# **USER MANUAL**





American English Version







# V1 USER GUIDE

# Introduction

The revolutionary BlueAnt V1 voice controlled portable headset marks the future of voice controlled Bluetooth devices. Its voice activated 'prompt and response' interface combined with the BlueAnt Voice Isolation Technology™ software, provide the BlueAnt V1 with high quality and easy to use voice communications. Its dual microphones provide clear and clean voice input enabling superb Noise Suppression. Echo Cancellation and Wind Noise Reduction.

Your headset is a Bluetooth 2.1 qualified product and supports both the Headset and Handsfree Bluetooth profiles. The V1 can store information and wirelessly interact with up to eight different Bluetooth compliant devices (backward and forward compatible), including mobile phones, PDA's, PC's / Mac's or any Bluetooth enabled device that supports Headset profile or Handsfree profile. This manual focuses on how to use your headset with your Bluetooth enabled phone.

The V1 can be used in Voice Control or Button Only modes. No voice training is required.

"PAIR ME" "TEACH ME" "WHAT CAN I SAY?" These voice commands get you to everything you need to use the BlueAnt V1.

There are two settings of Voice Isolation - STANDARD and MAX

Voice Isolation Standard is for use in normal environments and gives you a natural sounding voice removing mild noise. Voice Isolation Max gives you superior voice clarity in a wide variety of high noise areas.

## Features of the BlueAnt V1

- Voice Controlled user interface
- · Two microphones for pure speech
- Voice Isolation Technology ™ BlueAnt's revolutionary Digital Signal Processor (DSP) software
- . During a call, users can switch between two Voice Isolation modes Standard and Max
- This world class DSP provides echo suppression, noise reduction and wind noise reduction which separates the
  desired voice signal from background noise enabling crystal clear conversation in even the noisiest of environments
- The V1 can be paired with 8 devices
- · Different ringtones for known and unknown contacts (Phone Dependent)
- Innovative tie clip for attaching to shirt or cuff, when not in use
- · Stylish, translucent ear hook plus a soft rubber ear hook
  - Small and Large rubber ear gels, plus Small and Large Comply™ Foam Tips.
  - 3 Charging options Car, Wall and USB
- Small & lightweight (1.5" in length & weighs only 0.35 oz) (41mm & 10grams)
- Up to 5hrs talk-time or 200 hrs standby
- · 2 Year Replacement Warranty
- · Bluetooth v2.1



# What is Bluetooth wireless technology?

Bluetooth is the most advanced cable-replacement technology available today. It enables effortless wireless connections between your Bluetooth devices within a range of up to 10m (30 ft).



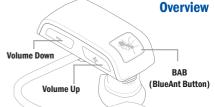
# **What is Voice Control?**

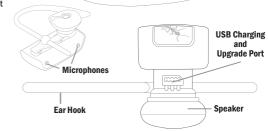
Voice control is the V1's method of controlling actions on it or the phone it is connected to. With simple commands you can activate most of the headsets functions. To answer a call with your voice just say "Answer", to reject a call say "Ignore". To "Call Home", just say the words, it's that simple. To initiate a new Bluetooth connection with your phone, just

say "Pair Me". It's that easy. The BlueAnt V1 listens to YOU.

# What's in the Package?

- > A BlueAnt V1 Voice Control Bluetooth Headset
- > 1 rubberized metal ear hook
- > 1 translucent ear hook
- > Small and Large rubber ear gels
- > Small and Large Comply™ Foam Tips
- > Gooseneck USB Cable
- > USB Adapter
- > USB Car Charger
- > AC Power Adaptor
- > Quick Start Guide
- > V1 User Manual
- > Warranty Card





## **Getting Started** - Before you can use your headset, you must do the following:

- 1. Fully charge your headset until the red LED goes out, using one of the chargers provided.
- 2. Pair your headset with a Bluetooth enabled device, e.g. Cell phone, PDA, Computer

# **Charging**

Your V1 comes with a built-in rechargeable battery. For first time use, you must fully charge your V1. During charging, the indicator shows a steady red light. When the battery is fully charged, the red light will turn off. It takes 120-150 minutes to fully charge the battery. The more you talk using your headset, the less standby time your battery has. Your headset will require longer charging times when not used over extended periods of time.

