's why everything about the Jitterbug is designed for ease of use - from bigger buttons to a powerful speakerphone.

- The original easy-to-use cell phone, custom-designed by Samsung
- Large keypad makes dialing easy
- Powerful speaker delivers clear sound
- Bluetooth, Caller ID and Speakerphone enabled
- Access all optionals with simple "YES" or "NO" questions
- Dial "0" anytime to reach a friendly GreatCall Operator
- Available to Texas residents for free with voucher

Inline Amplifier X35 Amplified Telephone Booster

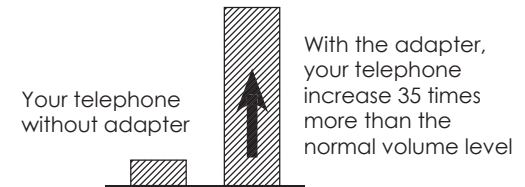
K-ILAX35
\$32.95

Convert your standard corded telephone into an amplified telephone, adjustable incoming volume control can increase the volume up to 35x normal phone volume.

- Portable, lightweight, take it anywhere
- Works with analog or digital telephones
- Not only increases incoming receiver volume by 35x, it also adjusts the high-frequency sounds to a desired listening level

Plan	Monthly Rate	Monthly Anytime Minutes	Nights/Weekend Minutes	FREE Services & Apps Included
Basic	\$14 ⁹⁹	50	—	Daily Health Tips Calendar
	\$19 ⁹⁹	100	—	Daily Health Tips Calendar
New Premium	\$39 ⁹⁹	400	Unlimited (7 PM - 6 AM)	Daily Health Tips Calendar The Wellness Call LiveNurse
New Simply Unlimited	\$79 ⁹⁹	Unlimited Minutes + Unlimited Text		Unlimited Text Daily Health Tips Calendar The Wellness Call LiveNurse Operator Assistance VoiceMail

GreatCall's Plan





8-FONT SIZE DISPLAY



Krown 200

Multi-Font Display

K-200
\$689.00

- **80-Character / 2-Line display which adjusts to 8 different size & brightness levels**
- FAST TYPE
- Auto Answer Messages
- 3 Message Buffers
- 32k memory
- Built-in Clock & Calendar
- Direct Connect with dual modular jacks
- Remote Message Retrieval
- International Speed
- One Step Touch Relay Service (911, Ambulance, Fire & Police)
- One-Year Warranty

PortaView 20 Junior

Regular Display

K-PV20JR
\$239.00

Portable, lightweight and dependable...

The Krown PortaView 20 Junior delivers superior communication for all your telephone needs. Connect to the telephone line via the handset of any telephone.

- 20-Character / 1-Line Display
- Rugged Injection-Molded Case
- 5-row keyboard
- Acoustic cups to fit Round & Square Handset
- Heavy Duty Rechargeable Battery
- One-Year Warranty

* Carrying case for the PortaView 20 Junior (sold separately, see page 10)



LARGE VISUAL DISPLAY is OPTIONAL



LARGE VISUAL DISPLAY is OPTIONAL

PortaPrinter 2000 STD K-PP2000STD
Regular Display \$399.00

- FAST TYPE
- TTY Call Alert
- GA-SK keys
- 20-Character / 1-Line Display
- Built-in Clock and Calendar
- International Speed
- Heavy-Duty Rechargeable Battery
- Acoustic cups to fit Round & Square Handsets
- 24-Column printer with 3 print sizes
- Upper / Lower Case Printing
- Separate ON/OFF printer switch
- Connects to the telephone line via the telephone handset
- One-Year Warranty

PortaPrinter 2000D
Regular Display (K-PP2000D) \$469.00

All the features of the PP2000STD plus the following features:

- Direct Connect
- Emergency call 911
- Electronic Voice announcement (prerecorded)
- Keyboard Dialing
- Dual Modular Jacks
- Tone / Pulse Dialing
- Call progress display screen and auto busy redial
- Auto Answer Machine with Fixed Message
- One-Year Warranty

MemoryPrinter 2000D
Regular Display (K-MP2000D) \$499.00

All the features of the PP2000D plus the following features:

- 32k Memory
- Interrupt
- Built-in Help Menu
- Four Message buffers
- Keyboard dialing
- Built-in Directory
- Auto Answer Message
- Remote Message retrieval
- Visual display of dial tone, busy and ring
- Programmable relay number
- One-Year Warranty

Public Phone TTY

K-PPTY
\$699.00

This low-profile TTY may be mounted on an existing shelf or any available flat surface measuring 9.5" W x 8.5" L x 1.25" H. The high-tech, stainless steel unit consists of a vandal proof, sealed keyboard to resist spilled liquids.

