## EMC Enterprise Storage

## Departmental Switch <br> Model DS-16B

## HARDWARE REFERENCE MANUAL

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Canada:
This class A digital apparatus complies with Canadian ICES-003.
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This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.
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Dieses ist ein Gerät der Funkstörgrenzwertklasse A. In Wohnbereichen können bei Betrieb dieses Gerätes Rundfunkstörungen auftreten, in welchen Fällen der Benutzer für entsprechende Gegenmaßnahmen verantwortlich ist.

## Attention!

Ceci est un produit de Classe A. Dans un environnement domestique, ce produit risque de créer des interférences radioélectriques, il appartiendra alors à l'utilisateur de prendre les mesures spécifiques appropriées.

Japan：

```
に基づくクラスA情報技術装置です。この装置を家庭環境で使用すると電波
妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ず
るよう要求されることがあります。
```

United States：
This equipment generates，uses，and may emit radio frequency energy．The equipment has been type tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of FCC rules，which are designed to provide reasonable protection against such radio frequency interference．

Operation of this equipment in a residential area may cause interference in which case the user at his own expense will be required to take whatever measures may be required to correct the interference．

Any modifications to this device－unless expressly approved by the manufacturer－can void the user＇s authority to operate this equipment under part 15 of the FCC rules．

Taiwan：

```
    警告使用者:
這是甲類的資訊產品,在居住的
環境中使用時,可能會造成射頻
干擾,在這種情況下,使用者會
被要求採取某些適當的對策。
```


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CE Statement The standards compliance label on the DS-16B Switch contains the CE mark which indicates that this system conforms to the provisions of the following European Council Directives, laws, and standards:

Electro Magnetic Compatibility (EMC) Directive 89/336/EEC and the Complementary Directives 92/31/EEC and 93/68/EEC:

- EN550022, Class A; Emissions Industrial Environment
- EN 50082-2 Immunity Industrial Environment
- EN61000-4-2 Electro Static Discharge


## Warnings and Cautions

- EN61000-4-3 Radiated RF
- EN61000-4-4 Electrical Fast Transients
- EN61000-4-5 Surge
- EN61000-4-6 Conducted RF
- EN61000-4-11 Line Interruption

Low Voltage Directive (LVD) 73/23/EEC and the Complementary Directive 93/68/EEC:

- EN 60950:92 A1:93 \& A2:93 \& A3:95 \& A4:96 \& A11:97
- EN60825-1:199/A11, -2

Canadian Requirements

Laser Compliance

This class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.
Cet appareil numerique de la classe A respecte toutee les exigences du Regiements sur le material brouilleur du Canada.

This equipment contains class 1 laser products, and it complies with FDA radiation Performance Standards, 21 CFR Subchapter J
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## Preface

As part of its effort to continuously improve and enhance the performance and capabilities of its product line, EMC periodically releases new revisions of hardware and microcode. Therefore, some functions described in this manual may not be supported by all revisions of microcode, software, or hardware presently in use. If your unit does not offer a function described in this manual, please contact your EMC representative for a hardware, software, or microcode update.

The Departmental Switch Model DS-16B Hardware Reference Manual describes how to use and maintain the Model DS-16B switch.

Audience The audience for this manual includes:

- Field Technicians


## Preface

How this Manual is Organized

The following table describes how the manual is organized.

| For Information On | See |
| :--- | :--- |
| Switch features and system <br> components | Chapter 1, Introduction, |
| Installing and setting up the switch | Chapter 2, Installation, |
| Managing the switch via the front <br> panel | Chapter 3, Switch Management, |
| Diagnostics and troubleshooting | Chapter 4, Front Panel Diagnostics, |
| Technical specifications | Appendix A, Specifications, |
| Customer support | Appendix B, Switch Support, |
| Error messages | Appendix C, Error Messages, |

## Related Publications

Other publications that may provide related information include:

- Departmental Switch Model DS-8B or DS-16B Fabric OS Reference Manual (069001028)
- Fibre Channel Standards


## Conventions Used in This Manual

EMC uses the following conventions for notes, cautions, warnings, and danger notices.

A note presents information that is important, but not hazard-related.

## CAUTION

A caution contains information essential to avoid damage to the system or equipment. The caution may apply to hardware or software.

## WARNING

A warning contains information essential to avoid a hazard that can cause severe personal injury, death, or substantial property damage if you ignore the warning.

## DANGER

A danger notice contains information essential to avoid a hazard that will cause severe personal injury, death, or substantial property damage if you ignore the warning.

EMC uses the following type style conventions in this guide:
Boldface - Specific filenames or complete paths.

- Window names and menu items in text.
- Selections you can make from the user interface, including buttons, icons, options, and field names.
- Emphasis in cautions and warnings.

Italic - New terms or unique word usage in text.

- Command line arguments when used in text.

Fixed space Examples of specific command entries that you would type, displayed text, or program listings. For example:
QUERY [CUU=cuu | VOLSER=volser]
Fixed italic Arguments used in examples of command line syntax.

Where to Get Help Obtain technical support by calling your local sales office.
If you are located outside the USA, call the nearest EMC office for technical assistance. These offices are listed at the back of this manual.

For service, call:
United States: (800) 782-4362 (SVC-4EMC)
Canada: (800) 543-4782 (543-4SVC)
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and ask for Customer Service.
Your Comments Your suggestions will help us continue to improve the accuracy, organization, and overall quality of the user publications. Please e-mail us at techpub_comments@emc.com to let us know your opinion or any errors concerning this manual.

## Preface

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Figure 1-1 Departmental Switch Model 16B Front Panel
The Department Switch Model 16B is a 16-port Fibre Channel Gigabit switch that provides connectivity for up to 16 Fibre Channel compliant device ports, and a fabric operating system for building and managing a Fabric. A Fabric is an active, intelligent, interconnect scheme for Fibre Channel server and storage nodes. Figure 1-1 shows the front view of the switch. This chapter discusses:

- Features
- System Components


## WARNING

The DS-16B switch contains two power supplies. To remove all power from the system, disconnect both power supply cords.

## DS-16B Switch Features

The switch is a high-performance Fibre Channel Gigabit Switch with the following features:

- Simple - Easy setup and configuration. After Power-On Self-Test (POST), you need only to add the switch's Internet Protocol (IP) address. The remainder of the switch's setup is automated.
- Intelligent - The switch's fabric operating system allows discovery of all connected devices and determines optimum data paths without intervention, supporting up to 32 interconnected switches.
- Flexible - Modular design with multiple GBIC modules supporting fiber transmission media. The switch's modular construction gives the switch a range of flexibility in creating, upgrading, maintaining, and configuring a Fabric.
- Reliable - Highly integrated, reliable, multifunction (ASIC) devices are used throughout the switch.
- High performance - Low-latency, high-performance design resulting in a worst-case data-transfer latency of less than two microseconds from any port at peak Fibre Channel performance of $100 \mathrm{MB} / \mathrm{sec}$. The latency may differ when the destination or device is a loop.
- Automated congestion management - Virtual channels lets the switch use sophisticated congestion management techniques that are performed automatically by the switch.
- Cascading - You can cascade switches for large Fabric support. Up to 32 switches can be interconnected for a large Fabric with hundreds of Fabric connections.
- Universal - DS-16B switch ports are designed to support F, FL and E-port modes of operation with the software selecting the optimum mode of operation.


## Performance

## Manageability

A minimum aggregate routing capacity of 4,000,000 frames $/ \mathrm{sec}$ is specified for Class 2, Class 3, and Class F frames. Non-blocking throughput of up to $8 \times 100 \mathrm{MBytes} / \mathrm{sec}(0.8$ GBytes $/ \mathrm{sec})$ is provided.
A maximum switch latency of less than two microseconds is specified for Class 2, Class 3, and Class F frames when the output port is free.

The unit may be managed in band or out of band via Telnet, via SNMP, via SES or via the Web by connecting to the 10/100BaseT Ethernet port.

## System Components

The motherboard is enclosed in an air-cooled chassis which may be either mounted in a standard rack or used as a standalone unit. The chassis includes an RJ-45 Ethernet connection for switch set up and management.

## Fabric Operating System

## GBICs

SWL Fiber-Optic GBIC Module

Included with the switch is a fabric operating system tuned for each installation. The system provides a large number of commands and libraries to manage real time tasks. See the Departmental Switch Model DS-8B or DS-16B Fabric OS Reference Manual for details about software features.

The switch accommodates up to sixteen GBIC modules. All interfaces have status lights visible from the front panel giving a quick, visual check of the switch port's status and activity.
GBIC modules supported are the short wavelength (SWL) and long wavelength (LWL) fiber-optics.
If your installation requires installing less than sixteen GBIC modules, the unused port positions are protected by a metal, spring-loaded door.

The SWL fiber-optic GBIC module, with an SC connector color-coded black, is based on shortwave length $850 \mu \mathrm{~m}$ lasers supporting 1.0625 Gbps link speeds. This GBIC module supports 50-micron, multi-mode fiber-optic cables up to 500 meters in length. The SWL GBIC module uses a Class 1 laser, which complies with the 21 CFR, subpart (J) as of the date of manufacture.

LWL Fiber-Optic GBIC Module

The LWL fiber-optic GBIC module, with SC connector color-coded blue, is based on long wavelength $1300 \mu \mathrm{~m}$ lasers supporting 1.0625 Gbps link speeds. This GBIC module supports 9-micron single-mode fiber-optic cables up to 10 kilometers in length with a maximum of five splices.