# Charging the V1 with the Gooseneck USB cable

- 1. Plug the Gooseneck USB charging cable into the PC/Mac's USB port
- Plug the other end of the USB charging cable into the charging port of your headset. Make sure the USB plug matches up to the USB socket on the headset. Do not force the plug into the socket, it should slide in easily. The red LED will turn ON.
- 3. When charging is complete the red LED will turn OFF. Remove the charging adapter.

## **Charging the V1 with the AC Power Adapter**

- 1. Plug the AC Adapter into a power socket and the gooseneck USB cable into the wall charger.
- Plug the other end of the USB charging cable into the charging port of your headset. Make sure the USB plug matches up to the USB socket on the headset. Do not force the plug into the socket it should slide in easily. The red LED will turn ON.
- 3. When charging is complete the red LED will turn OFF. Remove the charging adapter.

# **Using the USB Converter Plug**

- 1. Plug the adapter into the headset to give you the larger mini-usb connecter most common with cell phones and USB devices.
- 2. This allows you to use any standard USB cable to charge your headset.



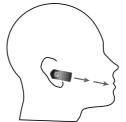
## **Charging the V1 with the Car Charger**

- 1. Plug the car charger into your car's cigarette lighter, and the gooseneck USB cable into the car charger
- Plug the other end of the gooseneck USB charging cable into the charging port of your headset. Make sure the USB plug matches up to the USB socket on the headset. Do not force the plug into the socket it should slide in easily. The red LED will turn ON.
- 3. When charging is complete the red LED will turn OFF. Remove the charger

# **Wearing the BlueAnt V1**

Push the ear hook through the ear hook hole which sits on the headset clip and adjust its length to fit comfortably on your ear. Ensure that the headset is pointing towards your mouth. You can wear the V1 on left or right ears, but for optimal performance, wear the V1 on the **right ear** and angle it so that it points towards your mouth.





For optimal performance of the V1 headset, angle the headset so that it points towards your mouth.

# Swapping and Fitting the Ear Gels and Comply™ Foam Tips

The V1 comes with four different options for Ear gels. The larger rubber ear gel is fitted on the unit already. When trying the different options, carefully pull the ear gel off and replace as per below.

## **Rubber Gels**

Gently lift to remove. Gently press to attach. Push on firmly to click into place. **Right Ear Left Ear** 

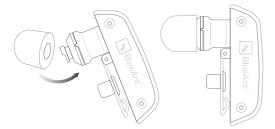
The rubber ear gels should be placed so that the tip of the rubber is directed into your ear canal. In most cases the gel should be spun about 45 degrees from the tie clip as per below.



# **Comply™ Foam Tips**

Gently pull to remove. Gently press to attach.

Push on firmly to make sure of correct attachment.



Note: The Foam tips will last for many months providing they are kept clean. We recommend carefully cleaning your ears before using these tips.

Disclaimer: The warranty period for the Comply™ Foam tips is 3 months only. This warranty covers workmanship and defects but does not cover normal use and wear and tear.

Compress the Comply Foam Tips™ around all sides by rolling the tip into a thin round cylinder, then insert into your ear. Hold the V1 in place while the foam expands. This should take around 30 seconds.

Comply™ Foam Tips use super soft memory foam providing a comfortable seal that securely holds the V1 in the ear while blocking outside noise.

To reorder Comply™ Foam Tips for BlueAnt devices go to www.blueantwireless.com/foamtips

## **VOICE CONTROL – "Say a command"**

- Step 1: Press the BlueAnt Button (BAB), a voice prompt asks you to "Say a command"
- Step 2: Say one of the available commands such as "What Can I Say?".

  A voice prompt responds and the headset makes the action.