- 20-Character / 1-Line Display
- FAST TYPE
- Works with almost all types of public telephones and popular enclosures
- Does not affect the use of the telephone by the hearing users
- Approved by the RDD - has also been accepted by several major telephone equipment providers
- Designed for easy installation
- One-Year Warranty



LARGE DISPLAY for easy viewing



TTY Sign included

Public Phone with Cabinet

K-PPTYC
\$949.00

Public phone TTY will be professionally mounted inside the metal cabinet for ease of installation. Protect your investment by enclosing it in our specially designed metal cabinet.



CLOSED



OPEN



Tactile Ring Signaler included for more details, see page 11

V-Touch TTY

Braille TTY for Deaf-Blind

K-BTTY
\$6,595.00

Krown Manufacturing has developed the Krown V-Touch Braille TTY to aid Deaf-Blind individuals in telephone communication. This device allows the user to communicate with a Relay Operator, another TTY, or even a Braille-TTY user in the United States, or internationally. The conversation is shown on the Braille display of the V-Touch Braille Terminal.

- Keyboard: 2 modes
 - TTY keyboard with 47-key, 14-function keys. Perkins style 7-key Braille keyboard with soft-switch
- DC adapter: 9V, 1200mA
- Electronic voice: Automatically reset with incoming TTY tones signals, notifies Hearing Caller with a synthesized voice
- Physical dimension: 10" W x 10" L x 2.5" H and weight 3 lbs. with heavy duty Ni-Cad batteries (5 pack 1700mA/h - 6 hours life battery)
- Large conversation memory, up to 32,768 characters and 4 programmable buffers
- Automatic Answering machine records messages up to 30,000 characters in length
- Wireless tactile pager for incoming call notification included
- Manuals provided in both Braille and print
- One-Year Warranty

Krown V-Touch Braille display terminal specification:

- Display: 20 refreshable Braille cells
- Separate 48-key keyboard on V-Touch Braille portion for face-to-face communication

Communication with Krown V-Touch TTY will be faster and more convenient for the Deaf-Blind.



TOP



BACK



FRONT



SIDE



Printer Paper Rolls

K-PPP
\$1.50 per roll

Thermal, carbonless paper rolls fits any Krown TTY printer. Size: 2.5" x 2" x .4375"



Dust Cover TTY

K-DCTTY
\$12.00

Prolong the life of your TTY by keeping it dust-free.



TTY Carrying Case

K-TTYCC
\$15.00

Protect your PortaView 20 Junior on-the-go with a protective carrying case.



AC TTY Adapter

K-ACA
\$20.00

Replacement AC adapter for Krown TTYs/Public Payphone TTY.

* Specify model number and complete serial number of unit when ordering.



TTY Battery Pack

K-TTYB
\$20.00

Heavy Duty rechargeable Ni-Cd 7V x 1700 mAh.

* Specify model number and complete serial number of unit when ordering.



2.5mm Connector

K-25C
\$10.00

2.5mm connector cable for use with the PVCO-C and PocketComm. Cable length 3 feet.

AC Telephone Adapter

K-ACPA
\$20.00

Replacement AC adapter for Krown StarPlus or The Equalizer telephone.

* Specify model number and complete serial number of unit when ordering.

Cell Phone Connector

\$75.00

Upgrade your TTY with a cell phone connector. Connect a cellphone or cordless landline phone directly to the TTY.