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```
Installation
```


## Unpacking the Switch

While unpacking the switch, check to make sure the following items are included:

- Switch unit
- Requested GBIC modules
- Accessory kit containing the following:
- Power cord, if ordered
- Manuals
- Software Feature Guides
- Rubber mounting feet

Save packing materials in case you need to return the switch.

## Cooling Requirements

## Power Requirements

Cooling air is drawn into the chassis by four fans mounted near the rear of the chassis, venting exhausted air through the front of the switch.

Do not block the front or rear air vents. The switch must have free access to ambient air for cooling.

Switch power connection is via switched connectors on the switch's front panel, as shown in Figure 2-1. The switch power requirements are:

- Properly wired, earth-grounded outlet
- Input voltage: 85-265 VAC
- Total power: Up to 155 watts (depending on configuration, see Appendix A, Specifications)
- Input line frequency: Nominally 47 to 63 Hz

The switch has an autoranging power supply that automatically accepts voltages and line frequencies within its range. A green power on indicator light is above the power switch.


Figure 2-1 Model DS-16B with Two Power Supplies

The switch meets IEC 801-5 surge voltage requirements, however, there is no other provision for surge protection built into the switch's power supplies. An installation should include normal provisions to assure clean power.

## Installation Considerations

The switch has optional mounting hardware to mount the switch in a standard 19-inch rack. If the switch has had its rubber mounting feet installed, they may need to be removed for a rack installation.

## Standalone

Fiber Channel Cable Connections

The switch is shipped in its standalone configuration. Adhesive rubber feet are supplied if the switch is surface mounted. Rubber feet installation is required for proper or safe switch operation.

## To install the adhesive rubber feet:

1. Clean the four depressions at each corner of the chassis bottom so that they are free of dust.
2. Remove the rubber feet from the sheet and place one in each depression.
3. Firmly press the rubber feet in place.

All network cable connections are to the switch's front panel. All recommended cabling supports the switch's 1.0625-Gbps transfer rate, as shown in Table 2-1.

Table 2-1 Cabling Connections

| Cable type | Cable Specification | Maximum run <br> length | GBIC module <br> Optical <br> Wavelength |
| :--- | :--- | :--- | :--- |
| SWL Fiber Optic | Duplex SC plug connectors <br> Multimode fiber <br> 50 mm core diameter <br> 125 mm cladding diameter duplex <br> cable | 500 meters <br> 1641 feet | $780-860 \mu \mathrm{~m}$ <br> without open fiber <br> control (non-OFC) <br> LWL Fiber <br> OpticaDuplex SC plug connectors <br> Single mode fiber <br> 9 mm core diameter <br> 125 mm cladding diameter duplex <br> cable | | 10 Kilometers |
| :--- |
| 84480 feet |$\quad$| $1270-1350 \mu \mathrm{~m}$ <br> without open fiber <br> control (non-OFC) |
| :--- |

The switch is not designed to interoperate with devices using an Open Fibre Control optical interface.

Fiber cable connections are made to the switch's front panel using standard dual SC plug connectors as shown in Figure 2-2.


Figure 2-2 Dual SC Fiber Optic Plug connector
The connectors are keyed and must be inserted into the GBIC module's connector in proper alignment. In most cases, one of the two connector plugs is a different color to aid in proper connector alignment.

Remove the protective plug from the GBIC. Do not force the fiber optic plug into the GBIC module as you may damage the connector, the GBIC module, or both. Make certain the fiber surface is clean, free of dust or debris, before inserting the connector into GBIC module.

## Ethernet Connection

Connecting an existing Ethernet 10/100BaseT LAN to the switch via the front panel RJ-45 connector gives access to the switch's internal SNMP agent and also allows remote Telnet and Web access for remote monitoring and testing.

The connection is only for Telnet, SNMP agent and the Web-based Server access. No Fabric connection is used via this connection.

When the switch is powered on it automatically runs the POST. From the front panel the indications of a normal POST include a pause, a momentary flashing of the lights, followed by a series of diagnostics tests. See Power-On Diagnostics (POST) on page 4-5 for more information.

```
    Installation
```

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- Managing Through Front Panel Buttons .......................................3-3
- DS-16B Switch Menus ..................................................................3-5


## Comparing Switch Management Access Methods

There are several access methods for managing a switch. Table 3-1 summarizes the different management access methods.

Table 3-1 Comparison of Management Access Methods

| Method | Description | Local | In-Band <br> (Fibre Channel) | Out-of-band <br> (Ethernet) |
| :--- | :--- | :--- | :--- | :--- |
| Front panel controls | Managed through control <br> located on the switch | Yes | No | No |
| Telnet commands | Managed remotely using <br> Telnet commands | No | Yes | Yes |
| Managing with SNMP | Managed remotely using <br> Simple Network Management <br> Protocol (SNMP) | No | Yes | Yes |
| Managing through <br> SES* | Managed SCSI-3 Enclosure <br> Services | No | Yes | No |
| Web-based <br> management* | Managed remotely though <br> web | No | Yes | Yes |
| *SES and Web-based Management are optionally licensed features. |  |  |  |  |

An advanced set of controls and displays are available using a Telnet connection for testing and debugging purposes. Before a Telnet connection can be established the switch must have an IP address assigned to it, use the front panel buttons to assign an IP address.

To reset a switch to factory default values use the Reset to Default command, described in Reset to Default on page 3-16. Before changing any factory default settings, become familiar with the operations described in this chapter including both the switch's functions and interactive characteristics.

## Managing Through Front Panel Buttons

Figure 3-1 shows the front panel buttons.


Figure 3-1 Front Panel Functionality

## Control Buttons

Table 3-2 lists the primary control button functions. The function of the button changes depending on the menu level. Buttons either control navigating through the menus or incrementing/decrementing numeric values.

Table 3-2 Control Buttons

| Control Button | Description |
| :--- | :--- |
| <Down> | <Down> scrolls down the command list, or if the user is changing a numeric display it <br> decrements the displayed value. |
| <Up> | <Up> scrolls up the command list, or if the user is changing a numeric display, <br> pressing this button increments the numeric value. |
| <Tab/Esc> | <Tab/Esc> tabs through multiple options. When displaying a menu item, pressing the <br> <Tab/Esc> button reverses through previous commands and, if pressed repeatedly, <br> turns off the front panel display. |
| <Enter> | <Enter> accepts the input and executes the selected function. To abort an entry, <br> pressing <Tab/Esc> navigates to the previous item. |

When entering a number, the $<\mathrm{Up}>$ and $<$ Down $>$ buttons start in the slow mode and change to the fast mode if either button is held down. Most numbers go to a maximum of 255; for a large number, it may be faster to use the <Down> button.

## Activating Menu Display

The switch's front panel display is normally not illuminated. Pressing the front panel buttons activates the display:

| $\begin{array}{l}\text { Select Menu: } \\ \text { Configuration Menu }\end{array}$ |
| :--- |

If no command is issued, the display turns off after 30 seconds.

## DS-16B Switch Menus

The following menus are controlled using the front panel buttons:

Choose Menu


Note: Items in Bold are available with the QuickLoop Software

Figure 3-2 Menu Hierarchy

## Switch Management

Table 3-3 shows the front panel commands and their equivalent Telnet command.

Table 3-3 Front Panel and Telnet Commands

| Menu | Front Panel | Telnet Command | Default |
| :---: | :---: | :---: | :---: |
| Configuration | Ethernet IP Address | ipAddrSet | 10.1.2.3 |
|  | Ethernet Submask | ipAddrSet | none |
|  | Fibre Channel IP Address | ipAddrSet | none |
|  | Fibre Channel Subnetmask | ipAddrSet | none |
|  | Gateway Address | ipAddrSet | none |
|  | Domain | configure | 0 |
|  | BB_credit | configure | 16 (G_Port) - 0 (FL_Port) |
|  | R_A_TOV | configure | 10000 |
|  | E_D_TOV | configure | 2000 |
|  | Operating Mode | configure | 0 |
|  | Non-SCSI Tachyon Mode | configure | 0 |
|  | Isolated Operation | configure | 0 |
|  | Disable Device Probing | configure | 0 |
|  | VC-Encoded Address Mode | configure | 0 |
|  | Disable Translative Mode | configure | 0 |
|  | Per-Frame Route Priority | configure | 0 |
|  | VC Link Ctl | configure | 0 |
|  | VC Class 2 | configure | 2 |
|  | VC Class 3 | configure | 3 |
|  | VC Multicast | configure | 7 |
|  | VC Priorities | configure | 0,1,2,2,2,2,3,3 |
|  | Frame Collection | configure | Piling |
|  | Set QuickLoop Port | configure | 0 |

Table 3-3 Front Panel and Telnet Commands (continued)


## Switch Management

Table 3-3 Front Panel and Telnet Commands (continued)


Configuration Menu You configure the switch using the Configuration Menu. Pressing <Enter> while in the Configuration Menu selects the option to choose commands.

Table 3-4 Configuration Menu

| Configuration menu | See Page |
| :--- | :--- |
| Ethernet IP Address | $3-11$ |
| Ethernet Subnetmask | $3-11$ |
| Fibre Channel IP Address | $3-12$ |
| Fibre Channel Subnetmask | $3-12$ |
| Gateway Address | $3-13$ |
| Domain | $3-13$ |
| BB_credit | $3-13$ |
| R_A_TOV | $3-14$ |
| E_D_TOV | $3-14$ |
| Operating Mode | $3-15$ |
| Non-SCSI Tachyon Mode | $3-12$ |
| Isolated Operation | $3-12$ |
| Disable Device Probing | $3-12$ |
| VC-Encoded Address Mode | $3-12$ |
| Disable Translative Mode | $3-12$ |
| Per-Frame Route Priority | $3-12$ |
| VC Link Ctl | $3-15$ |
| VC Class 2 | $3-15$ |
| VC Class 3 | $3-15$ |
| VC Multicast | $3-16$ |
| VC Priorities |  |
| Frame Collection |  |
|  |  |

## Table 3-4 Configuration Menu (continued)

| Configuration menu | See Page |
| :--- | :--- |
| Set QuickLoop Port |  |
| Unset QuickLoop Port |  |
| QuickLoop Partner WwN |  |
| Reset to Default | $3-16$ |

After changing any of the following menus from the front panel or Telnet connection, you must reboot the switch for the changes to take effect.

Ethernet IP Address Pressing <Enter> while Ethernet IP address is selected, displays the switch's Ethernet IP address:

```
Ethernet IP address:
    10. 00. 00. }1
```

The switch's default IP address, as shown, is a temporary address derived from the switch's WWN. Enter a valid IP address.

## To enter an IP address

1. Use <Up> and <Down> to increment or decrement the displayed value. The underlined cursor indicates the numbers to modify.
When entering a number, $<\mathrm{Up}>$ and $<$ Down $>$ start in the slow mode and move to the fast mode if the button is held down. The numbers go to a maximum of 255 and wraps to zero; for a large number, it may be faster to use the $<$ Down $>$ button.
2. After entering a number, press $<\mathrm{Tab} / \mathrm{Esc}>$ to move the cursor to modify the next field.
3. After setting the IP address, pressing <Enter> stores the value.

Ethernet Subnetmask Pressing <Enter> while Ethernet Subnetmask is selected, displays:

$$
\begin{aligned}
& \text { Ethernet Subnetmask } \\
& \text { none }
\end{aligned}
$$

## Fibre Channel IP Address

Pressing <Enter> while Fibre Channel IP address is selected, displays:

```
Fibre Channel IP address:
    0. 0. 0. 0
```

The default Fibre Channel IP address is 0.0 .0 .0 , as shown in the example. Enter a valid IP address.

## To update the Fibre Channel's IP address

1. Use <Up> and <Down> to increment or decrement the displayed value. The underlined cursor indicates the numbers to modify.
2. After entering a number, press <Tab/Esc> to move the cursor to modify the next field.
3. After setting the Fibre Channel's IP address, pressing <Enter> stores the value.

## CAUTION

The Fibre Channel IP address should NOT be set to the same address as the Ethernet IP address -- two different addresses are required.

Fibre Channel Subnetmask

Pressing <Enter> while Fibre Channel Subnetmask is selected, displays:

## Fibre Channel Subnetmask none

The default subnetmask value is none, as shown in the example. Consult your network administrator for the appropriate subnetmask.
Enter the switch's Fiber Channel Subnetmask by using <Up> and <Down> to increment or decrement the displayed value.

## Gateway Address

Pressing <Enter> while Gateway address is selected, displays:

```
Gateway address:
    0. 0. 0. 0
```

The default gateway address is shown above. You must enter a valid gateway address, if required.

## To enter the gateway address

1. Use <Up> and <Down> to increment or decrement the displayed value. The underlined cursor indicates the numbers to modify.
2. After entering a number, press <Tab/Esc> to move the cursor to modify the next field.
3. After setting the gateway address, pressing <Enter> stores the value.

Domain Pressing <Enter> while Domain is selected, displays:

```
Domain:
0
```

The domain number uniquely identifies the switch in a Fabric. This switch ID is normally automatically assigned by the switch and may be any value between 1 and 239. If VC-Encoded Address Mode is in effect, then the values are between 0 and 31 . You may also assign this number manually.

BB_credit Pressing <Enter> while BB_credit is selected, displays:

```
BB_credit:
16
```

The number represents the number of buffers, from 1 to 16, available to the host. For a complete description of buffer-to-buffer credit, refer to the industry specification Fibre Channel Physical and Signalling Interface (FC-PH).

R_A_TOV Pressing <Enter> while R_A_TOV is selected, displays:

## R_A_TOV: 10000

Resource Allocation Time Out Value (R_A_TOV) is adjustable in 1 -second increments using front panel controls, but its value is displayed in milliseconds. This variable works with the variable E_D_TOV to determine the switch's actions when presented with an error condition. Allocated circuit resources with detected errors are not released until the time value has expired. If the condition is resolved prior to the timing out, the internal time out clock resets and waits for the next error condition.
The range is 1 to 120 seconds.
The set value must be larger than the set value for the Error Detect Time Out Value.

E_D_TOV Pressing <Enter> while E_D_TOV is selected, displays:

```
E_D_TOV:
2000
```

E_D_TOV (Error Detect Time Out Value) is adjustable in 1-second increments using the front panel controls, but its value is displayed in milliseconds.

Use the flashSet command during a Telnet session to set the E_D_TOV or R_A_TOV value (in milliseconds) for values other than whole seconds.

This timer is used to flag a potential error condition when an expected response is not received (an acknowledgment or reply in response to packet receipt, for example) within the set time limit. If the time for an expected response exceeds the set value, then an error condition is met.
The range is 1 to 60 seconds.
The set value must be less than the set value for the Resource Allocation Time Out Value.

Operating Mode The operating modes are determined by the host adapter. The six operating modes for the switch are:

Table 3-5 Operating Mode Definitions

| Mode | Description |
| :--- | :--- |
| Non-SCSI Tachyon Mode | When set, multiple sequences from different sources are interleaved to <br> Tachyon-based controllers at Sequence boundaries rather than at <br> frame boundaries, resulting in better performance from Tachyon-based <br> controllers. |
| Isolated Operation | Setting this mode isolates the switch from the rest of the Fabric. |
| Disable Device Probing | When this is set, devices that do not register themselves with the Name <br> Server will not be present in the Name Server data base. |
| VC-Encoded Address Mode | When this mode is set, frame source and destination addresses utilize <br> an address format compatible with some first-generation switches. |
| Disable Translative Mode | The setting is only relevant if VC Encoded Address Mode is also set. <br> When set, this maintains explicit address compatibility with some first- <br> generation switches. |
| Per-Frame Route Priority | In addition to the eight virtual channels used in frame routing priority, <br> support is also available for per-frame based prioritization when this <br> value it set. When set, the virtual channel ID will be used in conjunction <br> with a frame header to form the final virtual channel ID. |

The administrator determines the adapter in use, then sets the switch for the corresponding operating mode.

Virtual Channels The switch provides the ability to tune the switch in a specific application.
The first two virtual channels are reserved for the switch's internal functions and are not available.

The default virtual channel settings are already optimized for switch performance. Changing the default values, if properly selected, may improve switch performance somewhat, but may also severely degrade performance. You should not change these settings without fully understanding the change's effects.

VC Link CtI Pressing<Enter> while vc Link Ctl is selected, displays:

```
vC Link CtI:
    0
```

The Virtual Channel Link Control changes the link control channel. There are two options: 0 and 1 .
Option 0 forces data receipt acknowledgments on Class 2 channels to be sent back on the data channel. This traffic consumes a portion of the available data channel bandwidth.

Option 1 allows data receipt acknowledgment packets to use the VC-1 (internal switch traffic channel) which frees additional bandwidth in the data channel, and transfers the data receipt traffic load to the switch's internal traffic channel.

VC Class 2 Pressing <Enter> while vc Class 2 is selected, displays:

```
VC Class 2:
    2
```

This example shows the default channel as 2 , but you can also select virtual channel 3,4 , or 5 .

VC Class 3 Pressing <Enter> while vc Class 3 is selected, displays:

```
VC Class 3:
    3
```

This example shows the default channel as 3, but you can select virtual channel 2,4 , or 5 .

VC Multicast Pressing <Enter> while vc Multicast is selected, displays:

## VC Multicast: <br> 7

The virtual channel multicast is shown as channel 7 in the example. You may change the multicast transmission channel to either virtual
channel 6 or 7 . Verify that the multicast channel has the frame class priority set to the frame class of the expected traffic.
VC Priorities Pressing <Enter> while Vc Priorities is selected, displays:

> VC Priorities:
> $0,1,2,2,2,2,3,3$

The numbers displayed show the priorities assigned to each of the switch's virtual channels. Positions 1 and 2 , starting at the left of the display, are fixed and displays 0 or 1 .
The first position, a ' 0 ', shows and indicates that this virtual channel, assigned to handle internal switch traffic, has the highest priority. This priority value cannot be changed by the user.
The second position, indicated with a 1 , shows the priority assigned by the virtual channel link control as described in the VC Link Ctl on page 3-15.

The third through eighth positions can have only a 2 or a 3 indicating that the channel gives priority to either Class 2 frame traffic or to Class 3 frame traffic.

Frame Collection Pressing <Enter> while Frame Collection is selected, displays:

## Frame Collection: Method? Bundle/Piling

This command specifies two frame collection methods, bundle and piling. Using bundling, frames are separated in different queues based on source/destination pairs. Using piling, frames are accumulated per destination AL_PA If NL_Ports can handle multiple frames in a loop. Additionally, piling can minimize loop traffic by reducing overhead and increases the loop efficiency.
To set, press <Tab/Esc> for Bundle or <Enter> for Piling.
Reset to Default Pressing <Enter> while Reset to Default is selected, displays:

## Reset to Default

Accept? Yes No

Selecting the Yes option then pressing $<$ Enter $>$ causes all values in the Configuration Menu to reset to default conditions. Once the Ethernet IP address and the Switchname are changed, they are not reset to default values.

> Resetting the switch to default causes all configuration settings, names, and passwords entered to be reset to default settings.

## Operation Menu

You control the switch's overall operational state using the Operation Menu. Pressing <Enter> while the Operation Menu is selected, allows you to select commands:

## Table 3-6 Operation Menu

| Operation menu | See Page |
| :--- | :--- |
| Switch Offline | $3-18$ |
| Switch Online | $3-19$ |
| Port Disable | $3-19$ |
| Port Enable | $3-19$ |
| QuickLoop Disable |  |
| QuickLoop Enable |  |
| QuickLoop Port Disable |  |
| QuickLoop Port Enable | $3-20$ |
| Close Telnet Session |  |
| Reboot |  |

Switch Offline The shutdown process is initiated from the front panel by pressing <Enter> while the Switch Offline message is displayed.

```
Operation Menu:
Switch Offline
```

You can observe and verify this process by watching the front panel LEDs change color from green to slow flashing amber as each port goes inactive.

After all multicast and broadcast paths have been rerouted, the F_Ports and FL_Ports are taken offline. This is followed by making all routes through the switch unavailable by increasing path cost to hex '000000 00'. E_Ports are then taken offline individually as all routes through a given E_Port are eliminated.

## Switch Online

Pressing <Enter> while the Switch Online message is selected, brings the switch online.

## Operation Menu: Switch Online

Port Disable Pressing <Enter> while the Port Disable message is selected, displays a submenu to select the port to disable.

## Operation Menu: <br> Port Disable

Pressing <Enter> while a selected port is displayed, disables the port. The LED associated with the port changes from green to amber indicating the selected port has been disabled.

## Port Disable

Accept? Yes
No

Port Enable Pressing <Enter> while the Port Enable message is displayed opens a submenu where you select the port.

## Operation Menu: Port Enable

Pressing <Enter> while the selected port is displayed, enables the selected port. The LED associated with selected port changes from amber to green indicating the port has been enabled. When FL_Ports are enabled, the port initializes the loop attempting to be the master.

```
Port Enable
    Accept? Yes No
```


## Close Telnet Session

Reboot Pressing <Enter> while the Reboot message is displayed causes the switch to reboot immediately.

```
Operation Menu:
Reboot
```

Rebooting the switch causes it to immediately exit all current processes and states, and start the POST process. Exercise caution using the reboot command on a switch connected to the Fabric.

Pressing <Enter> while the screen above is selected, displays:

Reboot
Accept? Yes No
Selecting yes causes the switch to immediately reboot. Selecting No or pressing <Tab/Esc> exits this function.

## Switch Management

## Status Menu

You can retrieve information on the switch using the Status Menu. The menu is informational only; you cannot make changes to the switch's status from this menu.

Press <Enter> while the Status Menu is selected to select commands.
Table 3-7 Status Menu

| Status Menu | See Page |
| :--- | :--- |
| Switch Name | $3-21$ |
| Worldwide Name | $3-21$ |
| Firmware Version | $3-22$ |
| Current Date | $3-22$ |
| Booted At | $3-22$ |
| Firmware Date | $3-22$ |
| Flash Date | $3-23$ |
| Boot Prom Date | $3-23$ |
| Up Time | $3-23$ |
| Powered Time | $3-23$ |
| Port Type | $3-23$ |
| Module Type | $3-24$ |
| Port Throughput | $3-24$ |
| Temperature | $3-25$ |
| Error Log | $3-26$ |
| Licenses | $3-23$ |

Switch Name Pressing <Enter> while Switch Name is selected, displays:

## Switch Name: sw15

Worldwide Name Pressing <Enter> while Worldwide Name is selected, displays:

## Worldwide Name: <br> 10:0:0:60:69:0:0:e

The switch's WWN is a unique numeric identifier for each switch and it is assigned by the manufacturer. A numbering scheme administrated globally assures that this WWN is unique.

Firmware Version Pressing <Enter> while Firmware Version is selected, displays:

```
Firmware Version
v1.4
```

Current Date Pressing <Enter> while Current Date is selected, displays:

```
Current Date:
Mon Oct 21 10:23:35 1997
```

Booted At Pressing <Enter> while Booted At is selected, displays:

```
Booted At:
Sat Sep 19 18:34:20 1997
```

Firmware Date The date always reflects the firmware assembly date. The Firmware Date reflects the date code of the current executing firmware on the CPU. Flash Date reflects the firmware date in flash memory. These dates may not match if the flash memory has been updated with new firmware but the switch has not yet been rebooted. When the switch is rebooted the flash code becomes the executing CPU code, both dates match.

Pressing <Enter> while Firmware Date is selected, displays the date of the switch's firmware:

```
Firmware Date:
    Jun 12 08:48:29 PDT 1997
```

Flash Date Pressing <Enter> while Flash Date is selected, displays:

```
Flash Date:
    Jun 12 08:48:29 PST 1997
```

This display gives the date and time for the last flash firmware update. If you upgrade the firmware in flash memory with a different firmware version, the date the new firmware was entered is displayed.

Use this date to quickly establish the date the firmware was updated.
Boot Prom Date Pressing <Enter> while Boot Prom Date is selected, displays:

## Boot Prom Date: Jun 12 08:48:29 PST 1997

Up Time Pressing <Enter> while Up Time is selected, displays:

## Up Time <br> 6 day, 22:20

This display shows the time the switch has been up since the last reboot of the switch.

## Powered Time Pressing <Enter> while Powered Time is selected, displays:

## Powered Time <br> 137 days, 8:287

This display shows the time the switch has been powered on.
Port Type Pressing <Enter> while Port Type is selected, displays:

## Port Type: <br> EFEG GFGF $x x x x$ xxxx N

This display shows the status of each port on the switch. The ports start with the first port on the switch which is the port in the top left
position when the ports are viewed from the switch's front panel. The definitions assigned to the example are:

- E - E_Port is an interswitch expansion port, used to connect to an E_Port of another switch to build a larger switch Fabric.
- F - F_Port, the Fabric access port is used to connect an N_Port and is used within the switch Fabric for control and management.
- L-FL_Port is a switch port connected to an arbitrated loop.
- G-G_Port is a generic port that can operate either as an E_Port or an F_Port but has not yet assumed a specific function in the Fabric.
- U-U_Port
- $\mathrm{N}-\mathrm{N} \_$Port is used within the switch itself for internal switch control traffic. It does not have an external physical port.
- x - Indicates no interface module is installed.

Module Type Pressing <Enter> while Module Type is selected, displays:

## Module Type:L

This display shows the type of GBIC module installed in a port as follows:

- $\mathrm{L}=$ long-wavelength
- $\mathrm{S}=$ short-wavelength

Port Throughput Pressing <Enter> while Port Throughput is selected, displays:

```
Port Throughput:
Port 0 75MB/s
```

This display shows port throughput on the switch. The throughput number represents the number of bytes received plus the number of bytes transmitted per second and is displayed as bytes/second $(\mathrm{B} / \mathrm{s})$, kilobytes/second ( $\mathrm{KB} / \mathrm{s}$ ) or megabytes/second ( $\mathrm{MB} / \mathrm{s}$ ). You can select different ports using <Up> and <Down>, from port 0 to port 15 and all ports, and is used to monitor a single or the aggregated of all port(s) performance.

Temperature Pressing <Enter> while Temperature is selected, displays:

## Temperature: <br> $\begin{array}{lllll}36 & 34 & 37 & 36 & 35\end{array}$

Using the <Up> or <Down> buttons, the user can toggle between Centigrade (default) and Fahrenheit temperature values.


Figure 3-3 Temperature Sensor Approximate Locations on Motherboard

The numbered temperature sensor locations on the motherboard, shown in Figure 3-3, correspond to the temperature in the display. Sensor number 1 corresponds to the first temperature, 36, sensor number two corresponds to the second temperature, 34 , and so forth.
The temperature readings are shown at a rate of one reading per second on the front panel. Readings obtained during a Telnet session are single reading made at command execution.

Error Log Selecting Error Log, then pressing <Enter>, displays:
01 Feb 12 08:48:29 (23) Err SENSOR-FAILED-3

The error $\log$ stores the last 64 error types sensed by the switch. The front panel display shows:

- Error number (01-64)
- Date and time of the last occurrence each error type was sensed
- Total number of occurrences of each error type
- Error type
- Error level for each error type, with error level 1 being the most critical; Error level 2 and error level 3, warning, are the other error levels displayed.
- 0-Panic (when this level is reached, the switch automatically reboots and the display no longer shows the error)
- 1-Critical
- 2-Error
- 3-Warning
- 4-Info
- 5-Debug

In the sample above, the first line shows that this is the first error (01) found on Feb 12 08:48:29 and had (23) occurrences. The second line shows that the error type is SENSOR-FAILED with a severity level of 3 (warning).

The error occurrence count, shown in brackets at the end of the first line, does not appear until the error occurrence is higher than one.

## Switch Management

Licenses Selecting Licenses, then pressing <Enter>, displays:

```
Licenses
    01f
```

The license display shows a bit map in hex of the installed license options. The current list of license options is: $\mathrm{web}=1$, zoning $=2$, SES=4, QuickLoop=8, Fabric=16

Test Menu

The tests available from the Test Menu are part of the diagnostic and fault isolation capabilities. See Chapter 4, Front Panel Diagnostics, for more information.

- Front Panel Diagnostics ..........................................................................2-2
- Status and Activity Indicators..............................................................4-4
- Front Panel LED Port Indicators..................................................4-4
- Diagnostic Tests...............................................................................4-6


## Front Panel Diagnostics

## Front Panel Diagnostics

This section gives a diagnostic overview and discusses:

- Diagnostic Overview
- Status and Activity Indicators
- Diagnostic Tests

See Appendix C, Error Messages, for the actual error message descriptions.

## Diagnostic <br> Overview

The switch is designed for maintenance free operation. When there is a suspected failure, the switch has self diagnostic capabilities to aid in isolating any equipment or Fabric failures.

The switch supports Power-On Self-Tests (POSTs) and diagnostic tests. The diagnostic tests determine the switch's status and isolate problems.

Telnet commands are used to determine the switch's status, error conditions, and switch operating statistics.
You perform diagnostics using either the switch's front panel controls or commands via a Telnet session. The front panel and Telnet diagnostics overlap in function but are mutually exclusive. You can, for example, start a diagnostic from Telnet, and monitor the results using both the front panel display and via Telnet.

If a test is started using the front panel, you can monitor the test progress, but cannot control the test through Telnet. If you start a test using Telnet, attempting to control the test via the front panel may lock up the switch and require a reboot.

The actual tests performed by the front panel and via a Telnet are identical. Because the front panel displays a two line limit, more detailed test results can be displayed via Telnet.

## Diagnostic Front Panel Displays

If you suspect a switch or a Fibre Channel port failure, a visual check of the color LED Indicators, shown in Figure 4-1, determines the status of each port. See Status and Activity Indicators on page 4-4 for additional information


Figure 4-1 LED Indicators

## Isolating a System Fault

## Removing Power

Various loopback paths are built into the switch hardware for diagnostic purposes. A loopback path test within the switch verifies the proper internal Fibre Channel port logic functions and the paths between the interfaces and central memory.
The switch's diagnostics also support external loops which include GBIC modules in cross port configurations. These port-to-port diagnostics allow checking installed fiber cables and port fault isolation.

Error messages are stored in RAM and are lost when power is removed from the switch. Access the error message log to view and note any error messages before removing power from the switch.

## Front Panel Diagnostics

## Status and Activity Indicators

## Front Panel LED Port Indicators

The color and flash speed of each port's LED, as described in Table 4-1, indicates the individual port's status.

Table 4-1 Port LED Status Indicators

| Port's LED | Definition |
| :--- | :--- |
| No light showing | No light or signal carrier (no module, no cable) for media interface |
| Steady yellow | Receiving light or signal carrier, but not yet online |
| Slow yellow <br> (flashes two seconds) | Disabled (result of diagnostics or portDisable command) |
| Fast yellow <br> (flashes a half second) | Error, fault with port |
| Steady green | Online (connected with external device over cable) |
| Slow green <br> (flashes two seconds) | Online, but segmented (loopback cable or incompatible switch) |
| Fast green <br> (flashes a half second) | Internal loopback (diagnostic) |
| Flickering green | Online and frames flowing through port |

At power-on or reset, the following steps are executed:

1. Preliminary POST diagnostics
2. VxWorks operating system initialization
3. Hardware initialization (resets, internal addresses assigned to ASICs, serial port initialized, front panel initialized)
4. Full POST
5. Link initialization; receiver/transmitter negotiation to bring connected ports online
6. Fabric analysis; the switch checks for ports connected to other Fabric elements. If there are other Fabric elements connected, it identifies the master switch.
7. Address assignment; after the master switch is identified, port addresses may be assigned. Each switch tries to keep the same addresses that were previously used. These are stored in the switch's configuration flash PROM.
8. Routing table construction; after addresses are assigned, the unicast routing tables are constructed.
9. Enable normal port operation.

## Power-On

 Diagnostics (POST)The following table lists the diagnostic tests automatically run during POST. POST behaves differently depending on the boot method. A power cycle (power off \& power on) is considered a cold boot. All other boots from a powered-on state (per reboot, panic, etc.) are considered warm boots.

POST execution per cold boot executes the long version of ramTest. POST execution per warm boot executes a shorter version of ramTest. Boot time with POST varies depending on the boot method.

A switch rebooted with POST disabled will generate the DIAG-POST_SKIPPED error log message.

If a error is detected during POST, it is written to the system error log and is available for analysis via Telnet.
If the error prohibits the switch from completing the boot process (fatal error), the switch stops the boot process and displays the error on the switch's front panel display.
If the error occurred in the POST processing before the switch is able to display the boot failure cause, the switch's front panel power on indicator flashes (instead of its normal steady light) indicating the switch failed the boot process and is not operating.

A switch boot failure indicates the switch must be taken offline to be repaired or replaced. Contact your service representative as described in Appendix B, Switch Support.

## Front Panel Diagnostics

The following tests are available from the switch's front panel and via Telnet. For details on how to use the switch's front panel buttons and how to access the Test Menu from the front panel, refer to the section Managing Through Front Panel Buttons on page 3-3.

Accessing the switch via Telnet provides a more detailed response indicating the switch's condition and allows the use of some commands which do not have an equivalent front panel command.

## Test Menu

Pressing <Enter> while the Test Menu is displayed on the switch's front panel, allows you to select the following operations:

- Switch Offline
- Switch Online
- Ram Test
- Port Register Test
- Central Memory Test
- CMI Conn Test
- CAM Test
- Port Loopback Test
- Cross Port Test
- Spin Silk Test
- SRAM Data Retention Test
- CMEM Data Retention Test
- Display Test
- Push Button Test

See Appendix C, Error Messages for the actual error message descriptions.

## Table 4-2 Offline and Online Test

| Offline Tests | Offline \& Online Tests |
| :--- | :--- |
| portRegTest | ramTest |
| centralMemoryTest | crossPortTest |
| cmiTest |  |
| sramRetentionTest |  |
| cmemRetentionTest |  |
| camTest |  |
| portLoopbackTest |  |
| spinSilk |  |

Switch Offline Pressing <Enter> while Switch Offline is selected displays:

## Switch Offline: <br> Accept? Yes <br> No

Tests that would jeopardize data transmission require taking the switch offline. If the switch is not offline, a prompt appears before the test is allowed to proceed.

Switch Online Pressing <Enter> while Switch Online is selected displays:

```
Switch Online:
    Accept? Yes
    No
```

After the switch is offline, proceed with the test.
Ram Test Pressing <Enter> while ramTest is selected displays:
System Memory Test at
0x1021d460 len 13091456

If the memory tests OK , the front panel displays:
0x10199a10 Ien 13091456 ramTest: passed

Related error messages: DIAG-MEMORY, DIAG-MEMSZ, DIAG-MEMNULL

Port Register Test
Pressing <Enter> while Port Register Test is selected displays a reminder to take the switch offline if it is not offline. If the message is displayed, take the switch offline.
Pressing <Enter> starts the test, which checks the switch's ASIC registers. The ports tested are 0 to 15 .
If the test is successful, the panel displays RegTest : passed.

## Port Reg Test <br> RegTest: passed

## Related error messages: DIAG-REGERR, DIAG-REGERR_UNRST, DIAG-BUS_TIMEOUT

## Central Memory Test

The centralMemoryTest verifies that the central memory in each Loom ASIC is functioning correctly by checking the following:

- The built-in-self-repair (BISR) circuit in each Loom chip does not report failure to repair bad cells (bisr test).
- The data cells can be uniquely written and read correctly (data write/read test).
- The data in any one asic can be read from any other ASIC (loom connection test).
- Bad parity can be detected and flagged in the error register and interrupt posted (parity error test).
- Buffer number error can be detected and flagged in the error register and interrupt posted (buffer number error test).
- Chip number error can be detected and flagged in the error register and interrupt posted (chip number error test).

Pressing <Enter> while Central Memory Test is selected displays a reminder to take the switch offline, if it is not offline. If the message is displayed, take the switch offline.

If the switch passes the test, Passed is displayed:

> Central MemTest: passed

Related error messages: DIAG-CMBISTRO, DIAG-CMBISRF, DIAG-LCMTO, DIAG-LCMRS, DIAG-LCMEM, DIAG-LCMEMTX, DIAG-CMNOBUF, DIAG-CMERRTYPE, DIAG-CMERRPTN, DIAG-PORTABSENT, DIAG-BADINT, DIAG-TIMEOUT, DIAG-INTNOTCLR

CMI Test The cmiTest verifies that control messages can be correctly sent from any ASIC to any ASIC. It also tests that the checksum check is ok. The switch must be offline.

## Related error messages: DIAG-BADINT, DIAG-INTNIL, DIAG-CMISA1, DIAG-CMINOCAP, DIAG-CMIINVCAP, DIAG-CMIDATA, DIAG-CMICKSUM

SRAM Retention Test The sramRetentionTest verifies that data written into the ASIC memories are retained and that data bits do not "drop" when read after some amount of delay since the write. The switch must be offline.

## Related error messages: DIAG-REGERR, DIAG-REGERR_UNRST, DIAG-BUS_TIMEOUT

cmemRetention Test The cmemRetentionTest verifies that data written into the SRAMs that make up the central memory are retained and that data bits do not "drop" when read after some amount of delay since the write. The switch must be offline.

Related error messages: DIAG-LCMEM, DIAG-LCMRS, DIAG-LCMTO

CAM Test The camTest verifies that the SID translation required by QuickLoop and implemented using content addressable memories (cam) are functioning correctly. The switch must be offline.
Related error messages: DIAG-CAMINIT, DIAG-CAMSID, DIAG-XMIT

## Port Loopback Test

The portLoopbackTest verifies the intended functional operation of the switch by sending frames from each port's transmitter back to the same port's receiver via an internal hardware loopback.

Pressing <Enter> while Port Loopback Test is selected displays a reminder to take the switch offline, if it is not offline. If the message is displayed, take the switch offline.
The Port Loopback Test is an internal test which continues to run until you press any button. While the test is running, all GBIC module front panel LEDs rapidly flicker green indicating that the test is finding no errors and is processing.

To stop the test, press any button, Aborted is displayed:

> Port Loopback Test: Aborted

## Related error messages: DIAG-INIT, DIAG-PORTDIED, DIAG-XMIT, DIAG-TIMEOUT, DIAG-ERRSTAT, DIAG-STATS, DIAG-DATA, DIAG-PORTABSENT

## Cross Port Test

The crossPortTest verifies the intended functional operation of the switch by sending frames from each port's transmitter via the GBIC and external cable and back to another port's receiver. It exercises the entire path of the switch.

Figure 4-2 is a recommended connection when executing the crossPortTest. The cables need not be connected as such. A port can be connected to any port in the same switch provided the connection is of the same technology; meaning SW ports must connect to SW ports and LW ports to LW ports.


Figure 4-2 Switch Setup to Run Cross Port Test


#### Abstract

All ports on the switch must be connected or else the switch shows an error condition. When running the cross port test, you must set the operating mode value to 0 or 1 . Modes 2 and 3 do not send out the ELP used to discover switches. If the ELP is not sent, the switch does not know the port is connected to another port on the same switch and the test fails.


If an error is encountered during the test, the error is displayed on either the front panel display or during the Telnet session.

## Related error messages: DIAG-INIT, DIAG-PORTDIED, DIAG-XMIT, DIAG-TIMEOUT, DIAG-ERRSTAT, DIAG-STATS, DIAG-PORTWRONG, DIAG-DATA, DIAG-PORTABSENT

Spin Silk Test The spinSilk test verifies the intended functional operation of the switch by sending frames from each port's transmitter via the GBIC and external cable, and back to another port's receiver at the full hardware speed of $1 \mathrm{~Gb} / \mathrm{s}$. It exercises the entire path of the switch. The switch must be offline.

Because the CPU is not comparing data on each frame as with the other two frame tests, the DIAG-DATA error is never reported during spin silk. However, the other error messages defined for crossPortTest and their corresponding probable causes and actions are applicable to the spin silk test.

Pressing <Enter> while Spin Silk Test is selected displays a reminder to take the switch offline, if it is not offline. If the message is displayed, take the switch offline.

Pressing <Enter> starts the Spin Silk Test and displays:

## SpinSilk: Press any button to terminate

If an error is encountered during the test, the error is displayed on either the front panel display or via Telnet.

[^0]
## Related error messages: DIAG-INIT, DIAG-PORTDIED, DIAG-XMIT, DIAG-PORTSTOPPED, DIAG-ERRSTAT, DIAG-ERRSTATS, DIAG-PORTABSENT

Display Test Pressing <Enter> while Display Test is selected causes a series of test characters to be displayed. Use this test to determine that the display is functioning properly.

Push Button Test Pressing <Enter> while Push Button Test is selected displays:

## Push Button Test 324 1 \& 4 to exit

Pressing any front panel button causes the corresponding button number to move to the second line. To exit this test, simultaneously press the 1 (down) and 4 (enter) buttons.


- General Specifications .......................................................................A-2
- Fabric Management Specifications ........................................................ A-3
- Safety Specifications ........................................................................A-4


## Specifications

## General Specifications

Table A-1 shows the switch specifications.
Table A-1 Switch Specifications

| Specifications | Description |
| :--- | :--- |
| Fibre Channel protocol | ANSI Fibre Channel Standard (FC-PH) |
| Fabric Initialization | Complies with FC-SW 3.2 |
| IP Over Fibre Channel (FC-IP) | Complies with 2.3 of the FCA profile |
| System architecture | Nonblocking shared-memory switch |
| System processor | Superscalar 33-Mhz Intel i960RP |
| Number of Fibre Channel Ports | 16 ports |
| Fibre Channel port speed | 1.0625 Gbps full duplex |
| Modes of operation | Fibre Channel Class-2 service and Fibre Channel Class-3 connectionless <br> service |
| Aggregate switch I/O bandwidth | 16 Gbps, full duplex |
| Frame buffers | 16 buffers per port at 2112 bytes per frame |
| Fabric latency | $<2$ microseconds with no contention |
| Data transmission range | up to 500 m (1,625 ft.) for short-wavelength optical link <br> Up to 10 kilometers (84,480 ft.) for long-wavelength optical link |
| Chassis types | Back-to-front airflow (power supply out front) |

## Fabric Management Specifications

Table A-2 shows Fabric management specifications:
Table A-2 Fabric Management Specifications

| Standard Features | Description |
| :--- | :--- |
| Fabric management | Simple Name Server, Alias Server, SNMP, Telnet, World Wide Web |
| User interface | RJ45 front panel connector for 10/100Base-T Ethernet |

## Specifications

## Safety Specifications

Table A-3 Shows Safety specifications:
Table A-3 Safety Specifications

| Country | Safety | EMC |
| :---: | :---: | :---: |
| Canada | CSA 22.2 No. 950 Third Edition | CSA C108.8 Class A |
| United States | UL 1950 Third Edition | FCC Part 15 Class A |
| Japan | EN60950+A1+A2+A3+A4+A11 | VCCI Class A |
| International | EN60950+A1+A2+A3+A4+A11 | EN55022 Level A/ CISPR22 Class A |
| United Kingdom//reland | $\begin{aligned} & \text { EN60950+A1+A2+A3+A4+A11;7 } \\ & \text { 3/23/EEC } \end{aligned}$ | EN55022 Level A; 89/336/EEC |
| France | $\begin{aligned} & \text { EN60950+A1+A2+A3+A4+A11;7 } \\ & \text { 3/23/EEC } \end{aligned}$ | EN55022 Level A; 89/336/EEC |
| Germany | $\begin{aligned} & \text { EN60950+A1+A2+A3+A4+A11;7 } \\ & \text { 3/23/EEC } \end{aligned}$ | EN55022 Level A; 89/336/EEC |
| Austria | $\begin{aligned} & \text { EN60950+A1+A2+A3+A4+A11;7 } \\ & \text { 3/23/EEC } \end{aligned}$ | EN55022 Level A; 89/336/EEC |
| Spain/Portugal/Italy | $\begin{aligned} & \text { EN60950+A1+A2+A3+A4+A11;7 } \\ & \text { 3/23/EEC } \end{aligned}$ | EN55022 Level A; 89/336/EEC |
| Sweden | $\begin{aligned} & \text { EN60950+A1+A2+A3+A4+A11;7 } \\ & \text { 3/23/EEC } \end{aligned}$ | EN55022 Level A; 89/336/EEC |
| Norway | EN60950+A1+A2+A3+A4+A11 |  |
| Finland | $\begin{aligned} & \text { EN60950+A1+A2+A3+A4+A11;7 } \\ & \text { 3/23/EEC } \end{aligned}$ | EN55022 Level A; 89/336/EEC |
| Denmark | $\begin{aligned} & \text { EN60950+A1+A2+A3+A4+A11;7 } \\ & \text { 3/23/EEC } \end{aligned}$ | EN55022 Level A; 89/336/EEC |
| Australia |  | AS/NZS 3548:1995 Class A |
| New Zealand |  | AS/NZS 3548:1995 Class A |

## Optical Port Specifications

Fibre Channel interfaces of a DS-16B switch equipped with an optical port interface uses a short wavelength ( 780 to $850 \mu \mathrm{~m}$.) or long wavelength ( 1270 to $1350 \mu \mathrm{~m}$ ) laser transmitter. The laser complies with 21 CFR(J) Class 1 laser safety requirements. It uses Non-Open Fibre Control (OFC) Optical GBICs in the circuit. Safe Class 1 operation is guaranteed by limiting optical power emitted by the port, thereby eliminating the need for physical shutters. The optical GBIC uses the duplex-SC connector scheme.

## Environmental Specifications

The switch's primary operating environments are server rooms, network equipment closets, and office environments. The acceptable environmental ranges for a the switch are shown in Table A-4.

Table A-4 Environmental Specifications

| Specification | Value |
| :--- | :--- |
| Temperature (operating) | $10 \times \mathrm{C}$ to $40 \times \mathrm{C}$ |
| Temperature (non-operating) | $-35 \times \mathrm{C}$ to $65 \times \mathrm{C}$ |
| Operating humidity | $5 \%$ to $85 \%$ noncondensing @ $40 \times \mathrm{C}$ |
| Nonoperating humidity | $95 \%$ RH noncondensing @ $40 \times \mathrm{C}$ |
| Operating Altitude | 0 to 3 kilometers above sea level |
| Nonoperating Altitude | 0 to 12 kilometers above sea level |
| Operating shock | $5 \mathrm{~g}, 11 \mathrm{MS}$ duration, half sine |
| Nonoperating shock | $20 \mathrm{~g}, 11 \mathrm{MS}$ duration, sq.wave |
| Operating vibration | $5,5-500-5 \mathrm{~Hz} @ 1.0$ octave/minute |
| Nonoperating vibration | $10,5-500-5 \mathrm{~Hz} @ 1.0$ octave/minute |

## Dimensions

The switch may be configured for either rack mount or tabletop use.

## Rack Mount Dimensions

2U, 19-in. rack mount (EIA compliant)
H: mm (1.71 in.), W: 428.6 mm ( 16.88 in .), D: 450.0 mm ( 17.72 in .)

## Table Top Dimensions

H: mm (1.86 in.), W: 428.6 mm ( 16.88 in .), D: 450.0 mm (17.72 in.)

## Weight

25 lbs.

## Power Supply

The switch has a universal power supply capable of functioning worldwide without voltage jumpers or switches. The supply is autoranging in terms of accommodating input voltages and line frequencies. A semi-custom switching power supply, repackaged for the requirements of the switch enclosure architecture, is used.
The power supply meets the requirements shown in Table A-5.
Table A-5 Power Supply Requirements

| Specification | Value |
| :--- | :--- |
| Total power | 155 watts |
| Input voltage | 85 to 265 VAC |
| Input line frequency | 47 to 63 Hz |
| Inrush Current | 10 Amps Peak, > 300 usec - hot/cold start |
| Harmonic Distortion | Active power factor correction per IEC1000-3-2 |
| Input Line Protection | Fused in both hot \& neutral lines |
| Maximum Dimensions | $3.5^{\prime \prime W}$ X 1.5"H X 11"L |
| Redundancy | Dual Supplies - Hot Pluggable |
| BTU Rating | 155 watts X 3.412 BTU/hr/watts $=529 \mathrm{BTU} / \mathrm{hr}$ |

The power supply has a modular design that plugs directly into the enclosure through the front panel, mating to an internal blind_mate connector. It provides facilities to support a dual redundant power supply configuration, in which the supplies are hot-swappable. An integral on/off switch, input filter and power indicator are provided in the power supply.

- Switch Support ...................................................................................... B-2
- Support Tool

B-2

## Switch Support

Support for your switch can be obtained from EMC. Please contact EMC to report hardware or software problems.EMC is also the correct source for switch repairs or for supplying spare components.

## Support Tool

Included in the switch software is a command that will display of a variety of information that is helpful in diagnosing switch related problems. This command is suppportShow. This command can be entered into a telnet session command window and the results should be saved and supplied to your support contact.


- Error Message Formats

C-2

- Diagnostic Error Message Formats. C-4
- Error Message Tables ..................................................................C-10


## Error Message Formats

There are two error message formats depending on whether you are gathering information from the front panel or via Telnet. The front panel shows an abbreviated message and via Telnet displays the entire error message.

In all cases, the last error encountered is the first error displayed. Up to 32 messages are held in a buffer. If the 32 message limit is exceeded, the messages are overwritten in a first in, first out sequence.

Error messages are stored in volatile RAM and are lost whenever power is removed from the switch. Access the error message log to view error messages before removing power.

## Front Panel Message Formats

The switch's front panel displays error messages, as shown:

```
Feb 12 08:48:29
    DIAG-REGERR_UNRST-1
```

The first line includes the error's date and time. The beginning of each second line on the front panel display starts with the module name (Diag), error name (REGERR_UNRST), and the severity level (1).

The possible values are:

- 1-critical
- 2-error
- 3-warning
- 4-informational
- 5-debug

If the same error occurs within the same module (for example, DIAG-REGERR_UNRST) but on different ports, the number of occurrences for that message is incremented in brackets (up to 999), and the error number is not incremented (that is, this error, though it may occur 999 times, occupies one message in the 32-message buffer.

## To display error message from the front panel

1. From the front panel, select the Status menu.
2. Select Error Log.
3. Scroll through the error log (if no errors encountered, the panel displays "No Error").

## Error Messages

## Diagnostic Error Message Formats

If any port fails during a diagnostic test, it is marked $B A D$ in the status display.

To retest a port which has been marked BAD, clear the port and set to OK using the diagclearError (port\#) command. This command clears the port status only and does not clear the logs or change the port's condition. The diagClearError (port\#) command should only be used during diagnostic procedures to reset a bad port for retest.

Some messages contain the following abbreviations:

- $\mathrm{sb}=$ Should Be
- $\mathrm{er}=$ Bits in error

If you run the portStatsShow or the diagShow command prior to running a test, errors may appear as a result of the normal synchronization process. These errors should be addressed if the number of errors found increases when running the portStatsShow command again.

Running any of the tests discussed in "Front Panel Test Menu" clears the accumulated errors before the test is run.

Table C-1 Probable Failure Actions

| Failed test | Replace |
| :--- | :--- |
| ramTest | DRAM module or mainboard assembly |
| portRegTest | mainboard assembly |
| centralMemoryTest | mainboard assembly |
| cmiTest | mainboard assembly |
| cmemRetentionTest | mainboard assembly |
| sramRetentionTest | mainboard assembly |
| camTest | mainboard assembly |
| portLoopbackTest | rmainboard assembly |
| crossPortTest | mainboard assembly, GBIC or fiber cable |
| spinSilk | mainboard assembly, GBIC or fiber cable |

## Error Message Numbers

An error number ERR\#xxxx appears at the end of an error message. Table C-2 matches each error number with the test that caused the error and the name of the error. Look up the complete definition of the error name and the actions that will correct it in Table C-3.

Table C-2 Error Message Codes Defined

| Error Number | Test Name | Error Name |
| :---: | :---: | :---: |
| 0001 | n/a | DIAG-CLEAR_ERR |
| 0004 | n/a | DIAG-POST_SKIPPED |
| 0B15 | sramRetentionTest | DIAG-REGERR |
| 0B16 |  | DIAG-REGERR_UNRST |
| OBOF |  | DIAG-BUS_TIMEOUT |
| 1F25 | cmemRetentionTest | DIAG-LCMRS |
| 1F26 |  | DIAG-LCMTO |
| 1F27 |  | DIAG-LCMEM |
| 0110 | ramTest | DIAG-MEMORY |
| 0111 |  | DIAG-MEMSZ |
| 0112 |  | DIAG-MEMNULL |
| 0415 | portRegTest | DIAG-REGERR |
| 0416 |  | DIAG-REGERR_UNRST |
| 040F |  | DIAG-BUS_TIMEOUT |

## Error Messages

Table C-2 Error Message Codes Defined (continued)

| Error Number | Test Name | Error Name |
| :---: | :---: | :---: |
| 1020 | centralMemoryTest | DIAG-CMBISRTO |
| 1021 |  | DIAG-CMBISRF |
| 1025 |  | DIAG-LCMRS |
| 1026 |  | DIAG-LCMTO |
| 1027 |  | DIAG-LCMEM |
| 1028 |  | DIAG-LCMEMTX |
| 1029 |  | DIAG-CMNOBUF |
| 102A |  | DIAG-CMERRTYPE |
| 102B |  | DIAG-CMERRPTN |
| 102C |  | DIAG-INTNOTCLR |
| 1030 |  | DIAG-BADINT |
| 106F |  | DIAG-TIMEOUT |
| 2030 | cmiTest | DIAG-BADINT |
| 2031 |  | DIAG-INTNIL |
| 2032 |  | DIAG-CMISA1 |
| 2033 |  | DIAG-CMINOCAP |
| 2034 |  | DIAG-CMIINVCAP |
| 2035 |  | DIAG-CMIDATA |
| 2036 |  | DIAG-CMICKSUM |
| 223B | camTest | DIAG-CAMINIT |
| 223 C |  | DIAG-CAMSID |

Table C-2 Error Message Codes Defined (continued)

| Error Number | Test Name | Error Name |
| :---: | :---: | :---: |
| 2640 | portLoopbackTest | DIAG-ERRSTAT (ENCIN) |
| 2641 |  | DIAG-ERRSTAT (CRC) |
| 2642 |  | DIAG-ERRSTAT (TRUNC) |
| 2643 |  | DIAG-ERRSTAT (2LONG) |
| 2644 |  | DIAG-ERRSTAT (BADEOF) |
| 2645 |  | DIAG-ERRSTAT (ENCOUT) |
| 2646 |  | DIAG-ERRSTAT (BADORD) |
| 2647 |  | DIAG-ERRSTAT (DISCC3) |
| 264F |  | DIAG-INIT |
| 265F |  | DIAG-PORT_DIED |
| 266E |  | DIAG-DATA |
| 266F |  | DIAG-TIMEOUT |
| 2660 |  | DIAG-STATS(FTX) |
| 2661 |  | DIAG-STATS(FRX) |
| 2662 |  | DIAG-STATS(C3FRX) |
| 2670 |  | DIAG-PORTABSENT |
| 2671 |  | DIAG-XMIT |

## Error Messages

Table C-2 Error Message Codes Defined (continued)

| Error Number | Test Name | Error Name |
| :---: | :---: | :---: |
| 3040 | crossPortTest | DIAG-ERRSTAT(ENCIN) |
| 3041 |  | DIAG-ERRSTAT(CRL) |
| 3042 |  | DIAG-ERRSTAT(TRUNC) |
| 3043 |  | DIAG-ERRSTAT(2LONG) |
| 3044 |  | DIAG-ERRSTAT(BADEOF) |
| 3045 |  | DIAG-ERRSTATENCOUT) |
| 3046 |  | DIAG-ERRSTAT(BADORD) |
| 3047 |  | DIAG-ERRSTAT(DISC3) |
| 304F |  | DIAG-INIT |
| 305F |  | DIAG-PORTDIED |
| 3060 |  | DIAG-STATS (FTX) |
| 3061 |  | DIAG-STATS (FRX) |
| 3062 |  | DIAG-STATS (C3FRX) |
| 306E |  | DIAG-DATA |
| 306F |  | DIAG-TIMEOUT |
| 3070 |  | DIAG-PORTABSENT |
| 3071 |  | DIAG-XMIT |
| 3078 |  | DIAG-PORTWRONG |

Table C-2 Error Message Codes Defined (continued)

| Error Number | Test Name | Error Name |
| :---: | :---: | :---: |
| 384F | spinSilk | DIAG-INIT |
| 385F |  | DIAG-PORTDIED |
| 3840 |  | DIAG-ERRSTAT (ENCIN) |
| 3841 |  | DIAG-ERRSTAT (CRC) |
| 3842 |  | DIAG-ERRSTAT (TRUNC) |
| 3843 |  | DIAG-ERRSTAT (2LONG) |
| 3844 |  | DIAG-ERRSTAT (BADEOF) |
| 3845 |  | DIAG-ERRSTAT (ENCOUT) |
| 3846 |  | DIAG-ERRSTAT (BADORD) |
| 3847 |  | DIAG-ERRSTAT (DISCC3) |
| 3870 |  | DIAG-PORTABSENT |
| 3871 |  | DIAG-XMIT |
| 3874 |  | DIAG-PORTSTOPPED |

## Error Messages

## Error Message Tables

Table C-3 Diagnostic Error Messages

| Message | Description | Probable Cause | Action |
| :--- | :--- | :--- | :--- |
| DIAG-BADINT <br> Err\#1030, 2030 <br> [centralMemoryTest, cmiTest] | Port received an interrupt when not <br> expecting one | ASIC failure | Replace <br> mainboard <br> assembly |
| DIAG-BUS_TIMEOUT <br> Err\#0BoF, 4040F <br> [portRegTest, sramRetentionTest] | ASIC register or ASIC SRAM did not <br> respond to an ASIC data access | ASIC failure | Replace <br> mainboard <br> assembly |
| DIAG-CAMINIT <br> Err\#223B <br> [camTest] | Port failed to initialize due to one of the <br> following reasons: <br> Switch not disabled <br> Diagnostic queue absent <br> Malloc failed <br> Chip is not present <br> Port is not in loopback mode <br> Port is not active | Software operational <br> setup error or <br> mainboard failure | Retry, reboot or <br> replace <br> mainboard <br> assembly |
| DIAG-CAMSID <br> Err\#223C <br> [camTest] | ASIC failed SID NO translation test. | ASIC failure | Replace <br> mainboard <br> assembly |
| DIAG-CLEAR_ERR <br> Err\#O001 | Port's diag error flag (OK or BAD) is <br> cleared. | Informational Only | None required |
| DIAG-CMBISRF <br> Err\#1021 <br> [centralMemoryTest] | ASIC's Central Memory SRAMs did not <br> complete the BISR within the timeout <br> period | ASIC failure | Replace <br> mainboard <br> assembly |
| DIAG-CMBISRTO <br> Err\#1020 <br> [centralMemoryTest] | ASIC's Central Memory SRAMs did not <br> complete the BISR within the timeout <br> period | ASIC failure | Replace <br> mainboard <br> assembly |
| DIAG-CMERRPTN <br> Err\#102B <br> [centralMemoryTest] | Prror detected at the wrong port | ASIC failure | Replace <br> mainboard <br> assembly |
| DIAG-CMERRTYPE <br> Err\#102A <br> [centralMemoryTest] | Replace <br> mainboard <br> assembly |  |  |

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Table C-3 Diagnostic Error Messages (continued)

| Message | Description | Probable Cause | Action |
| :--- | :--- | :--- | :--- |
| DIAG-CMICKSUM <br> Err\#2036 <br> [cmiTest] | CMI message received failed bad <br> checksum test. | ASIC or mainboard <br> failure | Replace <br> mainboard <br> assembly |