# **VOICE CONTROL - Getting the best results**

- 1. After the "Say A Command" prompt, speak your command clearly.
- 2. If the headset does not respond immediately to your command, say it again.
- 3. Speak at a consistent speed and pronounce each syllable clearly.
- 4. Make sure the microphone is not covered and is pointed towards your mouth.
- 5. Speak louder than any background noise.
- 6. Say "What Can I Say" for a reminder of the usable commands.
- 7. You can say "cancel" in any menu.
- 8. Press the BlueAnt Button to cancel at any time.
- 9. Use the "Am I connected?" command to find out your headsets status

# **VOICE CONTROL - Set up your Speed Dials**

There are two methods of inputting and activating the speed dials from your headset.

The first is to Set up the speed dialing in your phone. The second (used if your phone does not adhere to the Bluetooth specification for Speed Dialling) is to input the numbers into the headset.

We recommend to try the first method first.

# **Speed dials in the phone.**

To use effectively you are required to store the associated numbers into each speed dial position on your phone as follows:

Speed Dial Positi	on Contact to input
1	Voicemail
2	Home
3	Office
4	Favorite
5	Preset to Dial GOOG-411
6	Your Choice
7	Your Choice
8	Your Choice
9	Your Choice

Note: Call GOOG-411 is preset to dial GOOG-411.

# **Speed Dials in the V1**

This method requires that you first receive an **incoming** call from the number you want to input into the headset for later dialing.

- 1. Receive a call from the number you want the headset to later dial
- 2. Press and Hold Vol for 3 seconds
- The headset will ask you which voice command you would like to associate with the number.

## **VOICE CONTROL – Available Commands**

The following is a comprehensive list of the commands available in the V1.

At any time you can use the "What can I say?" command to hear the available commands

Pair Me - Puts your V1 into pairing mode ready to connect with your phone. Follow the Prompts.

Teach Me - This menu helps you to understand and use the V1

Try it Now - Takes you through a program which lets you practice the voice commands.

Speed Dial Set Up - Assistance in how to set up the Speed list in your phone

Tips and Tricks - Some helpful information to get the most out of the kit

What Can I Say? - Gives you a list of all the available commands

Am I Connected? - Checks to see if there is a phone connected. If not it will attempt to connect to your phone.

Check Battery - Tells you the status of your battery charge level

Settings Menu - Puts you into the Settings menu

'Say a command' Prompt - Enables or Disables the 'Say a Command" prompt. With it disabled, you will hear a beep instead.

Incoming Call Function - Disable the Incoming call ID prompt and Voice Answer functions.

Turn Off Voice Control - Turns OFF the Voice Control. To re-enable, Hold Vol+ and Vol - for 6 seconds

Sensitivity Level - Choose from High Medium and Low. High will reject more, low will reject less.

LED Light - Turns the LED Lights OFF

Reset the V1 - Deletes all pairing information resets the Voice Interface and reboots the headset back into pairing mode

Phone Commands - Triggers the Voice Dial function of your cell phone (If your phone supports voice dialing)
Redial - Calls the number you last dialed

Call Back - Calls the last received number

Call Voice Mail - Calls your Voicemail

Call Home – Calls your Home
Call Office – Calls your Office

Call Favorite - Dials your favorite number

Call GOOG-411 - Connects you to the GOOG-411 service, see http://www.google.com/goog411/ for details

Call Speed Dial 6 - Dials the number you have set to Speed Dial 6

Call Speed Dial 7- Dials the number you have set to Speed Dial 7

Call Speed Dial 8 - Dials the number you have set to Speed Dial 8

Call Speed Dial 9 - Dials the number you have set to Speed Dial 9

Switch Headset Off - Turns the headset OFF

Cancel - Cancels the active operation

## VOICE CONTROL - Voice Answer

On an incoming call the headset will announce the Caller ID.

It will then ask you if you want to Answer or Ignore the Call

Say "ANSWER" to accept the call OR "IGNORE" to reject the call

Note: If the voice recognition in the V1 cannot understand you because of high noise or a loud ringtone coming from the phone, it will ask you to press the BAB once to answer or twice to Ignore the call.