Available for all TTYs





Amplified Ringer 05 K-RA05
Ring Amplifier with Strobe Light \$42.95

- Amplifies telephone ringer up to 120 dB
- Ringer operated by power from tele. line
- Strong strobe light operated by AC adapter (included) and with 3"AA" battery backup (not included)
- Strobe light ON/OFF switch & Strobe triggered by incoming ring



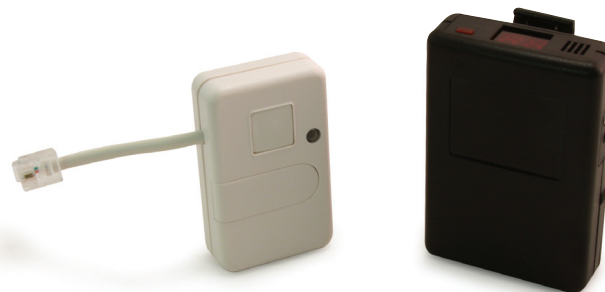
Phone Flasher K-PF200
Tele. Signaler with Strobe Light \$24.95

- Ultra bright LEDs for a long lasting product
- Light-weight and easy to install
- Compatible with most phone systems and videophones
- No battery required



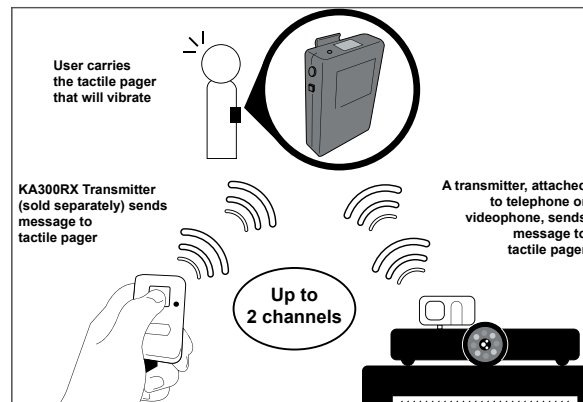
Telephone Signaler 082 K-TS082
Tele. Signaler with Lamp Outlet \$24.95

- Connect a lamp & telephone line and you will be notified of incoming calls
- Use the 082 to turn the lamp ON/OFF
- Compatible with most analog /digital telephone systems



Tactile Ring Signaler K-TTRS
Wireless Telephone Signaler \$184.95

- Transmits signal up to 80 feet
- 2 alert indicators visual and vibration
- Transmitter connects directly to a phone jack
- 1024 household code combinations to prevent interference



* Also may be connected to the KA1000

KA1000 Dual Alarm Clock

with Wireless Alarm Monitoring Receiver

K-KA1000

\$179.95

Easy to identify alerts are displayed in text on the clock display. Clock will read "TELE for telephone, "DOOR" for doorknock/doorbell and ALT1 for other programmed alerts. Includes built-in telephone ringer, doorknock/doorbell transmitter, burglar alarm and alarm monitor system receiver. This dual alarm clock will alert you by selectable sound, shaker and light. Multiple transmitter alerts may be displayed alternatively for notification.

- Receives alerts from all KA1000 & KA300 transmitters.
- Dual alarm clock with snooze and dimmer
- Night light and reading switch for more convenience
- Adjustable bed shaker
- Test switch to check all outputs for everyday operation
- Rechargeable battery backup for sound and shaker to alert you even during power outages

KA1000 INCLUDES:

(1) KA1000DB/DK Doorbell or doorknock transmitter. Easily install the transmitter on the door to hear a knock and/or doorbell. Transmits signals up to 80 feet away from the receiver or 300 feet with a signal repeater.

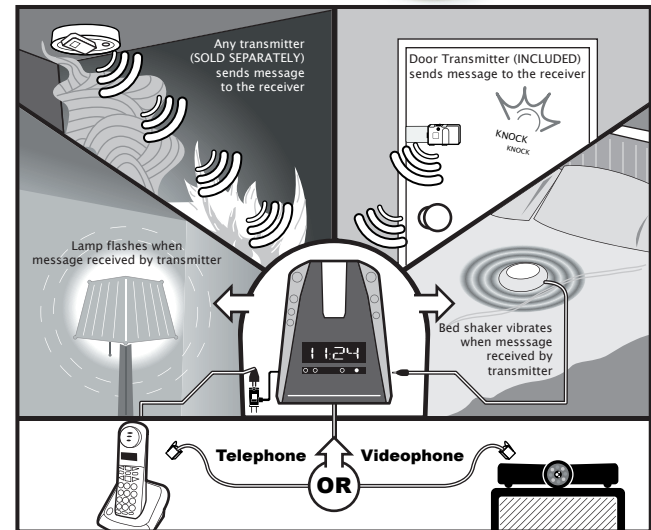
(2) Bed Shaker

Strong shaker for under the mattress.