| DIAG-CMIDATA <br> Err\#2035 <br> [cmiTest] | CMI data received did not match data <br> transmitted | ASIC or mainboard <br> failure | Replace <br> mainboard <br> assembly |
| DIAG-CMIINVCAP <br> Err\#2034 <br> [cmiTest] | Unintended ASIC erroneously got CMI <br> capture flag | ASIC or mainboard <br> failure | Replace <br> mainboard <br> assembly |
| DIAG-CMINOCAP <br> Err\#2033 <br> [cmiTest] | CMI intended receiver ASIC failed to get <br> CMI capture flag. | ASIC or mainboard <br> failure | Replace <br> mainboard <br> assembly |
| DIAG-CMISA1 <br> Err\#2032 <br> [cmiTest] | An attempt to send a CMI message from <br> ASIC to ASIC failed. | ASIC failure | Replace <br> mainboard <br> assembly |
| DIAG-CMNOBUF <br> Err\#1029 <br> [centralMemoryTest] | Port could not get any buffer | ASIC failure | Replace <br> mainboard <br> assembly |
| DIAG-DATA <br> Err\#266E, 306E <br> [portLoopbackTest, crossPortTest] | Payload received by port did not match <br> payload transmitted. | mainboard, GBIC <br> module or fiber <br> cable failure | Replace <br> mainboard <br> assembly, GBIC <br> module or fiber <br> cable |

Table C-3 Diagnostic Error Messages (continued)

| Message | Description | Probable Cause | Action |
| :---: | :---: | :---: | :---: |
| DIAG-ERRSTAT <br> Err\#2640-2647, 3040-3047, 3840-3847 <br> [portLoopbackTest, crossPortTest, spinSilk] | Port Error Statistics counter is non-zero, meaning an error was detected when receiving frames. <br> One of the following status errors occurred. <br> Enc_in - Encoding error, inside frame <br> CRC_err - Cyclic redundancy check on frame failed <br> TruncFrm - Truncated frame <br> FrmTooLong - Frame too long <br> BadEOF - Bad end of file <br> Enc_out - Encoding error, outside frame <br> BadOrdSet - Bad symbol on fiber-optic cable <br> DiscC3 - Discarded Class 3 frames | ASIC, mainboard, GBIC module or fiber cable failure | Replace mainboard assembly, GBIC module or fiber cable |
| DIAG-INIT <br> Err\#264F, 304F, 384F <br> [portLoopbackTest, crossPortTest, spinSilk] | Port failed to go active in the loopback mode requested. | ASIC, mainboard, GBIC module or fiber cable failure | Replace mainboard assembly, GBIC module or fiber cable |
| DIAG-INTNIL <br> Err\#2031 <br> [cmiTest] | ASIC failed to get a CMI error (interrupt) | ASIC failure | Replace mainboard assembly |
| DIAG-INTNOTCLR <br> Err\#102C <br> [centralMemoryTest] | The interrupt bit could not be cleared. | ASIC failure | Replace mainboard assembly |
| DIAG-LCMEM <br> Err\#1027 <br> [centralMemoryTest, cmemRetentionTest] | Data read from the Central Memory location did not match data previously written into the same location | ASIC failure | Replace mainboard assembly |
| DIAG-LCMEMTX <br> Err\#1F27, 1028 [centralMemoryTest] | Central Memory transmit path failure: ASIC 1 failed to read ASIC 2 via the transmit path | mainboard failure | Replace mainboard assembly |
| DIAG-LCMRS <br> Err\#1F25, 1025 [centralMemoryTest, cmemRetentionTest] | Central Memory Read Short: M bytes requested but got less than $M$ bytes | ASIC failure | Replace mainboard assembly |

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| Message | Description | Probable Cause | Action |
| :--- | :--- | :--- | :--- |
| DIAG-LCMTO <br> Err\#1F26, 1026 <br> [centralMemoryTest, <br> cmemRetentionTest] | Central Memory Timeout: Data transfer <br> initiated did not complete within the <br> timeout period. | ASIC failure | Replace <br> mainboard <br> assembly |
| DIAG-MEMNULL <br> Err\#0112 <br> [ramTest] | Test failed to malloc. | mainboard failure | Replace <br> mainboard <br> assembly |
| DIAG-MEMSZ <br> Err\#0111 <br> [ramTest] | Memory size to be tested is less than or <br> equal to zero | mainboard failure | Replace <br> mainboard <br> assembly |
| DIAG-MEMORY <br> Err\#0110 <br> [ramTest] | Data read from RAM location did not <br> match previously written data into same <br> location | CPU RAM failure | Replace <br> mainboard <br> assembly or <br> DRAM module |
| DIAG-PORTABSENT <br> Err\#2670, 3070, 3870 <br> [portLoopbackTest, crossPortTest, <br> spinSilk] | Port is not present | CIS | Replace <br> mainboard <br> assembly |
| DIAG-PORTDIED <br> Err\#265F, 305F, 385F <br> [portLoopbackTest, crossPortTest, <br> spinSilk] | Port was in loopback mode and then went <br> inactive | ASIC, GBIC module <br> or fiber cable failure | Replace <br> mainboard <br> assembly, GBIC <br> module or fiber <br> cable |
| DIAG-PORTSTOPPED <br> Err\#3874 <br> [spinSilk] | Frame erroneously received by port M <br> instead of the intended port N | ASIC failure | Replace <br> mainboard <br> assembly |
| DIAG-PORTWRONG <br> Err\#3078 <br> [crossPortTest] | Dart is no longer transmitting, as indicated <br> SRAM did not match data previously <br> written into same location <br> counter being stuck at N frames | ASIC, GBIC module <br> or fiber cable failure | Replace <br> mainboard <br> assembly, GBIC <br> module or fiber <br> cable |
| DIAG-POST_SKIPPED <br> Err\# 0004 <br> [switch initialization] | POST is skipped. It's message <br> recommended that POST be executed. | Informational Only | None required |
| DIAG-REGERR <br> Err\#0B15, 0415 <br> [portRegTest, sramRetentionTest] | Replace <br> mainboard <br> assembly |  |  |

## Error Messages

Table C-3 Diagnostic Error Messages (continued)

| Message | Description | Probable Cause | Action |
| :--- | :--- | :--- | :--- |
| DIAG-REGERR_UNRST <br> Err\#OB16, 0416 <br> [portRegTest, sramRetentionTest] | Port failed to unreset. | ASIC failure | Replace <br> mainboard <br> assembly |
| DIAG-STATS <br> Err\#2660-2662, 3060-3062 <br> [portLoopback Test, crossPortTest] | Port counter value did not match the <br> number of frames actually transmitted. <br> Possible counters reporting: <br> FramesTx - number of frames transmitted <br> FramesRx - number of frames received <br> CI3FrmRx - number of Class 3 frames <br> received | ASIC, GBIC module <br> or fiber cable failure | Replace <br> mainboard <br> assembly, GBIC <br> module or fiber <br> cable |
| DIAG-TIMEOUT <br> Err\#266F, 306F, 386F <br> [portLoopbackTest, crossPortTest, <br> centralMemoryTest] | For portLoopbackTest and crossPortTest: <br> Port failed to receive frame within timeout <br> period <br> For centralMemoryTest: <br> Port failed to detect an interrupt within the <br> timeout period. | ASIC, GBIC module <br> or fiber cable failure | Replace <br> mainboard <br> assembly, GBIC <br> module or fiber <br> cable |
| DIAG-XMIT <br> Err\#2271, 2671, 3071, 3871 <br> [portLoopbackTest, crossPortTest, <br> spinSilk, camTest] | Port failed to transmit frame | ASIC failure | Replace <br> mainboard <br> assembly |

Table C-4 System Error Messages

| Message | Description | Probable Cause | Action |
| :--- | :--- | :--- | :--- |
| CONFIG CORRUPT | The switch configuration <br> information has become <br> irrevocably corrupted. | OS error | The system automatically <br> resorts to the default <br> configuration settings. |
| CONFIG OVERFLOW | The switch configuration <br> information has grown too large <br> to be saved or has an invalid size. | OS error | Contact customer support. |
| CONFIG VERSION | The switch has encountered an <br> unrecognized version of the <br> switch configuration. | OS error | The system automatically <br> resorts to the default <br> configuration settings. |
| FABRIC, SEGMENTED, <br> LOG_WARNING | Fabric segmented. | Incompatible fabric <br> parameters/switches <br> Conflict zones | Reconfigure fabric or <br> zones. |

Table C-4 System Error Messages (continued)

| Message | Description | Probable Cause | Action |
| :---: | :---: | :---: | :---: |
| FABRIC, NO_ALIASID, LOG_WARNING | No free multicast alias | Too many multicast groups in use | Remove some of the groups. |
| FABRIC, BADILS, LOG_WARNING | Bad ISL-ELS size | The ISL-ELS payload is wrong. | Contact customer support |
| FLASH, BAD_MIRROR, LOG_WARNING | The system's flash memory has encountered an error. | OS error | The system attempts to recover from its mirrored backup. Contact customer support. |
| RPC, SVC_EXIT | An RPC service daemon has terminated prematurely or unexpectedly. | OS error | Contact customer support. |
