# HiTi Photo Printer Mug Heat Press Kit User Manual

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#### SAFETY INSTRUCTIONS

- 1. Read these instructions carefully. Save these instructions for future reference. Follow all warnings and instructions marked on the product.
- 2. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- 3. Do not use this product near water.
- 4. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
- 5. Openings in the cabinet and the bottom are provided for ventilation; to ensure reliable operation of the product and to protect it form overheating, these openings must not be blocked or covered. Placing the product on a bed, sofa, rug, or other similar surface should never block the openings. Theirs products should never be placed near or over a radiator or heat register, or in a built-in installation unless proper ventilation is provided.
- 6. This product should be operated from the type of power indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
- 7. If an extension cord is used with this product, make sure that the total ampere rating of the equipment plugged into the extension cord does not exceed the extension cord ampere rating. Also, make sure that the total rating of all products plugged into the wall outlet does not exceed the fuse rating.
- 8. Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points or other risks. Refer all servicing to qualified service personnel.

#### FCC INFORMATION

The Federal communication Commission Radio Frequency Interference Statement includes the following paragraph:

This equipment has been tested and found to comply with the limits for a Class B Digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, use and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If these equipment doses cause harmful interference to radio or television reception, which can be determined by interference by on or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Never push objects of any kind into these products through cabinet openings as they may touch dangerous voltage points or short out parts that could result in a fire or electric shock. Never spill liquid of any kind on the product.
- 4. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 5. The users should not modify or change this equipment without written approval from this company. Modification could void authority to use this equipment.

### FEDERAL COMMUNICATIONS COMMISSION

### Declaration of Conformity (DoC)

The following equipment:

F©

	Product Name : MUG HE/	AT PRESS	
	Trade Name : HITI		
	Model Number : 116N		
	is herewith confirmed to comply w	with the requirements of FCC Pa	rt 15 Rules.
	The operation is subject to the foll	owing two conditions:	1 . J. 199
	(1) This device may not cause harr	mful interference, and	
	(2) This device must accept any in	terference received, including i	nterference
	that may cause undesire opera		
	The result of electromagnetic erris	· · · · · · · · · · · · · · · · · · ·	
	Laboratory (NVLAP LAB CODE:	200133-0) and showed in the te	ist .
	report: ET92R-03-017-01		
	It is understood that each unit mark any changes to the device which co characteristics will require retest.	keted is identical to the device a ould adversely affect the emission	is tested, and
	The following importer/manufacture		
	Company Name ; Hi-Tou	uch Imaging Technologies (/	America), Inc
	Company Address 945 S.	Greenwood Ave. STE J Mo	ntebello, CA 90640 ,USA
	Telephone +   - 323	3-728-9900 Faosimile ;	+1-323-728-9980
	Person in responsible for marking t		
	PAI-TI CHIEN	General Many	ev
	Name (Full Name)	Position/Titl	5
	Bi Yi Chien	JUN N	3 2003
	<ul> <li>Legal Signature)</li> </ul>	Date	0 2000
		1 . A .	
	書請依上述文件製作		
	والمستقدمة والمتحاص والمتحاص والمتحاص والمتحاف والمتحاف والمتحاف والمتحاف		
告者须在美	■當地·故所填之公司地址、1	寬踏、傳真必須是在美麗	<b>省地</b>
告者须在美 C Doc Label	禄本要考		
告者须在美 C Doc Label		笔话、律真必须是在美旨 CPU Board 或 Powe	
告者须在美 C Doc Label	1 揉本李考 统揉示如下		
告者须在美 C Doc Label 股產品成素	様本参考 統課示如下 : Model Number	CPU Board 载 Powe	r Supply 標示如下 Model Number
告者须在美 C Doc Label 改產品成素	1 揉本李考 统禄示如下	CPU Board 载 Powe	r Supply 禄赤如下 Model Number Assembled From Tested Components
古者須在美 C Doc Label 設度品成系 Trade Name	様本参考 統操示如下 : Model Number Tested To Comply	CPU Board & Powe	r Supply 標示如下 Model Number Assembled From

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4

#### **CE** Declaration of Conformity

For the following equipment:

Mug Heat Press 116N (Brand: HiTi)

is herewith confirmed to comply with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (89/336/EEC).For the evaluation regarding the electromagnetic compatibility, the following standards were applied:

EN 55022:1998(Class B)	IEC 61000-4-3:1996/A1:1998/A2:2000
EN 61000-3-2:1995/A1/A2:1998/A14:2000	IEC 61000 4 4:1995/A2:2000
EN 61000-3-3:1995/A1:1998	IEC 61000-4-5:1995/A2:2000
EN 55024:1998	IEC 61000-4-6:1996/A2::2000
IEC 61000-4-2:1995/A1:1998/A2:2000	IEC 61000-4-8:1993/A1:2000
	IEC 61000-4-11:1994/A2:2000

The following importer/manufacture is responsible for this declaration:

Hi-Touch Imaging Technologies Netherlands BV

(Company Name, Importer)

Goudenheuvel, 13,5234 GA,

's-Hertogenboech, The Netherlands

(Company Address, Importer)

Person responsible for this declaration: Mike Yang

(Name, Sumanne, Importar)

General Manage

(Position/Tids)

(Logal Signature)

(roller officerse)

The Netherlands MAY. 01,2003

(Place)

(Date)

Hi-Touch Imaging Technologies (Suzhou) Co., Ltd. (Company Name, Manufacturer)

No.18 QuaXing Rd. One ,Suzhou Industrial Park , Suzhou 215906 P.R. China (Company Address, Manufactures)

Person responsible for this declaration: Alan Xao

(Name, Samame, Manufacturer)

#### Associate Vice President

(Position/Title)

að

(Legal Signature)

Chine

MAY. 01,2003

(Place)

(Date)

# Chapter 1. Welcome

# 1-1 Our Invitation to HiTi Photo Printer Family

It is our pleasure to have you onboard as the member of HiTi Photo Printer family. We thank you for your patronage and hope this is just the beginning of our long-term ssociation. Through our printer, picture will be transformed into masterpieces. HiTi Photo Printer offers tremendous creativity; digital age will become full of wonderful memories and treasures.

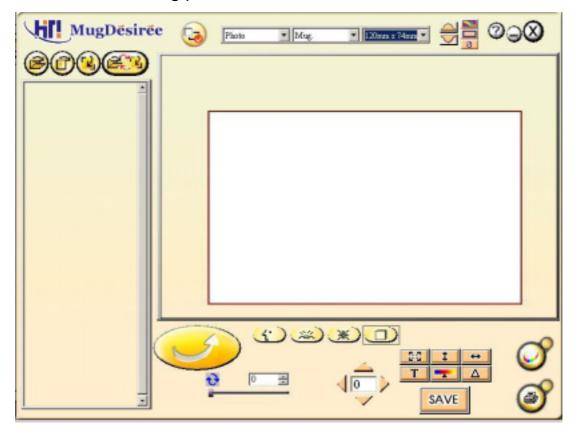


Patented design Bubble Eliminator to eliminate all potential air pockets while heating



### **2-2 Other Features**

 Professional Locating coil design ,accurate for locating.Dual temperature sensor and plastic cover design, secure and accurate for useAutomatic power-off design while abnormal activities appearBundled software , MugDesiree ,to provide solution for Mug personalization



# **Chapter 2 MugDesiree Introduction**

2-1. Mug Desiree Installation:





#### To Install:

- 1. Insert MugDesiree CD into CD-ROM
- If CD-ROM does not auto start, please click Start/Run and type D:\SETUP.EXE (where "D" is your CD-ROM drive.)
- 3. Click OK. Follow the instructions on the screen.