(3) T-Plug

Easily connect a lamp for visual notification.

* System can be expanded by using KA1000RR Remote Receivers (See page 14)





Kit includes:

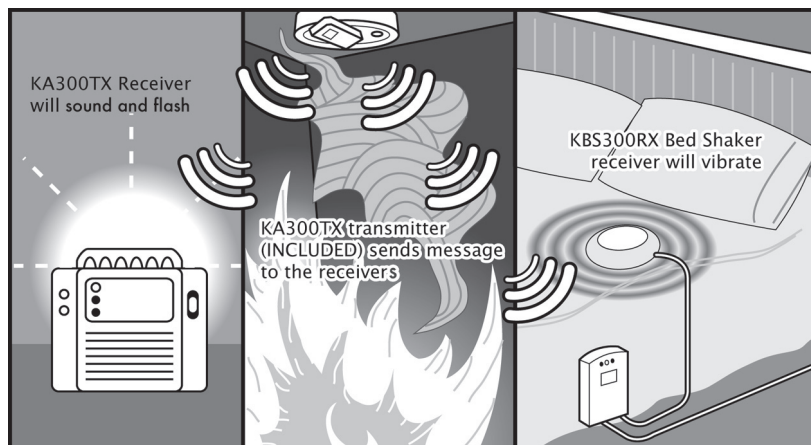
- 1 Alarm Monitor Receiver
- 1 Bed Shaker Receiver
- 1 Transmitter

KA300 Kit Alert Monitor System

K-KA300KIT
\$249.95

The Alarm Monitoring KA300 System is designed to bridge the gap between existing audible warning devices and the needs of hearing impaired individuals. The KA300 system provides a complete reliable source for Deaf and Hard of Hearing individuals to be alerted during emergency situations. The KA300 System connects up to 3 audible alarms such as fire/smoke alarms, carbon monoxide alarms, home security systems, weather alerts and any other audible alarm into one monitoring system. It's the first flexible alarm monitoring system on the market designed to fit small, medium or large scale buildings and is an ideal product to make a hotel, dormitory, apartment, home or office accessible.

The KA300 system is a fully wireless system that is easy to install without the cost of re-wiring the building. The KA300TX transmitter connects directly to the existing alarm. When activated, the KA300TX sends a wireless signal to the KA300RX sound and strobe receiver and the KBS300RX, bed shaker receiver. Both the KA300RX and the KBS300RX receivers function with both an AC power adapter and a 9V battery backup in the event of a power outage. The KA300RX sound and strobe receiver is equipped with ultra-bright LEDs that will alert even if the KA300RX is functioning solely on the back up battery.



Additional Receivers:

Alarm Monitor Receiver K-KA300RX
 Sound and Strobe Receiver \$149.95

Bed Shaker Receiver K-KBS300RX
 Strong bed shaker receiver \$99.95

* KA300 transmitters also send to KA1000 Remote Receivers and KA1000 Dual Alarm Clock.



KA Series Transmitters

Wireless Transmitter

K-KA300TX
\$39.95

The KA300TX wireless transmitter can be attached to any audible alarm such as; fire alarm, smoke detector, CO2 detector or home security system. If the alarm is activated the transmitter will send a wireless signal to any KA300 or KA1000 receiver to provide sound, shaker or visual notification of the alarm.

- Transmits up to 80 ft.
- CR2032 Battery included
- Size 2.5" x 1.5" x .5"

NOTE: Requires a receiver such as; KA300RX, KBS300RX, KA1000 or KA1000RR

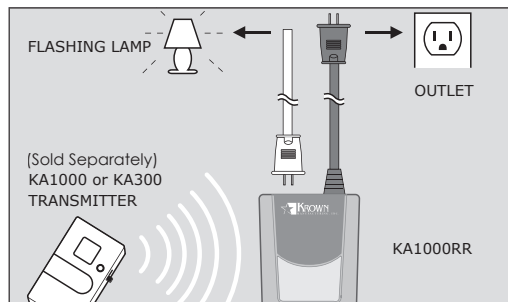


KA1000RR

Remote Receiver

K-K1000RR
\$59.95

The KA1000 remote receiver can be easily connected in any room. The remote receiver alerts by flashing a connected lamp. Receives signals from all KA300 and KA1000 transmitters.