| RPC, SVC_REG | An RPC service daemon could not establish service for a particular protocol handler. | OS error | Contact customer support. |
| TEMP, 1_FAILED, LOG_WARNING | Switch overheated | Fan Failure | Contact customer support. |
| TEMP, 2_FAILED, LOG_ERROR | Switch overheated | Fan Failure | Contact customer support. |
| TEMP, 3_FAILED, LOG_CRITICAL | Switch overheated | Fan Failure | Contact customer support. |
| TEMP, 4_FAILED, LOG_CRITICAL | Switch overheated | Fan Failure | Contact customer support. |
| TEMP, 5_FAILED, LOG_CRITICAL | Switch overheated | Fan Failure | Contact customer support. |
| FANS, 1_FAILED, LOG_WARNING | Switch overheated | Fan Failure | Contact customer support. |
| FANS, 2_FAILED, LOG_ERROR | Switch overheated | Fan Failure | Contact customer support. |
| FANS, 3_FAILED, LOG_CRITICAL | Switch overheated | Fan Failure | Contact customer support. |
| FANS, 4_FAILED, LOG_CRITICAL | Switch overheated | Fan Failure | Contact customer support. |
| FANS, 5_FAILED, LOG_CRITICAL | Switch overheated | Fan Failure | Contact customer support. |
| FANS, 6_FAILED, LOG_CRITICAL | Switch overheated | Fan Failure | Contact customer support. |
| POWER, 1_FAILED, LOG_CRITICAL | Switch Power Failure | Power Supply Failure | Contact customer support. |
| POWER, 2_FAILED, LOG_CRITICAL | Switch Power Failure | Power Supply Failure | Contact customer support. |
| FCIU, IUBAD, L, S | Invalid IU | OS error | Contact customer support |

## Error Messages

Table C-4 System Error Messages (continued)

| Message | Description | Probable Cause | Action |
| :---: | :---: | :---: | :---: |
| FCIU, IUCOUNT, L, S | Total number of IUs Count < 0 | OS error | Contact customer support |
| FCPH, EXCHBAD, L, S | Bad exchange | OS error | Contact customer support |
| FCPH, EXCHFREE, L, S | Unable to free an exchange | OS error | Contact customer support |
| MQ, QWRITE, L, M | Message queue overflow | Task blocked | Contact customer support |
| MQ, QREAD, L, M | Message queue unread | OS error | Contact customer support |
| MQ, MSGTYPE, E, M | Unknown message type | OS error | Contact customer support |
| SEMA, SEMGIVE, L, M | Unable to give a semaphore | OS error | Contact customer support |
| SEMA, SEMTAKE, L, M | Unable to take a semaphore | OS error | Contact customer support |
| SEMA, SEMFLUSH, L, M | Unable to flush a semaphore | OS error | Contact customer support |
| PANIC, TASKSPAWN, LOG_PANIC | task creation failed | OS error | Contact customer support |
| PANIC, SEMCREATE, LOG_PANIC | Semaphore creation failed | OS error | Contact customer support |
| PANIC, SEMDELETE, LOG_PANIC | Semaphore deletion failed | OS error | Contact customer support |
| PANIC, QCREATE, LOG_PANIC | Message queuer failed | OS error | Contact customer support |
| PANIC, QDELETE, LOG_PANIC | Message queuer deletion failed | OS error | Contact customer support |
| PANIC, MALLOC, LOG_PANIC | Memory allocation failed | OS error | Contact customer support |
| PANIC, FREE, LOG_PANIC | Memory free failed | OS error | Contact customer support |
| PANIC, INCONSISTENT, LOG_PANIC | Data out of sync | OS error | Contact customer support |
| PANIC, INTCONTEXT, LOG_PANIC | Data out of sync | OS error | Contact customer support |
| PANIC, ZOMTIMSET, LOG_PANIC | Attempt to set a zombie timer | OS error | Contact customer support |
| PANIC, ZOMTIMKILL, LOG_PANIC | Zombie timer destroyed | OS error | Contact customer support |
| PANIC, FREETIMRLSD, LOG_PANIC | Free timer released | OS error | Contact customer support |
| PANIC, TIMEUSECNT, LOG_PANIC | Timer use count exceeded | OS error | Contact customer support |
| PANIC, LSDB_CKSUM, LOG_PANIC | Link State Database checksum failed | OS error | Contact customer support |
| SYS, NOMEM, LOG_CRITICAL | No memory | OS error | Contact customer support |
| SYS, SYSCALL, LOG_ERROR | System call failed | OS error | Contact customer support |

Table C-4 System Error Messages (continued)

| Message | Description | Probable Cause | Action |
| :---: | :---: | :---: | :---: |
| SYS, BADPTR, LOG_ERROR | Bad system pointer | OS error | Contact customer support |
| SYS, INTRPT, LOG_CRITICAL | Bad system interrupt | OS error | Contact customer support |
| SYS, FLASHRD, LOG_ERROR | FLASH memory read error | OS error | Contact customer support |
| SYS, FLASHWR, LOG_ERROR | FLASH memory write error | OS error | Contact customer support |
| TIMERS, ENQFAIL, LOG_CRITICAL | Invalid timeout value | OS error | Contact customer support |
| TIMERS, MSG,LOG_WARNING | Invalid message | OS error | Contact customer support |
| FLANNEL, PHANTOM, LOG_WARNING | Port's PLT limit exceeded | OS error | Contact customer support |
| ASIC, MINI_BUFFER, LOG_WARNING | ASIC Failure | Bad mainboard | Contact customer support |
| LSDB, LSID, LOG_ERROR | Link State ID 'd out of range | OS error | Contact customer support. |
| LSDB, NOLOCALENTRY, LOG_CRITICAL | No database entry for local Link State Record | OS error | Contact customer support. |
| LSDB, NOLSR, LOG_WARNING | No Link State Record for domain | OS error | Contact customer support. |
| LSDB, MAXINCARN, LOG_WARNING | Local Link State Record reached max incarnation | OS error | Contact customer support. |
| FLOOD, INVLSU, LOG_WARNING | Discard received LSU | OS error | Contact customer support. |
| FLOOD, INVLSR, LOG_WARNING | Unknown LSR type | OS error | Contact customer support. |
| FLOOD, LSRLEN, LOG_ERROR | Excessive LSU length | OS error | Contact customer support. |
| HLO, INVHLO, LOG_ERROR | Invalid Hello received from port | OS error | Contact customer support. |
| HLO, HLOTIMEOUT, LOG_ERROR | Incompatible Hello timeout from port | OS error | Contact customer support. |
| HLO, DEADTIMEOUT, LOG_ERROR | Incompatible Inactivity timeout from port | OS error | Contact customer support. |
| FSPF, SCN, LOG_WARNING | Illegal SCN | OS error | Contact customer support. |
| FSPF, NBRCHANGE, LOG_WARNING | Wrong neighbor ID in Hello message from port | OS error | Contact customer support. |
| FSPF, INPORT, LOG_ERROR | Input port out of range | OS error | Contact customer support. |
| FSPF, VERSION, LOG_ERROR | FSPF version not supported | OS error | Contact customer support. |
| FSPF, SECTION, LOG_ERROR | Wrong Section Id | OS error | Contact customer support. |

## Error Messages

Table C-4 System Error Messages (continued)

| Message | Description | Probable Cause | Action |
| :--- | :--- | :--- | :--- |
| FSPF, REMDOMAIN, LOG_ERROR | Remote Domain ID out of range | OS error | Contact customer support. |
| NBFSM, NGBRSTATE, LOG_ERROR | Wrong input to neighbor FSM | OS error | Contact customer support. |
| MCAST, ADDPORT, LOG_WARNING | Add port failed | OS error | Contact customer support. |
| MCAST, REMPORT, LOG_WARNING | Remove port failed | OS error | Contact customer support. |
| MCAST, ADDBRANCH, LOG_ERROR | Add branch failed | OS error | Contact customer support. |
| MCAST, REMBRANCH, LOG_ERROR | Remove branch failed | OS error | Contact customer support. |
| MCAST, NOPARENT, LOG_ERROR | Null parent | OS error | Contact customer support. |
| MCAST, NOPARENTLSR, <br> LOG_ERROR | Null IsrP | OS error | Contact customer support. |
| UCAST, ADDPATH, LOG_CRITICAL | Add path failed | OS error | Contact customer support. |
| UCAST, ADDPORT, LOG_WARNING | Add port failed | OS error | Contact customer support. |
| UCAST, REMPORT, LOG_WARNING | Remove port failed | OS error | Contact customer support. |
| UCAST, RRTIM, LOG_CRITICAL | Invalid reroute timer ID | OS error | Contact customer support. |
| UCAST, SPFCOST, LOG_WARNING | No minimum cost path in <br> candidate | OS error | Contact customer support. |
| UCAST, RELICPDB, LOG_WARNING | Relic PDB to Domain | OS error | Contact customer support |

# Sales and Service 

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[^0]:    When running the Spin Silk Test, you must set the operating mode value to 0 or 1 . Modes 2 and 3 do not send out the ELP used to discover switches. If the ELP is not sent, the switch does not know the port is connected to another port on the same switch and the test fails.