#### To start

5

1. Click Start/Programs. Go to the HiTi folder, select the MugDesiree folder and click MugDesiree

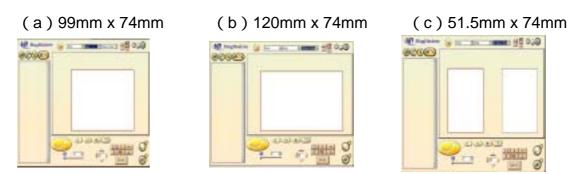
### 2-2. Operation Procedure

HI! MugDésirée	(3) Piete - Mag - Marsaller	€
©©®©		
-		
		Q
		S

- 1. Select Start\Programes\HiTi\HiTi\HitiMug\ MugDesiree or double-click to run MugDesiree
- 2. Press 🥮 button and import the images from computer
- 3. Press 🖳 button and import images from HiTi printer
- 4. Press button and import templates from computer. You can edit the template format such as rotate, color setting as the step 10-14.
- 5. Press button and switch the file browser mode and templates browser mode
- 6. MugDesiree will automatically adjust any poor quality images if you set a



7. You can select HiTi default setting , HiTi provides three kind of layout as in illustration (a),(b),(c)



Or you can edit your own layout format as in illustration (d)

HiTi 🔹	HiTi 🔹

Please drag mous	e cursor to creat montage.
ок	Cancel

8. After picking desire print layout, press image/templates into designated picturing area.



button to import the

9. The edit area is composed of three different layers, image, template and text layer, which could be edited separately. You could switch to different layers by use

Image layer

Text layer

/template within picturing area.

\$	Fits the image /template vertically to the height.	
÷	Fits the image /template horizontally to the width.	
к. Л К И	Prompts an image/template size window for user to custom	
	defines width, length, and pixel.	

11. Use and buttons to adjust the color effect

	Change the color by increasing or decreasing the color balance or brightness of the entire photo.
Δ	Increase or decrease the sharpness of the entire photo.

12. Use **T** button for text editing screen which allows you to input and

adjust text

	*		
-	DE		
Times New Roman		г T-	<b>二</b> 羽
",T T Text			р 100
	C		

- 13. Use to adjust the location of the image.
- 14. Use C I button for image rotation.
- 15. MugDesiree also provides the four different effects that can be display when the image is imprinted onto the ceramic mug. The four effects are: Normal, Landscape, Portrait, and Artistic.

- ---Portrait, this will enhance the imprinted people image on the mug.
- ---Landscape, this will increase the color saturation imprinted on the

mug.

- ---Artistic, this will double the color saturation imprinted on the mug.
  - "Artisitc' effect is good if image is text or logo.
  - ---Normal, the imprinted image on the mug is the same as the original image.
- // The effect wasn't directly apply on the screen, you could see the effect after
  the

Mug was finished //

- 16. Use <u>SAVE</u>, you can save the result of this editing.
- 17. Page color setting and Print
- <u>ි</u>

Increase or decrease the gamma of the image to achieve the optimal color balance when image is transferred onto the ceramic mug.

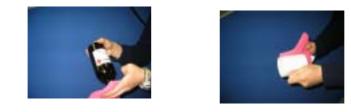
Print out the image.

# Chapter 3 Mug Heat Press Standard Operation Procedure

 You should have the following tools in hand: Mug Heat Press, Bubble Eliminator, White Ceramic Mug, Mug Locating Tape, Dye Sublimation Photograph, Mug Locating Coil, Clean Towel (recommend polyester fabric), a pair of gloves and a bottle of methane,

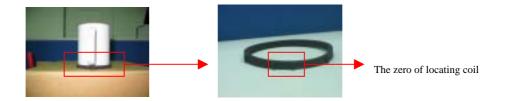


2. Pour an equivalent of 1 teaspoon of methane into the polyester fabric. Carefully wipe the surface and remove any dirt or dust from the white ceramic mug.



Useful Tips:

- (1). Use only the photograph that is just been printed out for mug imprint!
- (2). Gently remove any dust from photograph and ceramic mug.
- (3). Use methane to clean the surface to avoid any dust been left out.
- (4). Avoid direct finger contact with mug and photograph surface.
- 3. Place the white ceramic mug into the mug locating coil. Align the mug holder with the mug locating coil as illustrated below,



#### Useful Tips:

- (1). Carefully cutting off excessive margin on top of photography
- (2). Place mug inside locating coil. The bottom of the mug should be in parallel with locating coil
- (3). Left and right side of photograph should be in parallel with the edge of locating coil
- (4). Avoid any gap between mug and photography
- 4. Wrap the Dye Sublimation Photography on the mug with the image facing the mug and the bottom of photography is just above the mug locating coil