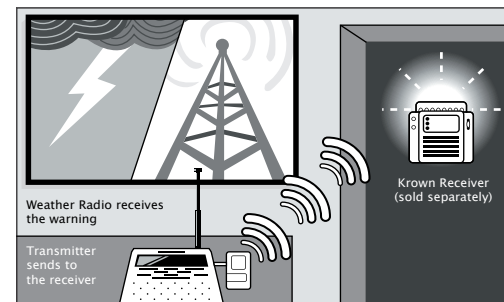
Weather Alert Kit

Radio and Transmitter

K-WA100KIT
\$139.95

Transmitter included

Receives NOAA weather warnings such as: hurricane, thunderstorm, flood, tornado, etc. Compatible with the K-WA100TX transmitter for alerting with any KA300 and KA1000 receiver.



NOTE: Requires a receiver such as; KA300RX, KBS300RX, KA1000 or KA1000RR.



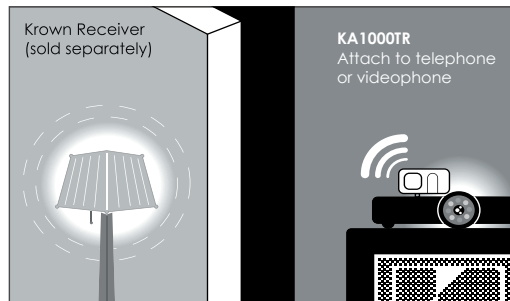
KA1000TR

Telephone Ring Transmitter

K-K1000TR

\$39.95

Telephone transmitter connects to either the phone line or videophone to alert to an incoming call. KA1000TR sends a wireless signal to any Krown receiver (sold separately).



NOTE: Requires a receiver such as; KA300RX, KBS300RX, KA1000 or KA1000RR.

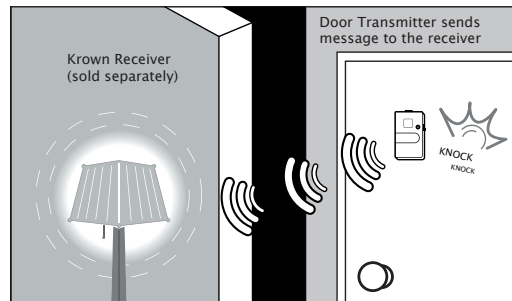
KA1000DK

Door Transmitter

K-K1000DK

\$39.95

Mount the transmitter on inside of door as doorknock (vibration sensor) or outside of door as doorbell (push button). The transmitter sends a wireless signal any Krown receiver (sold separately).



NOTE: Requires a receiver such as; KA300RX, KBS300RX, KA1000 or KA1000RR.

Door Knocker 125

LED flashlight

K-DK125

\$29.95

An effective alerting device for home, office, dorm, hotel or motel, Krown's Door Knocker 125 can be placed above any door and its ultra bright LED indicator will flash repeatedly alerting you someone is knocking. A convenient travel companion, the Door Knocker 125 is small enough to store in a purse or carry-on, and versatile enough to substitute as a high powered flashlight.

- Long lasting LED
- Flashlight option to use during power outages
- Easily hung over the top of any door (brackets included)
- Battery operated (9V battery - not included)
- Battery low indicator light



VibeAlert

Bed shaker included

K-VAAC
\$38.95

The VibeAlert includes a strong bed shaker and audible buzzer. You can select the alert that best fits your lifestyle; sound only, shaker only or both sound and shaker. The VibeAlert is a small but powerful alarm clock; great for your home but small enough to take with you when you travel.

- Adjustable loud audible up to 95 dB
- Included strong bed shaker
- Alarm ON/OFF switch
- Large Snooze button
- 9V battery backup (battery not included)



WakeMEup 2G

Bed Shaker included

K-WMU2
COMING SOON!