## **BUTTON OPERATION**

## To Turn Voice Control ON or OFF

Press and Hold Vol + and Vol - for 6 Seconds

# **Pairing**

Pairing need only be done once for each device you use. The V1 can store pairing information for up to 8 different Bluetooth devices. To pair another phone, make sure the first paired phone has Bluetooth switched off or is out of range. If you want to connect to a previously paired phone, use that phones Bluetooth Menu to connect.

Note: You can say 'Pair Me' to enter pair mode at any time, or follow the steps below

## **Pairing Procedure**

(This is an example only and may differ from your phone, but the process will be the same.)

- 1. First turn the phone OFF and then back ON again to refresh its memory.
- 2. Bring the mobile phone to about 30cm from the V1 Device.
- 3. Find the Bluetooth menu in your mobile phone. Turn Bluetooth ON. (Check your mobile phone user guide if necessary)
- 4. With the V1 OFF, Press and Hold the BAB \( \subseteq \) for about 6 seconds. The LED will appear a solid Blue, and then will start flashing. The V1 is now in Pairing mode and ready to be found in searches by other Bluetooth devices. Pairing mode will be active for 2 minutes.
- Perform a Bluetooth device discovery on your mobile phone to add a new device. (It takes a few seconds to search for and find other Bluetooth devices around you).
- 6. When Bluetooth devices are found, the phone will display "BlueAnt V1". Scroll to it and press OK to confirm that you want to Pair with it.
- 7. Enter Passkey "0000" when your phone prompts you. The phone and V1 will now Pair.
- 8. An additional security setting in your phone may be needed to allow the headset and phone to connect automatically without confirmation each time you connect your V1. Generally in the options for the BlueAnt V1, it will be referred to as "set as authorized", "add to trusted devices", "allow connection" or similar.
- 9. If required for first time connection, select the BlueAnt V1 to connect with your phone. OR, Click the BAB 🔊 on the V1, to connect with the phone.

### **Basic Headset Functions**

For easy reference, also see the Button/Function Matrix and the Quick Start Guide.

- 1. Power 0N: Press and Hold the BAB \( \frac{1}{2} \) for 3 seconds. The solid Blue LED will light up. If the battery is low a solid Red LED will be displayed. After powering ON, your headset will automatically connect to your last used phone if it is in operating range. If this phone is not range, the V1 will enter idle mode after 60 seconds. If no phone has yet been Paired, it will enter the welcome prompt.
- 2. Power OFF: Press and Hold the BAB 🔊 for 3 seconds. The Red LED flashes three times. Power Off works on Standby/Idle mode.
- 3. Enter Pairing Mode: With the V1 OFF, Press and Hold the BAB  $\boxed{\mathbf{N}}$  for about 6 seconds until the LED flashes Blue. The V1 will stay in pairing mode for 2 minutes then will go into idle mode. To re-enter pairing mode, repeat this step, or say "Pair Me"
- 4. Make a Call: Dial the number using your phones keypad as normal. Audio will automatically transfer to the headset.
- 5. To Answer a call: Click the BAB an once when there is an incoming call.
- 6. To End a call: Double Click the BAB ( to end the call.
- 7. Reject: Double Click the BAB to reject an incoming call.
- 8. Redial the last call: Press and Hold Vol  $\oplus$  for about 3 seconds. To cancel Redial, click the BAB
- 9. Activate Phone Commands (Voice Dialling)\*: While connected to a phone, press the BAB 🖄 once. Voice commands must have been previously recorded into your phone (see your phones user guide for specific instructions. (Button Only Mode)
- 10. Reconnect: To reconnect your phone to the V1, simply turn the V1 0N. Or if already powered ON, Click Volume  $\bigoplus$  and Volume  $\bigoplus$  together. Alternatively, you can use the menu of your Bluetooth phone.

- 11. Volume level: Click Volume  $\bigoplus$  or Volume  $\bigoplus$  during a call to adjust the desired level. Volume changes will be remembered for the next call. Be sure to use the headset at a comfortable and safe volume level. Note: Volume levels for Voice Prompts and Active calls are independent.
- **12.** Mute/Unmute the microphone. Press and Hold Vol ⊕ and Vol ⊕ for 3 seconds during a call.