5. Use mug locating tape to secure the photo onto the mug's surface.



Useful Tips:

- (1). Remain the opposite position between photo and Mug surface, before sticking the tape
- (2). Remove locating coil after photograph is firmly taped on mug
- 6. Place the mug up side down on the Bubble Eliminator with the mug holder facing outward



7. Push the adjustor to tighten the mug aginst the plastic roller. With hand holding the mug holder, rotating the mug counter-clockwise to squeeze any air between the mug and the photo.



#### Useful Tips:

- (1). Ensure no gap between photography and mug while using bubble eliminator to squeeze out air pocket
- (2). Tape the mug when bubble eliminator
- (3). Use finger to press the wrinkle while wrinkle appears during air pocket removing.
- 8. Use mug locating tape to secure another side of the photo onto the mug's surface.



9. Hold on the mug holder and release the adjustor. Remove the mug from the Bubble Eliminator.



- 10. Place the mug in Mug Heat Press wrapper. Hold on the mug holder and tighten the space between mug and the wrapper.
- <WARNING! Avoid the contact between plastic cover and mug handle)



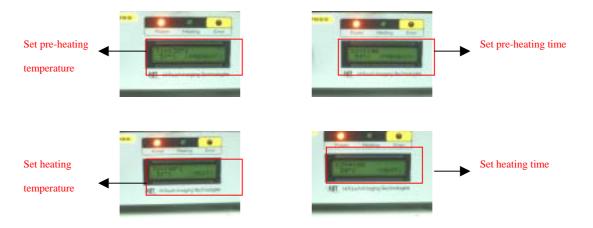


**ATTENTION ! Do not place the mug upside down** 

11. Flip down the plastic cover



12. Select <RUN> and press OK, an the default setting would be applied for the heating process (the default pre-heating time/temperature is 1 min/ 130°C and the default heating time/temperature is 4 min/ 150°C) You can also select <Setting> , to adjust pre-heating time/ pre-heating temperature/ heating time/ heating temperature. Then press "Start" to begin



13. When pre-heating process is completed, machine automatically stops. Press "OK" button to stop the alert tones, release the holder, and proceed to Bubble Eliminator process.





#### Useful Tips:

- (1). If smokes comes out from Mug Heat Press machine during the pre-heating phase, this is caused by the water in the silicon is evaporating.
- (2). A "Da, Da" will sound on machine if temperate reaches pre-heating temperature of 130°C,

14. Push the adjustor to tight on the mug against the plastic roller. With hand holding the mug holder, rotate the mug counter-clockwise and clockwise to squeeze any air between the mug and the photo.







Useful Tips:

- (1). Start to bubble elimination process immediately after pre-heating process in order to have the best result
- (2). Start from the center of the photography to eliminate the bubble. Rotate clockwise and counter-clockwise 5 times
- (3). Please wear a pair of glove to avoid burning
- 15. Hold on the mug holder and release the adjustor. Remove the mug from the Bubble Eliminator.
- 16. Place the mug in Mug Heat Press wrapper. Hold on the mug holder and tighten the space between mug and the wrapper. Press "OK" button to continue the heating process again



Useful Tips:

- Due to silicon is been heating and it will increase the pressure to hold down the lever.
   Please lose the lever knot to release the pressure.
- (2). Press and hold down the lever to ensure the imprint quality
- 17. When heating process is completed, machine automatically stops. Press "OK" button to stop the alert tones, hold on the mug holder, and take out the mug from wrapper with extreme care.

<CAUTION! DO NOT TOUCH THE SURFACE OF MUG. IT IS EXTREMELY HOT>





18. Wait until the temperature of mug cools down, then remove the mug locating tape.





Useful Tips:

- (1). Peel the photo off immediately while heating completed, can get ultimate output.
- (2). Avoid burning from touching, please wear glove.
- (3). Avoid double-image, don't stick the photo on the mug again.
- (4). A photo only can transfer one Mug
- 19. The whole heating process is completed. You can stop or start from the beginning and repeat the whole procedure to create a new personalized mug.