The alarm clock comes with a strong bed shaker, jumbo size LED display, adjustable loud audible buzzer, and lamp outlet. You can choose to turn the bed shaker or lamp ON/OFF to match your life-style or adjust the buzzer volume to your comfort level.

- Adjustable loud audible up to 95 dB
- Included strong bed shaker
- Appliance outlet to connection to lamp
- Alarm ON/OFF switch
- Large Snooze button
- 9V battery backup (battery not included)



Bed Shaker

K-BS100-1
K-BS100-2
K-BS200

\$19.95
\$19.95
\$19.95

Replacement bed shaker for the heavy sleeper. Works with any alarm clock that has a built-in 120V AC outlet for bed shaker connector.

* Specify model number of clock when ordering



K-BS100-1



K-BS100-2



K-BS200

Visit www.KrownMfg.com for new product updates



FOUR WAYS TO ORDER:

- Phone (800) 366-9950
- Fax (817) 738-1970
- Online at www.KrownMfg.com
- Mail to 3408 Indale Rd, Fort Worth, TX 76116

ORDER# _____

ORDER FORM

Initial Name _____ DATE _____

BILL TO:

Name _____

Address 1 _____

Address 2 _____

City _____

State _____ Zip Code _____

Phone (TTY, Videophone or Voice) _____

Fax _____ E-mail _____

SHIP TO:

Use Bill's address to ship

Name _____

Address 1 _____

Address 2 _____

City _____

State _____ Zip Code _____

* Orders cannot ship to PO Boxes

ITEM#	DESCRIPTION OF PRODUCT	QTY	COST

METHOD OF PAYMENT: Check is (enclosed) Money Order (enclosed)

Visa MasterCard Discover American Express

Credit Card # _____ Date Expire _____

Print Name as appears on card _____ Signature is required for all charge orders

TOTAL
SHIPPING &
HANDLING

FINAL
TOTAL

ORDER# _____

Initial name

MM-DD-YY

Today date (number only)

KEEP YOUR TICKET FOR TRACKING YOUR ORDER

OUR PROFESSIONAL STAFF CAN ASSIST YOU IN MAKING YOUR SELECTION. OUR CATALOG OFFERS A VAST SELECTION OF ITEMS AVAILABLE FOR DELIVERY TO YOUR HOME OR BUSINESS.

ORDER BY PHONE

Call Toll Free at (800) 366-9950 (V/TDD). Customers in the local Fort Worth, TX area can dial (817) 738-2485 Voice, (817) 738-8993 (TDD) or (682) 200-1331 (videophone).

CREDIT CARDS

For your convenience we accept MasterCard, Visa, Discover and American Express cards. Credit card customers can order by phone 8:00 AM to 4:30 PM Monday through Friday Central Time. To save time on the phone, please have your catalog and credit card handy for quick reference.

ORDER BY FAX

Credit card orders and approved purchase orders may be faxed at any time. Just fax your purchase order anytime, day or night to (817) 738-1970. Please remember to include the type of credit card, the credit card number, the expiration date, Security code from back of card, your daytime phone number and your signature.

ORDER BY MAIL

Fill out the Krown Mfg. order form completely. Please print or type clearly with black or blue pen.

1. Include your name, mailing address and daytime telephone number.
2. Shipping address: If your order is to be sent to an address other than the billing address please fill out the shipping address section. Please include your full street address with zip code. UPS will not deliver to a PO Box.
3. Fill in description of product, quantity you are ordering, complete product number, price of each item and the total for your order. Shipping and handling charges can be calculated online at www.computty.com or by calling our customer service department.
4. Include method of payment: Checks, money orders and cashier's check should be payable to Krown Mfg. (in U.S. funds only) A fee of \$25.00 will be charged on any returned checks. Please do not send cash.

5. Please include full payment with your order, including appropriate sales tax or tax exemption number. Mail your order to:

Krown Manufacturing, Inc.

3408 Indale Road
Fort Worth, TX 76116

ORDER BY PURCHASE ORDER:

Written purchase orders will be accepted from pre-approved State and Federal agencies, businesses and dealers. Orders may be e-mailed, mailed or faxed, we will bill according to established account terms.

FOREIGN ORDERS

Payment for orders from outside the United States of America must be in US funds only and made payable to Krown Manufacturing, Inc. For shipping and handling, please call for quote.