## **Advanced Headset Functions**

- 1. Disconnect / Transfer: To transfer the audio to the phone, Click Volume ⊕ and Volume ⊕ together once. To transfer audio back to the V1, Click Volume ⊕ and Volume ⊖ together again
- 2. Disable/Enable the LED indicators: (for night time driving): When your headset is in idle or standby mode Press and Hold Volume  $\bigoplus$  and Volume  $\bigoplus$  together for 3 seconds. After turning the headset OFF and back ON, the LED Indicators will be active again by default. Note the LED's are turned OFF while a call is active.
- 3. Turn Voice Control ON/OFF: Press and Hold Vol ⊕ and Vol ⊖ for 6 Seconds
- 4. V1 Reset: To reset the V1 to factory settings; while in idle mode (not connected to any device), Click Volume  $\bigoplus$  of and BAB  $\boxtimes$  together (3 buttons). The V1 will refresh its memory, delete all current pairing information and the welcome message will play in the headset.

# **Button Function Matrix**

V1 Function	Button	Time	Status
Power ON/OFF	BAB 派	3 Seconds	From Off/Standby/Idle
Activate Voice Control	BAB 🔊	Click	Idle/Standby
Enter Pairing Mode	BAB 🔊	6 Seconds	From OFF
Answer Call	BAB 🕟	Click	Ringing
End Call	BAB 🔊	Double Click	Active Call
Reject Call	BAB 🕟	Double Click	Ringing
Redial Last Number	Vol⊕	3 Seconds	Standby
Phone Commands (Button Only mode)	BAB 🐆	Click	Standby
Switch Voice Isolation between Standard and Max	BAB 派	Click	Active Call
Volume Up	Vol⊕	Click	Active Call
Volume Down	Vol 🖯	Click	Active Call
Mute	Vol ⊕ & Vol ⊝	3 Seconds	Active Call

To cancel a command, simply click BAB 🖎 at any time.

#### **Standby Mode**

means connected to a device but not on a call.

#### Idle Mode

means the V1 is ON but not connected to any device

#### Multiple

button presses mean click together

## **Advanced Button Function Matrix**

Advanced V1 Functions			
V1 Function	Button	Time	Status
Transfer Audio to phone	Vol⊕ & Vol⊖	Click	Audio on Headset
Transfer Audio to headset	Vol ⊕ & Vol ⊖	Click	Audio on Phone
Set up Speed dials directly in the V1	Vol ⊖	3 Seconds	Standby
Turn LED's OFF/ON	Vol ⊕ & Vol ⊖	3 Seconds	Idle/Standby
Turn Voice Control ON/OFF	Vol ⊕ & Vol ⊖	6 Seconds	Idle/Standby
Reset the V1	BAB 🕟 & ⊕ & ⊝	Click	Idle/Standby/ Active call

## **LED Indicator Chart**

Power ON	Solid Blue for 5 Seconds	
Power OFF	Red flash 3 times	
Pairing Mode	Blue flashing	
Reset	Blue flashing	
Charging	Solid Red	

Charging with Power ON	Solid Red with a Purple Flash	
Charging Complete	Red indicator OFF	
Low Battery	All LED's change to Red	
Idle	Blue flash every 8 seconds	
Standby	2 Blue flashes every 5 seconds	
Ongoing call	NO LED's	

## Pairing your headset with multiple Bluetooth devices

The V1 can be paired with 8 devices. If you want to connect to a previously paired phone, use that phones Bluetooth Menu to connect.

- 1. Make sure the last phone used has Bluetooth switched off or is out of range.
- 2. Follow the procedure in 'Pairing Procedure' above for each device you want to pair.

# Firmware upgrade

The BlueAnt V1 is firmware upgradeable via the USB port and provided USB cable.

Please see the support section at www.blueantwireless.com for information and downloads of available upgrades.



## BlueAnt Voice Isolation Technology™

You can switch between two settings of Voice Isolation - STANDARD and MAX.

Voice Isolation Standard - For use in normal everyday environments and gives you a natural sounding voice

while removing mild noise.

Voice Isolation Max - Gives you more intelligible voice in a wide variety of high noise environments.