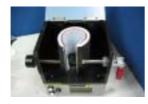
Note:

Smokes may come out from the Mug Heat Press during the heating process. The phenomenon is normal due to the water is been evaporating during the heating process.

# Chapter 4 Consumable Replacement

## 4-1 Heater Plate Replacement

1 Turn off the power and wait for 20 minutes for machine to cool down



2 Take out the white teflon and black rubber



3. Pull the heater plate from machine, you will see a semi- sphere hole where a wire is connecting with heater plate.





Semi-sphere hole

4. Disconnect the heater plate from the wire.



5. Make sure the wire and the new heater plate is properly reconnected.

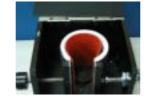




6. Put the connector through the semi-sphere hole and put the heater plate into the original location. Then put the black rubber and white Teflon onto the machine.

Make sure the heater plate , black rubber and white silicon are wrapped by white Teflon. Then push the white Teflon into the original location.

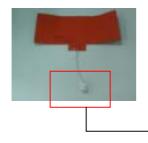






7. Completion of heater plate replacement



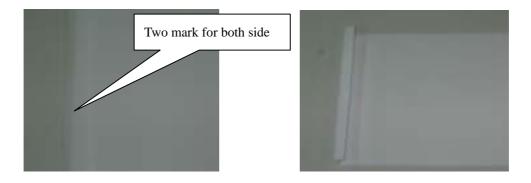


110V and 120V : Blue line 220V and 220V : White line

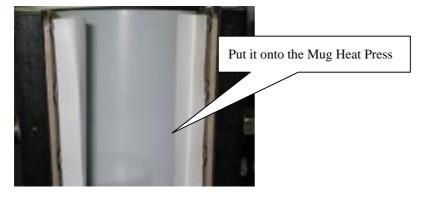
### 4-2. Teflon Replacement

// The white Teflon on the surface of the heater plate is used for improving the image transferring effect onto the mug. If you find any cracks on the surface of the Teflon, please contact your local distributor and replace the Teflon according to the following procedure. //

- 1. Take out the cracked Teflon.
- 2. Use new Teflon, and fold the two sides along the folding lines. (The folding lines should be vertical to each other as the following illustration.)



3. Put the Teflon inside the mug heat press as illustrated below.

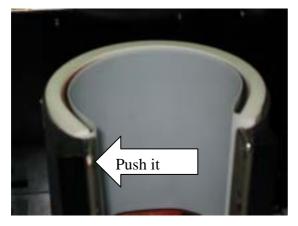


4. Wrap up the U part on both sides of the white Teflon to cover the white slicon, the orange heater plate, and the black rubber as illustrated below.



Cover the white, orange and black components.

5. Insert the Teflon into the embracer as the following illustration.



6. The new Teflon replacement is completed.



# Chapter 5 Useful tips for Mug Heat Machine Maintenance

Erros Message displays on	Action Taken	
LCD		
COVER OPEN	Flip down the plastic cover and press OK	
OVER HEAT	Press OK and turn off the power first and then turn it	
	back on	
ADC FAILS	1. Turn off the power first and then turn it back on	
	2. Check if the connection is loose between heating pad	
	and wire	
	3. Replace the heating pad if above steps fail to solv	
	the problem.	
TC0 FAILS	Turn off the power first and then turn it back on	
TC1 FAILS	Turn off the power first and then turn it back on	
TCx FAILS	Turn off the power first and then turn it back on	
NO MUG	Place the mug in the proper position and press OK	
TIME UP	Press OK and turn off the power first and then turn it	
	back on	

If you are still unable to make the machine function properly, please contact local distributor or regional HiTi offices,

Region	E-mail	Tel
Taiwan	<u>csd@hi-ti.com</u>	886-2-8258-3060
Mainland China	<u>csd@hi-ti.com</u>	86-512-6760-1688
USA	service@hitouchimaging.com	1-323-728-9900
Europe	<u>sales@hi-ti.nl</u>	31073-6450897
Others	<u>csd@hi-ti.com</u>	886-2-8258-3060