BACK ORDERS

We will attempt to complete your order in one shipment unless the requested merchandise is out of stock. If so, requested item will be back ordered.

SHIPPING/HANDLING CHARGES

Shipping charges are for one order shipped to one address. If you request shipment to more than one address, charges will apply to each additional location based on the value of the shipment to that location. All orders are shipped F.O.B. Fort Worth, Texas via common carrier (typically UPS). Hawaii, Alaska, Puerto Rico and all international customers will have the freight added to their order, regardless of method of payment.

EXPRESS DELIVERY SERVICE

For an additional charge we can deliver your order overnight via UPS Red label, within two days via UPS blue label or within three days via 3-day Select. The order must be received by 12:00 PM Central Time for expedited services and additional freight/shipping charges will apply.

CONTACT

E-mail:
Order Hotline:
Hours:
Mail:

Sales@KrownMfg.com
(800) 366-9950
8AM - 4:30 CST, Monday to Friday
Krown Manufacturing, Inc.
3408 Indale Rd, Fort Worth, TX 76116

SHIPPING ERRORS

Shipping errors must be reported within 48 hours of receipt of order.

DAMAGED ITEMS

If you receive an item that is damaged in shipping, please do the following:

1. Keep all packing materials in the same condition as you received them.
Claims can not be made if packing material is missing.
2. Report the damage immediately to the carrier (UPS).
3. Do not ship the package back to Krown Mfg., Inc; wait for the carrier to inspect and pick up the package.

DEFECTIVE ITEMS

If you receive an item that is defective in some way, please call Krown Mfg. customer service for instructions on returning it for replacement. Replacement can be made only if the defective item(s) is returned to Krown Mfg. within 30 days of the original shipment. Please see Returns and Exchange section.

RETURNS AND EXCHANGES

Please retain your packing slip. It will be needed, in the event that you need to make a return or exchange. Repack the merchandise carefully in its original carton. You must include all instruction manuals, warranty cards and the original packing materials. Make sure to also include your packing slip. Send the return merchandise to Krown Manufacturing, Inc, 3408 Indale Rd, Fort Worth, TX 76116. Krown Mfg. reserves the right to refuse a return, or to charge a minimum 15% restocking fee if products are returned without the original packing and all instructions and warranty cards. They also reserve the right to refuse a return if it is determined that the product has been damaged or abused. The cost of shipping returns is the responsibility of the customer.

OUR GUARANTEE

Krown Mfg. offers our customers a 30-days guarantee on most products sold, with the exclusion of exchanges or refunds (less shipping, handling and return charges). See RETURNS & EXCHANGES for instructions.

WARRANTIES

Defective merchandise returned within the first 30 days will be exchanged with the same item. Defective items returned after the first 30 days will fall under the manufacturer's warranty policies. All products are sold with the manufacturer's warranty. No other warranty or guarantee expressed or implied is made. Manufacturer's warranties are provided for the end consumer. Products that fall within the warranty period should be returned directly to the manufacturer. Should you need to verify the manufacturer's address and/or telephone number, call our customer service department. Do not send items back to Krown Manufacturing to be repaired except Krown's products. Krown products either in or out of warranty are subject to a minimum charge.

CATALOG PRICING

Prices in the catalog are effective September 6, 2011. All prices are subject to change without notice. Orders will be billed at the prices in effect at the time the order is received. Krown Mfg. reserves the right to discontinue models without prior notice and to correct typographical errors. Prices in this catalog supersede all previous pricing and are in effect as of the date shown on the order form. Prices and specifications are subject to change.

WHOLESALE PRICING

Krown Mfg. maintains a large dealer network. Resellers in this industry are welcome to inquire about setting up an account with Krown Mfg.

CUSTOMER SERVICE HELP

If you have any questions contact our friendly and helpful Customer Service Department at (800) 366-9950 toll-free, (817) 738-2485 Voice, (817) 738-8993 TTY, or (682) 200-1331 Videophone 8:00 AM to 4:30 PM Central time, or e-mail at info@krownmfg.com.

HELP US SERVE YOU BETTER

If you are moving let us know your new address so you won't miss any Krown Mfg. promotions. We need both your old and new address and phone number to avoid duplication.



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