HOW DO I SWITCH?

To switch between Standard and Max: Click the BAB while on a call

- · When switching between Standard and Max you will hear a confirmation voice tag played from the V1 speaker.
- . When you first turn the headset ON, it will be in the Standard setting.
- · After switching the headset OFF and back ON, the headset will return to the Standard setting by default.
- · Standard and Max both use the same amount of battery power.

## What Voice Isolation mode should I use when?

STANDARD	MAX
Office	In Vehicle, Restaurant
Home	Walking
Quiet environment	Music in background

#### **Further Information**

#### Setting up a Phone Profile (different to Bluetooth Profiles)

In your phone, set up a Profile with appropriate ringing volumes and keypad tones and select and activate when using with the V1. Some phones can automatically activate a desired profile when connecting to a Car Kit or Headset Accessory. E.g. Go to Enhancement Settings and select a Default Profile to activate when the headset connects. With some phones you can also personalize levels to make suitable for yourself (see your phone's user manual for instructions on using and activating Phone Profiles). Typical phone Profiles are General, Outdoor, Meeting, Silent, Handsfree, Headset, Portable handsfree and Carkit.

### Phone/PDA/Computer Software

Please make sure you have the latest firmware upgrade for your phone especially if you are using a PDA Phone. Go to the support section of the manufacturers' website to check that you have the latest version. Many new mobile phones, PDA's and computer phones require a Bluetooth patch to improve Bluetooth functionality from the original released version.

#### Resetting Your Phone/PDA

Phones and PDA's can become prone to software and memory issues which may cause Bluetooth reconnection problems. This can be fixed simply by turning the phone OFF and back ON again. The phone will be reset and the working memory cleared. Resetting your phone weekly can help maintain it's functionality including Bluetooth.

#### **Troubleshooting and Support Documents**

See the support section of www.blueantwireless.com for troubleshooting and Frequently Asked Questions (FAQ) as well as info on using with computers for VOIP application\s.

# **Specifications**

General Specification	> Bluetooth v2.1 > Up to 10 meters RF coverage > CE, FCC, BQB, Ctick, RoHS / WEEE Compliant > Headset Profile, Hands-Free profile
RF Spec.	> Carrier Frequency 2.402 ~ 2.480GHz > < 0.1% BER at -80 dBm > 0 ± 4 dBm (Class 2)
User Interface	Blue color LED for operation indication.     Red color LED for low battery indication.     Mini USB for Charging battery or F/W upgrade
Audio	3GPP with DSP solution
Battery type	3.7V Lithium Polymer battery
Talk Time	Up to 5.0 Hours
Stand-By time	200hrs.
Weight	0.35 oz / 10 grams without ear hook or 11 grams with ear-hook
Dimensions	1.5 x 0.69 x 0.44 (inches) / 41 x 17.5 x 11.2 (mm)



## **FAQ V1 Bluetooth Headset**

#### 1. Is my phone compatible?

If your phone has Bluetooth it more than likely supports a Handsfree or Headset Bluetooth profile, and so will work with the V1. Check your phones manual for up to date information.

#### 2. What is the passcode/passkey of the V1?

The Passcode for the V1 is "0000".

#### 3. Can I connect more than one device to my V1 at the same time?

No, the V1 can store pairing information for 8 phones but can connect to only one phone or device at a time.

#### 4. My V1 worked great but now it won't connect. What can I do?

As newer phones are increasingly like mini-computers, they may become corrupt over time and you may need to reset them every so often (at least once a week is good). Simply switch off your phone remove the battery for a few seconds, replace and reboot. The V1 should now connect. If not, remove existing pairing and re-pair the devices.

#### 5. I am having trouble pairing a second phone. What can I do?

When pairing a second mobile phone, make sure the first is off or out of range. If you cannot connect to a previously paired and connected phone, go to the Bluetooth menu in the phone, select the V1 and Press Connect. Some phones may require this if it is the second device used. You do not have to re-pair the devices just manually connect.

#### 6. The incoming caller ID does not play and I cannot answer the call using my voice. Why?

Some phones that support in-band ringtones do not send the caller ID number to the headset on an incoming call. Inband ringtones basically mean the ability of your phone to play a MP3 or music file instead of a standard ringtone. If you wish to use the Voice Answer feature you will need to use a standard ringtone.

7. Phone commands (Your phones inbuilt voice dialing if it has it) are not successful every time. What can I do?

Using your headset to record the voice tags can enhance the recognition rate. Please refer to the user guide of your phone.

Noisy environments can affect voice recognition. Record your voice commands in a quiet environment.

#### 8. How do I upgrade the firmware for my V1?

Log onto the support section of our web site www.blueantwireless.com and follow the links to download the V1 upgrade instructions and the V1 Upgrade zip files. Unzip both files to your computer then follow the instructions to upgrade the firmware.

#### 9. Can I transfer an ongoing call back to my phone to continue it there?

Yes. Simply short press the Volume Up & Volume Down buttons simultaneously to disconnect from the V1 and transfer the call to the phone.

10. I have read all the solutions in this document but I still cannot get my V1 to work properly. What can I do?

Log onto our website for more extensive troubleshooting and FAQ, make an enquiry to customercare@myblueant.com or call the BlueAnt Nth America Customer Service Team on 1 866 891-3032



#### Help

#### **BlueAnt Warranty Process**

- Should you be having difficulties in operation please refer to the online FAQ and support documents, or call us.
   Our number is on the back page of this manual
- 2. Check our website for more information, updated manuals and troubleshooting. www.blueantwireless.com
- Call us and speak to one of the BlueAnt Wireless Customer Service Team We will clarify whether you have a hardware or connection issue.
- 4. If your unit is confirmed to be faulty, a Return Merchandise Authorization (RMA) will be issued.
- 5. Return the unit directly to BlueAnt for testing and replacement of faulty items.

#### **Warranty Terms and Conditions**

- 1. BlueAnt Warrant the original purchaser of this product only.
- 2. BlueAnt will replace or repair any faulty product provided it has not been misused or abused in any way.
- 3. There are no user serviceable parts inside this product. Using a non-authorized repairer will void the warranty.
- The Warranty is valid for 2 years (24 months) from the date of purchase. (excluding the Comply™ Foam Tips)
   Proof of purchase must be provided to obtain warranty service.
  - Headset must be in original packaging with serial number for warranty to be valid.
- 5. The warranty period for the Comply™ Foam tips is 3 months only. This warranty covers workmanship and defects but does not cover normal use and wear and tear.
- 6. Warranties are effective from the proof of purchase date and not from the date of any subsequent repair or replacement.



#### **Disclaimers:**

This manual is published by BlueAnt. The information contained in this document is subject to change without notice. All rights reserved. The Bluetooth word, mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by BlueAnt is under license. Comply is are registered trademark of Hearing Components. Manufactured under Hearing Components U.S. Patent number 4,880,076 and international equivalent. Google, GOOG-411, and the Google Logo are trademarks of Google Inc. Other trademarks and trade names are those of their respective owners.

# Please protect your ears.

Warning: This headset can reach a maximum volume of 101 decibels. Prolonged use of a headset at high volumes may affect your hearing capacity. Using for extensive time periods may result in noise induced hearing loss (NIHL). Hearing loss may occur if the headset is used at maximum volumes for more than 5 minutes per day. Hearing loss may occur if the headset is used at medium volumes if used for more than 1 hour per day. Exposure to sound at such a close range may result in hearing loss, even at low levels. Do not listen at high volume levels. Remember that your ears will adapt to the volume level set and if you change to higher levels your ear may feel no discomfort but may be doing damage to your ear.



## Correct Disposal of This Product (Waste Electrical & Electronic Equipment)



✓ (Applicable in the European Union and other European countries with separate collection)

This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC

#### **FCC Notices**

This device contains FCC ID: VHFBLUEANTV1 which complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

#### FCC RF Exposure requirements:

"This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter."

# Contact Blue Ant:

**Nth America** 

customercare@myblueant.com 1 866 891-3032



www.blueantwireless.com